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**ACCESS SERVICES**

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RATES, RULES AND REGULATIONS GOVERNING  
THE PROVISION OF SWITCHED ACCESS SERVICES  
FOR CONNECTION TO INTRASTATE COMMUNICATIONS FACILITIES

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Proposed Effective Date: September 1, 2007

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Glen Nelson, VP Marketing and Business Development

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**CHECK SHEETS**

All sheets of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date of the bottom of this page.

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**SECTION 1 - TARIFF INFORMATION**

1.1 General

1.1.1 Symbols

The following symbols shall be used in this tariff for the purpose indicated below:

- C** To signify changed regulation or condition.
- D** To signify a discontinued material, including listing, rate, rule or condition.
- I** To signify an increased rate.
- M** To signify material relocated from or to another part of tariff schedule with no change in text, rate, rule or condition.
- N** To signify new material including listing, rate, rule or condition.
- R** To signify a reduction.
- S** To signify reissued material.
- T** To signify change in wording of text but not change in rate, rule or condition.

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**SECTION 1 - TARIFF INFORMATION, (CONT'D.)**

1.1 General, (Cont'd.)

1.1.2 Tariff Format

- A. Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Department. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. the Department follows in their tariff approval process, the most current sheet number on file with the Department is not always the tariff page in effect.
- C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

- 2.
- 2.1.
- 2.1.1.
- 2.1.1.A.
- 2.1.1.A.1.
- 2.1.1.A.1.(a).
- 2.1.1.A.1.(a).I.
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**SECTION 1 - TARIFF INFORMATION, (CONT'D.)**

1.1 General, (Cont'd.)

1.1.2 Tariff Format

- D. Check Sheets - When a tariff filing is made with the Department, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on the check sheet if these are the only changes made to it (*i.e.*, the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the Department.

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**SECTION 1 - TARIFF INFORMATION, (CONT'D.)**

1.2 Referencing

1.2.1 Reference to Other Tariffs

Whenever reference is made in this tariff to other tariffs of the Telephone Company, the reference is to the tariffs in force as of the effective date of this tariff and to amendments thereto and successive issues thereof. The regulations, rates and charges contained herein are in addition to the applicable regulations, rates and charges specified in other tariffs of the Company which are referenced herein.

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**SECTION 1 - TARIFF INFORMATION, (CONT'D.)**

1.2 Referencing, (Cont'd.)

1.2.2 Reference to Other Publications

- A. Technical Reference Documents referenced as NTR-XXXX can be obtained from Manager, Information Management, Telesector Resources Group, Product Engineering, 441 Ninth Avenue, Floor 2 NY, NY 10001.
- B. PUB AS No. 1, Issue II and Addendum can be obtained from NECA Inc., Director- Tariff and Regulatory Matters, 100 S. Jefferson Road, Whippany, NJ 07981 and the FCC's Commercial Contractor.
- C. NECA FCC Tariff No. 4 can be obtained from the FCC's Commercial Contractor.
- D. Other Technical publications (referenced as PUB, TR-NPL, TR-TSY, CB or SR) can be obtained from Bell Communications Research, Inc. Distribution Storage Center, 60 New England Ave., Piscataway, NJ 08854.

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**SECTION 1 - TARIFF INFORMATION, (CONT'D.)**

1.3 Definitions

800 Data Base Access Query - A database look up which returns a valid identification code.

800 Data Base Access Service - A service which uses database system to identify 800 access customers on a 1-Digit Basis. For purposes of administering the rules and regulations set forth in this tariff regarding the provision of 800 database access, except where otherwise specified, the term 800 database access shall include 888, 877, 855, 844, 8333 and 822 NPAs.

800 Service Management System (800 SMS) - The main operations support system used to create and update 800 service records in the national data base.

800 Service Provider - A telecommunications company, including exchange carriers and Interexchange Carriers or resellers of exchange or interexchange services, that offers 800 Service to end-users.

Access Code - A uniform five, six or seven digit code assigned by the Company to an individual customer. The five digit code has the form 10XXX, the six digit code has the form 101XXX and the seven digit code has the form 950-XXXX or 950-1XXX.

Access Concentrator - The network equipment which collects customer data information from many access lines, multiplexes the data onto trunks for delivery to the packet switch and vice versa. The access concentrator improves the efficiency of a communications circuit by combining a number of low speed inputs into a single, higher speed output.

Access Minutes - The usage of exchange facilities in intrastate service for the purpose of calculating chargeable usage. On the originating end of an intrastate call, usage is measured from the time the originating end-user's call is delivered by the Company to and acknowledged as received by the customer's facilities connected with originating exchange. On the terminating end of an intrastate call, usage is measured from the time is received by the end-user in the terminating exchange. Timing of usage at both originating and terminating ends of an intrastate call shall terminate when the calling or the called party disconnects, whichever event is recognized first in the originating and terminating exchanges, as applicable.

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**SECTION 1 - TARIFF INFORMATION, (CONT'D.)**

1.3 Definitions

Access Tandem - A Company switching system that provides a concentration and distribution function for originating and terminating traffic between end offices and a customer's premises.

Address Code - A code up to six alphanumeric characters which identifies Information Providers

Advance Payment: Part or all of a payment required before the start of service.

Answer/Disconnect Supervision - The transmission of the switch trunk equipment supervisory signal (off hook or on hook) to the customer's point of termination as an indication that called party has answered.

Asynchronous - A form of communication whereby each data character is individually synchronized by means of start and stop elements.

Asynchronous Transmission Mode (ATM): A high-speed switching technique that uses fixed type cells to transmit voice, video and data over fiber optic cabling.

Attenuation Distortion - The difference in loss at specified frequencies relative to the loss at 1004 Hz, unless otherwise specified.

Automatic Number Identification (ANI): Allows the automatic transmission of a caller's billing account telephone number to a local exchange company, interexchange carrier or a third party subscriber. The primary purpose of ANI is to allow for billing of toll calls.

Balance (100 Type) Test Line - An arrangement in an end office which provides for balance and noise testing.

Bill Message - An informational or advertising narrative developed by the Interexchange carrier and approved by the Company that appears on the Interexchange Carrier's bill, and / or invoice to be used with manual and / or mechanized bill message service.

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**SECTION 1 - TARIFF INFORMATION, (CONT'D.)**

1.3 Definitions, (CONT'D.)

Bill Message Service - Consists of the preparation of mechanized and / or manual bill messages for an Interexchange Carrier end user customer's bill and mechanized bill message service is used for an Interexchange Carrier's end user's invoice.

Bit: The smallest unit of information in the binary system of notation.

Broadband. A data transmission scheme where multiple transmissions including voice, data and video share a communications path.

Bursty Traffic - Communications traffic characterized by short periods of high intensity separated by fairly long intervals of little or no utilization.

Business Day - The Time of day that a Company is open for business. Generally, in the business community, these are 8AM or 9AM to 5PM or 6PM, respectively, with an hour for lunch, Monday through Friday, resulting in a standard forty hour work week. However, business day hours for the Company may vary based on Company policy, contract or location. To determine such hours for an individual Company, or Company location, that Company should be contacted.

Busy Hour Minutes of Capacity (BHMC) - The Customer specified maximum amount of switched access service and / or directory assistance service access minutes the customers expects to be handled in an end office switch during any hour in an 8AM to 11PM period for the feature group and / or directory assistance service ordered. The customer furnished BHMC quantity is the input data the Companies to determine the number of transmission paths for the feature group and / or the directory assistance service ordered.

Byte - A grouping of Bits. A Byte may or may not be directly translatable into information meaningful to the user.

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**SECTION 1 - TARIFF INFORMATION, (CONT'D.)**

1.3 Definitions, (Cont'd.)

Call - A customer attempt for which the complete address code (e.g. 0-, 911 or ten digits) is provided to the serving dial tone office.

Call Request Packet - the first packet in each session which contains the call request information.

Carrier or Common Carrier - See Interexchange Carrier

CCS - A hundred call seconds, which is standard unit of traffic load that is equal to 100 seconds of usage or capacity of a group of servers (e.g. Trunks).

Central Office - A local Company switching system where telephone exchange service customer station loops are terminated for purposes of interconnection to each other and to trunks.

Central Office Data Voice Multiplexer (CDVM) - A device attached to an exchange service line at the serving wire center which allows for the expansion of the channel to permit simultaneous or independent transmission of data and voice.

Central Office Prefix - the first three digits (NXX) of seven digit telephone number assigned to a customer's telephone exchange service when dialed on a local basis.

Centralized Automatic Reporting on Trunks Testing - A type of testing which includes the capacity for measuring operational and transmission parameters.

Centrex CO - A central office based offering that provides customers with such services as intercom calling, direct inward dialing, access to private facilities, route selection and station billing details.

Channel(s) - An electrical (or photonics, in the case of fiberoptic based transmission systems), communications path between two or more points of termination.

Common Channel Signal Access - The capability which allows customer access to the Company SS7 Signaling network.

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**SECTION 1 - TARIFF INFORMATION, (CONT'D.)**

1.3 Definitions, (Cont'd.)

Channel Service Unit (CSU) - Equipment which performs one or more of the following functions: (a) termination of a digital signal; (b) regeneration of a digital signal; (c) detection and / or correction of signal format error and (d) remote loop back.

Channelize - the process of multiplexing - demultiplexing wider bandwidth or higher speed channels into narrower bandwidth or slower speed channels.

C-Message Noise - The C-Message Frequency weighted average noise within idle voice channel. The Frequency weighting, called C-Message is used to simulate the frequency characteristic of the 500-type telephone set and the hearing of the average subscriber.

C-Notched Noise - The C-Message Frequency weighted noise with a holding tone, which is removed at the measuring end through a notch (very narrow band) filter.

Commission – Commission refers to the Pennsylvania Public Utility Commission

Common Channel Signaling Access - The capability which allows customer access to the CompanySS7 signaling network.

Common Line - A line or trunk, pay telephone line or other facility provided under the general and / or local exchange service tariffs of the Company, terminated on a central office switch. A common line residence is a line or trunk provided under the residential regulations of the general and / or local exchange service tariffs. A common line business is a line provided under the business regulations of the general and / or local exchange service tariffs.

Communications System - Channels and other facilities which are capable of communications between terminal equipment provided by other than the Company.

Conversation Minutes - The measurement of minutes beginning when either answer supervision or an off-hook supervisory signal is received from terminating end-user's end office and ending when either disconnect supervision or an on hook supervisory signal is received from the terminating end-user's office, indicating the called party has disconnected.

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**SECTION 1 - TARIFF INFORMATION, (CONT'D.)**

1.3 Definitions, (Cont'd.)

Customer(s) - Any individual, partnership association, joint stock company, trust, corporation or governmental entity which subscribes to the services offered under this tariff including Interexchange Carriers, end-users and Cable TV companies.

Data-Circuit Terminating Equipment - Company network channel terminating equipment that interfaces with customer- provided data terminal equipment.

Data Terminal Equipment - Terminals or computers that interface with the packet network or ISDN.

Data Transmission (107 Type) Test Line - An arrangement which provides for a connection to a signal source which provides test signals for one way testing of data and voice transmission parameters.

Decibel - A unit used to express relative difference in power, usually between acoustic or electric signals, equal ten times the common logarithm of the ratio of two signals.

Decibel Reference Noise C-Message Weighting - Noise power measurements with C-message weighting in decibels relative to power measurement with C-message weighting in decibels relative to a reference 1000 Hertz Tone of 90 db below one milliwatt.

Decibel Reference Noise C-Message Referenced to 0 - Noise power decibel reference noise C-message weighting referred to or measured at a zero transmission level point.

Dedicated Transport - The use of circuits and equipment for transport by a signal customer.

Detail Billing - The listing of each message and / or rate element for which charges to a customer are due on a bill prepared by the Company.

Direct Trunk Transport - Transport of switched access service, over facilities dedicated to the use of a single customer, without switching at the tandem, either between the serving wire center and the end office, or between two customer designated Company offices.

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**SECTION 1 - TARIFF INFORMATION, (CONT'D.)**

1.3 Definitions, (Cont'd.)

Directory Assistance - The provision of telephone numbers by a Company operator when the operator location is accessed by the customer by dialing (NPA) 555-1212.

Directory Assistance Location - A Company office where Company equipment first receives the directory assistance call from a customer's premises and selects the first operator to respond to the directory assistance call.

Echo Control - The control of reflected signals in a telephone transmission path.

Echo Path Loss - The measure of reflected signal at a four wire point of termination without regard to the send and receive transmission level point.

Echo Return Loss - A frequency weighted measure of return loss over the middle of the voice band (approximately 500 to 2500 Hertz), where talker echo is most annoying

Effective Two-Wire - A condition which permits the simultaneous transmission in both directions over a channel, but it is possible to insure independent information transmission in both directions.

Effective Four-Wire - A condition which permits the simultaneous independent transmission of information in both directions over a channel.. The method of implementing effective four wire transmission is at the discretion of the Company(physical, time domain, frequency domain separation or echo cancellation techniques). Effective four-wire channels may be terminated with a two-wire interface at the customer's premises. However, when terminated the two-wire, simultaneous independent transmission cannot be supported because the two-wire interface combines the transmission paths into a single path.

End Office Switch - A Local Company switching system where telephone exchange service customer station loops are terminated for purposes of interconnection to trunk. Included are remote switching modules and remote switching systems served by a host office in a different wire center.

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**SECTION 1 - TARIFF INFORMATION, (CONT'D.)**

1.3 Definitions, (Cont'd.)

End - User - Any customer of intrastate telecommunications service that is not a carrier, except that a carrier other than a Company shall be deemed to be an end-user when such uses a telecommunications services exclusively as a private reseller shall be deemed to be an end user.

Entrance Facility - Transport from the customer designated premises to the serving wire center of the customer premises or to an alternate serving wire center negotiated with the Telephone Company.

Entry Switch - See First Point of Switching

Envelope Delay Distortion - A measure of the linearity of the phase verses frequency of a channel.

Equal Level Echo Path Loss (ELEPL) - A measure of Echo Path Loss (EPL) at a four wire interface which is corrected by the difference between send and receive Transmission Level Point (TLP).

$$\text{ELEPL} = \text{EPL} - \text{TLP}(\text{send}) + \text{TLP}(\text{receive})$$

Ethernet - A local area network protocol defined by the IEEE. It defines how data is transmitted on and retrieved from local area computer networks.

Exchange - A unit generally smaller than LATA, established by the Company for the administration of communications specified area which usually embraces a city, town or village and its environs. It consist of one or more central offices together with the associated facilities used in furnishing communications service within that area. One or more designated exchanges comprise a given LATA.

Exit Message - A Signaling System 7 message sent to an end office by the Telephone Company's tandem switch to mark the carrier connect time when the Telephone Company's tandem switch sends an initial address message to an Interexchange Carrier.

Expected Measured Loss - A calculated loss in which specified the end to end 1004 Hz loss on a terminated test connection between two readily accessible manual or remote test points. It is the sum of the inserted connection loss and test access loss including any test pads.

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**SECTION 1 - TARIFF INFORMATION, (CONT'D.)**

1.3 Definitions, (Cont'd.)

Federal Communications Commission (or "FCC") - Independent government agency that develops and implements policy concerning interstate and international communications.

Fiber Optic Cable: A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver, which translates the message.

Field Identifier - Two or four characters that are used on service orders to convey specific instructions. Field identifiers may or may not have associated data. Selected field identifiers are used in Company billing systems to generate NRCs.

First Come-First Served - A procedure followed when a shortage of facilities or equipment occurs, such that an access service ordered cannot be installed. The orders delayed by the shortage of facilities will be prioritized according to the sequence in which they were received. That is, when facilities or equipment become available, the first order received will be the first order processed.

First Point of Switching - The first Company location at which switching occurs on the terminating path of a call proceeding from the customer's premises to the terminating end-office and, at the same time, the last Company location at which switching occurs on the originating path of a call proceeding from the originating end office to the customer's premises.

Host Customer - A customer who authorizes a service user to connect a special access, switched access or CCSA service(s) to its multiplexed high capacity service under terms and conditions specified in this tariff for shared billing arrangement.

Host Office - An electronic switching system which provides call processing capabilities for one or more remote switching modules or remote switching systems.

Impedance Balance - The method of expressing echo return loss and singing returning loss at a four wire interface whereby the gains and / or loss of the four wire portion of the transmission path, including hybrid, are not included in the specification.

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**SECTION 1 - TARIFF INFORMATION, (CONT'D.)**

1.3 Definitions, (Cont'd.)

Intermediate Hub - A wire center that provides multiplexing which can serve itself and one or more wire centers within the LATA. In an intermediate hub (wire center), a DS3 or DS1 facility can be multiplexed and the individual switched access channels terminated at the customer designated end office or access tandem switch(es) located within the local serving area of that wire center. The individual special access channels are terminated at the customer designated premises located within the local servicing area of that wire center. Individual special access channels can be extended through any designated wire center(s) subtending the intermediate hub within the LATA to terminate at customer designated premises located within the local service area of each wire center.

Intermodulation Distortion - A measure of non-linearity of a channel. It is measured using four tones, and evaluating the ratios (in db) of the transmitted composite four tone signal power to the second order products of the tones (R2), and the third order products of the tones (R3).

Internetwork Carrier - Any individual, partnership, association, joint stock company, trust government entity or corporation engaged in the hire in transport of packet data between packet networks.

Interstate Communications - Both Interstate and Foreign Communications.

Intrastate Communications - Any communications within a state subject to oversight by a state regulatory commission as provided by the laws of the state involved.

Invoice - End User billing media containing among other things, Interexchange carrier rated messages, bill messages, promotional messages, other charges, other charge messages and associated taxes calculated by the Interexchange carrier.

Invoice Billing Data Files - Invoice, adjustment and text data files which contain, among other things, information regarding Interexchange end user customer taxes, rated messages, adjustments, other charges, bill messages, promotional messages and other charge messages.

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**SECTION 1 - TARIFF INFORMATION, (CONT'D.)**

1.3 Definitions, (Cont'd.)

Kbps: Kilobits per second, denotes thousands of bits per second.

Key System: A Key system is an on-site telephone system geared to under 100 telephone organizations. Like a PBX, a Key System switches calls to and from the public network and within the user's organization.

Link Access Procedure-D Protocol - An international protocol that defines the interface between the customer's equipment and packet network data terminating equipment and between packet networks. LAPD protocol is also a reference to the section of the published international recommendations established by the CCITT.

Legal Holiday - Days other than Saturday or Sunday on which the Companies normally closed. These include New Year's Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day and a day when Washington's Birthday, Memorial Day or Columbus Day is legally observed and other locally observed Holidays when the Companies closed.

Line-Side Connection - A connection of a transmission path to the line side of a local exchange switching system.

Local Access and Transport Area (LATA) - A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff FCC No. 4.

Local Tandem Switch - A local Company switching unit by which local or access telephonic communications are switched to and from an end office switch.

Local Area Network (LAN) - Located on an on individual organization's premises, a LAN enables computer devices to communicate with each other.

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**SECTION 1 - TARIFF INFORMATION, (CONT'D.)**

1.3 Definitions, (Cont'd.)

Loss Deviation - The variation of actual loss from the designed value.

Major Fraction Thereof - Any period in excess of one-half of the stated amount of time.

Message - a call.

Milliwatt (102 Type) Test Line - An arrangement in an end office which provides a 1004 Hz tone at 0 dBm0 for one way transmission measurements towards the customer's premises from the Company end office.

Network Address - Numeric characters used to identify the originating or destination point of each virtual call within a packet network. The term network address is synonymous with data terminal number.

Network Control Signal - The transmission of signals used in telecommunications system which performs functions such as supervision (control, status and charge signals), addressing signaling, (e.g., dialing), calling and called number identifications, rate of flow, service selection error control and audible tone signals (call progress signals indicating reorder or busy conditions, alerting coin denominations, coin collect and coin return tones) to control digital cross connect.

Network Controller - The central computer system used with Network Reconfiguration service to control the reconfiguration of customer private line networks provisioned through digital cross connect system devices.

Network Controller Access - A method for the customer to access the centrally located network controller which provides customers with the management and control function for NRS.

Network Map - The complete configuration of a customer's frame relay port connections and permanent virtual circuits as defined by inter connectivity of network addresses and logical channels.

Nonrecurring Charges - A one time charge that applies for a specific work activity (i.e., installation or change to an existing service).

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**SECTION 1 - TARIFF INFORMATION, (CONT'D.)**

1.3 Definitions, (Cont'd.)

Nonsynchronous Test Line - An arrangement in step by step end offices which provides operational tests which are not as complete as those provided by synchronous test lines, but can be made more rapidly.

North American Numbering Plan - A three digit area (numbering plan area) code and a seven digit telephone number made up of a three digit central office code plus a four digit station number.

Octet - A continuance sequence of eight binary numbers

Off Hook - The active condition of switched access or a telephone exchange service line

On Hook - The idle condition of switched access or a telephone exchange service line.

Open Circuit Test Line - An arrangement in an end office which provides an AC open circuit termination of a trunk or line by means of an inductor of several Henries.

Operator Services Provider - The interstate provider of operator services to which an end user placing an operator assisted call is connected when the end user's pre-subscribed Interexchange Carrier designates a provider of operator service to handle its operator traffic.

Originating Direction - The use of switched access service for the origination of calls from an end user premises to an Interexchange Carrier premises.

Other Charges - Credits and debits that appear on an Interexchange Carrier's end user customer's invoice accompanied by explanatory text

Other Charge Messages - A message from an Interexchange Carrier end user customer's invoice that describes an Interexchange Carrier charge or credit and is accompanied by an Interexchange determined credit or debit.

Packet - A continuance sequence of information usually in binary form, which is switched through a packet network as an integral unit. A packet may include customer data, transmission or routing information and error control information.

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**SECTION 1 - TARIFF INFORMATION, (CONT'D.)**

1.3 Definitions, (Cont'd.)

Packet Switch - The component of the packet switching network which performs the routing and switching functions.

Permanent Virtual Circuit - A circuit which is the electronic equivalent of a private line between two destinations network addresses.

Phase Jitter - The unwanted phase variations of a signal.

Point Code - A unique nine digit numeric identifier that identifies a customer's Signaling System 7 capable switch and other SS7 network elements or nodes.

Point of Termination - The demarcation point or network interface, at which the Telephone Company's responsibility for the provision of access service ends. The point of demarcation or network interface is the point of interconnection between Company communications facilities and customer provided facilities as defined in Section 68.3 of the FCC's Rules and Regulations.

Port Connection - A communications interface provided by the Company through which the customer or an authorized user is connected to the network.

Promotional Message - A Message for an Interexchange Carrier end user customer's invoice that describes an Interexchange Carrier Promotional Program and is accompanied by an Interexchange Carrier determined credit or debit.

Protocol - A set of rules and procedures that permit the orderly exchange of information within and across a network.

Registered Equipment - The customer's premises equipment which complies with and as been approved within the registration provisions of Part 68 of the FCC's Rules and Regulations.

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**SECTION 1 - TARIFF INFORMATION, (CONT'D.)**

1.3 Definitions, (Cont'd.)

Signal to C-Notched Noise Ratio - The ratio in dB of a test signal to the corresponding C-Notched Noise.

Signaling Point - A switch that is capable of SS7 signaling.

Signaling Point of Interconnection - The customer designated location, in the same LATA as the Company STP, where Signaling System 7 signaling information is exchanged between the Company and the Customer.

Signaling System 7 Network - a digital data network carrying signaling information which interfaces with the Company voice / data network services using the ANSI CCS7 protocol

Signaling Transfer Point - A signaling point which routes and / or transfer signaling messages through the common channel signaling network.

Singing Return Loss - The frequency weighted measure of return loss at the edges of the voice band (200 to 500 Hz and 2,500 to 3,000 Hz), where singing (instability) problems are most likely to occur.

Special Order - An order for a billing and collection service or an order for a directory assistance service.

Subtending End Office of an Access Tandem - An end office that has final trunk group routing through that tandem.

Super-Intermediate Hub - A wire center that serves itself and / or subtending wire centers in an entire LATA or within in one or more specific NPA(s) in a LATA for the provision of multiplexing (DS3 to DS1 or DS1 to Voice). In this super-intermediate hub (wire center) a DS3 to DS1 facility can be multiplexed and the individual channels terminated at customer designated end office or access tandems switches, or at a customer designated premises located within the local service area of this super-intermediate hub. The individual channels can be extended through its subtending wire center(s) to terminate at customer designated premises located within the local service area of each subtending wire center.

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**SECTION 1 - TARIFF INFORMATION, (CONT'D.)**

1.3 Definitions, (Cont'd.)

Switched Virtual Circuit - A communications channel (logical channel) established on a switched basis as a result of the call established procedure via one network address calling another network address. The communications channel exists until the call is terminated by either the calling or called party.

Switching Point Code - A unique nine character, numeric code that identifies a switch that is supported by the SS7 Signaling. (See Point Code).

Switching System - The hardware and / or software utilized by the Company for the establishment and maintenance of a given central office.

Synchronous - A form of communications whereby data characters are sent in a continuous stream to the destination.

Synchronous Test Line - An arrangement in an end office which performs marginal operational tests of supervisory and ring tipping functions

Tandem Switched Transport - Transport of switched access service to an end office that includes switching equipment.

Terminating Direction - The use of switched access service for the completion of calls from a customer premises to an end user premises.

Terminus Hub - A wire center in which a DS3 or DS1 facility can be multiplexed into individual channels. A Terminus Hub serves only customers in the wire center in which the multiplexing is preformed.

Text File - The data file transmitted by the IC which will consist of the bill messages, promotional messages and other charge messages for invoice billing.

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**SECTION 1 - TARIFF INFORMATION, (CONT'D.)**

1.3 Definitions, (Cont'd.)

Throughput - The amount of information that can be moved through a port connection to and from a customer's computer or terminal during a specified time interval. High throughput occurs at transmission rates of 9.5 Kbps or 56 Kbps. Low to medium throughput occurs at transmission speeds up to 9.6 Kbps.

Transmission Measuring (105Type) Test Line / Responder - An arrangement in an end office which provides far end access to a responder and permits two-way loss and noise measurements to be made on trunks from a near end office.

Trunk - A transmission path connecting two switching systems in a network, used in the establishment of an end to end connection.

Trunk Circuit Identification Code - The number assigned to each switch trunk to identify it to the SS7 Signaling System.

Trunk Group - A set of trunks which are traffic engineered as a unit for the establishment of connection between switching systems in which all of the communications paths are interchangeable.

Trunk Side Connection - The connection of a transmission path to the trunk side of a local exchange switching system.

Two-Wire to Four-Wire Conversion - An arrangement which converts a four wire transmission path to a two-wire transmission path to allow a four-wire facility to terminate in a two-wire facility.

Uniform Service Order Code - A three or five character alphabetic, numeric or an alphanumeric code that identifies a specific item of service or equipment. USOCs are used in the Company billing system to generate recurring rates and NRCs

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**SECTION 1 - TARIFF INFORMATION, (CONT'D.)**

1.3 Definitions, (Cont'd.)

V & H Coordinates Method - A method of computing airline miles between two points by utilizing an established formula which is based on the vertical and horizontal coordinates of the two points.

Vertical Service - A service which is provided in conjunction with (or vertical to) special access service at a Company Hub. The function of vertical service is to connect two or more special access services to create a two-point special access between two customer designated premises.

Vertical Circuit - A logical channel established as a result of the call established procedure to a network address that exists for a period of time until either end of the circuit initiates the call clearing procedures.

WATS Serving Office - A Company designated serving wire center where switching, screening and / or recording functions are performed in connection with the closed end of WATS or type services.

Wire Center - A building in which one or more central offices used for the provision of telephone exchange services are located.

X.25 Protocol - An international protocol that defines the interface between the customer's equipment and a public packet network data circuit terminating equipment for public packet switched networks. It is a reference to the section of the published international recommendations established by the CCITT where this particular type of protocol generally monitors electrical interface, error checking, etc. . .

X.75 Protocol - An international protocol that defines the interface between public packet data networks. The X.75 protocol is also a reference to the section of the published international recommendations established by CCITT where this particular type of protocol generally monitors electrical interface, error checking, etc. . .

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**SECTION 2 - GENERAL REGULATIONS**

2.1 Undertaking of the Company

The Company undertakes to furnish access services in accordance with the terms and conditions of this tariff.

All services or commitments undertaken by the Company, and provided through the use of the facilities and/or services acquired from another carrier, are subject to any limitations set out in applicable tariff filed by the other carriers or in carrier-to-carrier agreements, and such limitations are hereby incorporated by reference.

2.1.1 Scope

This tariff contains regulations and rates and charges applicable to the provision of IntraState Access Services and other miscellaneous services, hereinafter referred to collectively as service(s), provided by New Horizons Communications Corp., hereinafter referred as the Company, to Interexchange Carriers (IXCs), Local Exchange Carriers (LECs) and End-users.

- A. For purposes of administering this tariff, IXCs, end users and CLECs are hereinafter referred to as Customers.
- B. Customized service packages and competitive pricing arrangements at negotiated rates may be furnished on a case by case basis in response to requests by customers to the Company from proposals or for competitive bids. Service offered under this tariff provision will be provided to customers pursuant to a contract. Rates will be filed with the ME PUC for approval when they are so determined. Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations and prices in other sections of this tariff.

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**SECTION 2 - GENERAL REGULATIONS, (CONT'D.)**

2.1 Undertaking of the Company

2.1.2 Shortage of Equipment or Facilities

The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of a lack of facilities, or due to any other cause beyond the Company's control.

2.1.3 Terms and Conditions

- A. Service is provided Seven (7) days a week, Twenty-Four (24) hours a day. For the purpose of computing charges in this tariff, a month is considered to have 30 days.
- B. Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates and charges, the duration of the services and the terms and conditions in this tariff. Customers will also be required to execute any other documents as may be reasonably requested by the Company.
- C. In any action between the parties to enforce any provision of this tariff, the prevailing party shall be entitled to recover legal fees and court costs from the non-prevailing party in addition to other relief a court may award.
- D. This Tariff shall be interpreted and governed by the laws of the United States without regard for its choice of laws provision.

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**SECTION 2 - GENERAL REGULATIONS, (CONT'D.)**

2.1 Undertaking of the Company, (CONT'D.)

2.1.3 Terms and Conditions, (Cont'd.)

- E. Customers seeking to cancel service have an affirmative obligation to block traffic originating from or terminating to the Company's network. By originating traffic from or originating traffic to the Company's network, the Customer will have constructively ordered the Company's switched access service.
  
- F. The Customer agrees to operate Company-provided equipment in accordance with instructions of the Company or the Company's agent. Failure to do so will void Company liability for interruption of service and may make the Customer responsible for damage to equipment pursuant to section 2.1.3.G below.
  
- G. The Customer agrees to return to the Company all Company-provided equipment delivered to Customer within five (5) days of termination of the service in connection with which the equipment was used. Said equipment shall be in the same condition as when delivered to Customer, normal wear and tear only excepted. Customer shall reimburse the Company, upon demand, for any costs incurred by the Company due to Customer's failure to comply with this provision.

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**SECTION 2 - GENERAL REGULATIONS, (CONT'D.)**

2.1 Undertaking of the Company

2.1.4 Claims

Company shall be indemnified and held harmless by Customer against all claims, suits, proceedings, expenses, losses, liabilities, or damages (collectively "Claims") arising from the use of the services pursuant to this Tariff involving:

- A. Claims of third parties, including patrons or customers of Customer, arising out of, resulting from, or related to the use of the services;
- B. Claims for libel, slander, invasion of privacy, or infringement of copyright arising from any communication using the services;
- C. Claims for patent infringement arising from combining or using the facilities and equipment furnished pursuant to this Tariff in connection or in combination with facilities or equipment not furnished by the Company; and
- D. All other Claims arising out any act or omission of Customers or patrons of Customer, in connection with the services made available to the Customer pursuant to this Tariff.

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**SECTION 2 - GENERAL REGULATIONS, (CONT'D.)**

2.1 Undertaking of the Company

2.1.5 Testing, Maintenance and Adjusting

Upon suitable notice, the Company may make such tests, adjustments, and inspections as may be necessary to maintain the Company's facilities in satisfactory operating condition. No interruption allowance will be credited to the Customer for the periods during which the Company makes such tests, adjustments, or inspections.

The Company shall have no responsibility for the maintenance and repair of any kind with respect to equipment and facilities not provided by the Company. The Company will charge the Customer for any maintenance visits with respect to service problems which are determined to arise from equipment or facilities not provided by the Company.

2.1.6 Non-Routine Installations

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases charges based on not less than the cost of actual labor, material, or other costs incurred by or charged to the Company will apply. If Installation is started during regular business hours but extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

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**SECTION 2 - GENERAL REGULATIONS, (CONT'D.)**

2.1 Undertaking of the Company

2.1.7 Special Construction

Subject to the arrangement of the Company and to all of the regulations contained in this rate sheet, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is that construction undertaken and characterized by one or more of the following:

- A. where facilities are not presently available and there is no other requirement for the facilities so constructed;
- B. of a type other than that which the Company would normally utilize in the furnishing of its services;
- C. where facilities are to be installed over a route other than that which the Company would normally utilize in the furnishing of its services;
- D. where facilities are requested in a quantity greater than that which the Company would normally construct;
- E. where installation is on an expedited basis;

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**SECTION 2 - GENERAL REGULATIONS, (CONT'D.)**

2.1 Undertaking of the Company

2.1.8 Ownership of Facilities

Title to all facilities provided in accordance with this Tariff remains in the Company, its agents or contractors. Customer shall not have, nor shall it assert, any right, title, or interest in all the facilities and associated equipment provided by the Company hereunder.

2.1.9 Rights-of-Way

Any and all costs associated with obtaining and maintaining the rights-of-way from the point of entry at the Company location to the Customer, including but not limited to, the costs of installing conduit or of altering the structure to permit installation of Company provided facilities, shall be borne entirely by the Customer. Customer's use of such right-of-way and of agreements between the Company and such third parties relating thereto, including without limitation, the duration applicable and the condemnation of such rights-of-way, and shall not be in violation of any applicable governmental ordinance, law, rule, regulation or restriction. Where applicable, Customer agrees that it shall assist Company in the procurement and maintenance of such right-of-way.

2.1.10 Services Provided by Other Carriers

The Company shall have no responsibility with respect to billings, charges, or disputes related to services used by Customer, which are not included in the services herein, including, without limitation, any local, regional and long distance services not offered by the Company. Customer shall be fully responsible for the payment of any bills for such services and for the resolution of any disputes or discrepancies with the service provider.

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**SECTION 2 - GENERAL REGULATIONS, (CONT'D.)**

2.1 Undertaking of the Company (Cont'd.)

2.1.11 Governmental Authorizations

The provision of services under this Tariff is subject to and contingent upon the Company obtaining and retaining such approvals, consents, governmental authorizations, licenses and permits, as may be required or be deemed necessary by the Company. The Company shall use reasonable efforts to obtain and keep in effect all such approvals, consents, authorizations, licenses and permits that may be required to be obtained by it. The Company shall be entitled to take, and shall have no liability whatsoever for, any action necessary to bring the services into conformance with any rules, regulations, orders, decisions, or directives imposed by the Pennsylvania Public Utilities Commission or any other applicable agency, and the Customer shall fully cooperate in and take such action as may be requested by Company to comply with any such rules, regulations, orders, decisions or directives.

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**SECTION 2 - GENERAL REGULATIONS, (CONT'D.)**

2.2 Use of Service

2.2.1 Lawful Use

- A. The service provided under this tariff shall not be used for an unlawful purpose. Service will not be furnished if any law enforcement agency acting within its jurisdiction advises that such service is being used or will be used in violation of law. If the Company receives other evidence that such service is being or will be so used, it will either discontinue or deny the service or refer the matter to the appropriate law enforcement agency.
- B. The Telephone Company reserves the right to discontinue or refuse service because of abuse or fraudulent use of service. Abuse or fraudulent use of service includes the following actions.
  - 1. The use of service or facilities of the Telephone Company to transmit a message or to locate a person, or otherwise to give or obtain information without payment of the applicable charge.
  - 2. The obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain, telephone service, by rearranging, tampering with, or making connection with any facilities of the Company, or by any trick, scheme, false representations, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the regular charge for such service.
  - 3. The use of service or facilities of the Telephone Company for a call or calls, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment or harass another.
  - 4. The use of profane or obscene language.
  - 5. The use of the service in such a manner as to interfere unreasonably with the use of the service by one or more other customers.

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**SECTION 2 - GENERAL REGULATIONS, (CONT'D.)**

2.2 Use of Service, (cont'd.)

2.2.2 Resale

In conformance with the regulations in this Tariff, a private reseller and a reseller offering service for public use as certified by the ME PUC may receive service under the Company's Local and IXC tariffs.

2.2.3 Access Service Connections

Equipment and systems (i.e., terminal equipment, multiline terminating systems and communications systems) may be connected with switched and special access service furnished by the Company where such connection is made in accordance with the provisions stated in Section 2 and in AS No. 1. A copy of AS No. 1 may be obtained from NECA, as specified in Section 1.2, preceding.

2.2.4 Title or Ownership Rights

The payment of rates and charges by customers for the services offered under the provisions of this tariff does not assign, confer or transfer title or ownership rights to proposals or facilities developed or utilized respectively, by the Company in the provision of such services.

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**SECTION 2 - GENERAL REGULATIONS, (CONT'D.)**

2.2 Use of Service, (Cont'd.)

2.2.5 Minimum Periods of Service

- A. The minimum periods for which services are provided and for which rates and charges are applicable, except as otherwise specified is one month. In the case of specialized service or arrangement provided on an individual case basis, one month is the minimum period of service unless a different minimum period is established with the individual case basis.
- B. When a service is discontinued prior to the expiration of the minimum period, charges are applicable, whether the service is used or not. The applicable charge will be the total monthly charges at the rate in effect at the time service is discontinued, for the remainder of the minimum period plus all applicable NRCs.
- C. If the period of use exceeds one month, the charges for the fractional part of a month following and consecutive with a full month are proportionate part of the monthly charges, based on the actual number of days the service is furnished. For the purpose of determining charges for a fractional part of a month, every month is considered to have thirty (30) days.

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**SECTION 2 - GENERAL REGULATIONS, (CONT'D.)**

2.2 Use of Service, (Cont'd.)

2.2.6 Provision of Equipment and Facilities

- A. The Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this rate sheet. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.
- B. The Company shall use reasonable efforts to maintain facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- C. The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the Customer.
- D. Equipment the Company provides or installs at the Customer Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which the Company provided it.
- E. The Customer shall be responsible for the payment of service charges imposed on the Company by another entity, for visits to the Customer Premises when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.

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**SECTION 2 - GENERAL REGULATIONS, (CONT'D.)**

2.2 Use of Service, (Cont'd.)

2.2.6 Provision of Equipment and Facilities

- F. The Company shall not be responsible for the installation, operation, or maintenance of any Customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this rate sheet, the responsibility of the Company shall be limited to the furnishing of facilities offered under this rate sheet and to the maintenance and operation of such facilities. Notwithstanding the above, the Company shall not be responsible for:
1. the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission;
  2. the reception of signals by Customer-provided equipment; or
  3. network control signaling where such signaling is performed by Customer-provided network control signaling equipment.
- G. The Company intends to work cooperatively with the Customer to develop network contingency plans in order to maintain maximum network capability following natural or man-made disasters which affect telecommunications services.
- H. The Company reserves the reasonable right to assign, designate or change telephone numbers, any other call number designations associated with Access Services, or the Company serving central office prefixes associated with such numbers, when necessary in the conduct of its business.

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**SECTION 2 - GENERAL REGULATIONS, (CONT'D.)**

2.3 Prohibited Use

- 2.3.1. The services the Company offers shall not be used for any unlawful purpose or for any use for which the Customer has not obtained all required governmental approvals, authorization, licenses, consents and permits.
- 2.3.2. The Company may require applicants for service who intend to use the Company's offering for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and regulations, policies, orders, and decisions.
- 2.3.3. The Company may require a Customer to immediately shut down its transmission if such transmission is causing interference to others.
- 2.3.4. A Customer, joint user, or authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company will permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated access services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and non-recurring installation charges as stated in this tariff will apply.

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**SECTION 2 - GENERAL REGULATIONS, (CONT'D.)**

2.4 Responsibility of the Company

2.4.1 Scope

- A. The Company does not undertake to transmit messages under this tariff.
- B. The Company will for maintenance purposes, test its services only to the extent necessary to detect and / or clear troubles.
- C. The Company does not warrant that its facilities and services meet standards other than those set forth in this tariff.
- D. The provision of such services by the Company as set forth in this tariff does not constitute a joint undertaking with the customer for the furnishing of any service.
- E. Signals applied to a metallic facility shall conform to the limitations set forth in AS No. 1. In the case of application of telegraph signaling systems, the customer shall be responsible, at its own expense, for the provision of current limiting devices to protect the Company facilities from excessive current due to abnormal conditions and for the provision of noise mitigation networks when required to reduce excessive noise.

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**SECTION 2 - GENERAL REGULATIONS, (CONT'D.)**

2.4 Responsibility of the Company, (Cont'd)

2.4.2 Liability of the Company

- A. The Company's liability, if any, for its willful misconduct is not limited by this tariff.
- B. With respect to any other claim or suit, by a customer or by any others, for damages associated with the installation, provision, termination, maintenance, repair or restoration of service, and subject to the provisions contained in Section 2.3.2C, through 2.3.2G, the liability, if any, shall not exceed an amount equal to the proportionate charge for the service for the period during which the service was affected. This liability for damages shall be in addition to any amounts that may otherwise be due the customer under this tariff as a credit allowance for a service interruption.
- C. The Company shall not be liable for any act or omission of any other carrier or customer providing a portion of a service, nor shall the Telephone Company for its own act or omission hold liable any other carrier or customer providing a portion of a service.
- D. The Company is not liable for damages to the customer's premises resulting from the furnishing of a service, including the installation and removal of equipment and associated wiring, unless the damage is caused by the Company's negligence.

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**SECTION 2 - GENERAL REGULATIONS, (CONT'D.)**

2.4 Responsibility of the Company, (Cont'd)

2.4.2 Liability of the Company, (cont'd.)

- E. The Company shall be indemnified, defended and held harmless by the end user or customer against any claim, loss or damage arising from the end user's use or the customer's use of services offered under this tariff, involving:
1. Claims for libel, slander, invasion of privacy, or infringement of copyright arising from the end user's or customer's own communications,
  2. Claims for patent infringement arising from the end user's or customer's acts combining or using the service furnished by the Company in connection with facilities or equipment furnished by the end user, customer or IC or,
  3. All other claims arising out of any act or omission of the end user or customer in the course of using services provided pursuant to this tariff.

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**SECTION 2 - GENERAL REGULATIONS, (CONT'D.)**

2.4 Responsibility of the Company, (Cont'd)

2.4.2 Liability of the Company (Cont'd.)

- F. The Company does not guarantee or make any warranty with respect to its services when used in an explosive atmosphere. The Company shall be indemnified, defended and held harmless by the customer from any and all claims by any person relating to the customer's use of services so provided.
  
- G. No license under patents (other than the limited license to use) is granted by the Company or shall be implied or arise by estoppel, with respect to any service offered under this tariff. The Telephone will defend the customer against claims of patent infringement arising solely from the use by the customer of services offered under this tariff and will indemnify such customer for any damages awarded based solely on such claims.
  
- H. The Company's failure to provide or maintain services under this tariff shall be excused by labor difficulties, governmental orders, civil commotions, criminal actions taken against the Company, acts of God and other circumstances beyond the Company's reasonable control, subject to the credit allowance for a service interruption as set forth in Section 2.10.
  
- I. The Company shall be responsible only for the installation, operation and maintenance of the services it provides.

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**SECTION 2 - GENERAL REGULATIONS, (CONT'D.)**

2.4 Responsibility of the Company, (Cont'd)

2.4.3. Provision of Service

- A. The use, installation and restoration of services shall be in accordance with Part 64, Subpart D, Appendix A, of the FCCs Rules and Regulations, which specifies the priority system for such activities. Subject to the compliance with those rules, where a shortage of facilities or equipment exists at any time, either for temporary or protracted periods, the services offered herein will be provided to customers on a first-come, first-served basis.
- B. The services offered under the provisions of this tariff are subject to availability. The Telephone Company, to the extent that such services are or can be made available with reasonable effort; and after provision has been made for the Telephone Company's telephone exchange services, will provide to the customer upon reasonable notice services offered in other applicable sections of this tariff at the rates and charges specified therein.
- C. Services are provided Twenty-Four (24) hours daily, seven (7) days per week, except as set forth in other applicable sections of this tariff.

2.4.4. The Point of Termination of Service

The Access Services provided under this tariff include Company communications facilities up to the point of termination, which denotes the demarcation point, and will be installed by the Company to such point of termination. If the point of termination is moved subsequent to the original installation, move charges apply as appropriate as defined in Section 4 of this Tariff. Any additional terminations at the customer premises beyond such point of termination are the sole responsibility of the customer.

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**SECTION 2 - GENERAL REGULATIONS, (CONT'D.)**

2.5 Customer Notification and Coordination

2.5.1 Changes and Substitutions

A . Except as provided for equipment and systems subject to FCC Part 68 rules in 47 C.F.R. Section 68.110.(b), the Company may, where such action is reasonably required in the operation of its business perform the following actions.

1. Substitute, change or rearrange any facilities used in providing service under this tariff, including but not limited to the following:
  - (a) Substitution of different metallic facilities;
  - (b) Substitute of carrier or derived facilities for metallic facilities used to provide other than metallic facilities; and
  - (c) Substitution of metallic facilities for carrier or derived facilities used to provide other than metallic facilities.
- 2 . Change in minimum protection criteria.
3. Change in operating or maintenance characteristics of facilities.
4. Change in operations or procedures of the Company.

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**SECTION 2 - GENERAL REGULATIONS, (CONT'D.)**

2.5 Customer Notification and Coordination

2.5.1 Changes and Substitutions

- B. In the case of any such situation, change or rearrangement, the transmission parameters will be within the range specified for the individual services involved. The Company shall not be responsible if any such substitution, change or rearrangement renders any Customer furnished services obsolete or requires modification or alteration thereof or otherwise affects their use or performance. If such substitution, change or rearrangement materially affects the operating characteristics of the facility, the customer will be given adequate notice in writing. Reasonable time will be allowed for any design and implementation required by the change in operating characteristics. The Company will work cooperatively with the customer to determine reasonable notification requirements.

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**SECTION 2 - GENERAL REGULATIONS, (CONT'D.)**

2.5 Customer Notification and Coordination, (Cont'd.)

2.5.2 Refusal and Discontinuance of Service

- A. Unless the provision of Section 2.5.5 (B) or Section 2.2.3, apply, if the customer fails to comply with Section 2.6, including any payments to be made by it on the dates and times herein specified, the Company may, on Thirty (30) Days written notice by US Certified Mail to the person designated by the Customer to receive such notices of noncompliance, refuse additional applications for the service and / or refuse to complete any pending orders for service at any time thereafter. If the Company does not refuse additional applications for service in the date specified in the Thirty (30) Day's notice, and the customer's noncompliance continues, nothing contained herein shall preclude the Company's right to refuse additional applications for service without further notice.
  
- B. Unless the provisions of Section 2.5 or 2.2.3, apply, if the customer fails to comply with Section 2.6, including any payments to be made by it on the dates and times herein specified, the Company may, on Thirty (30) days written notice by Certified Mail to the person designated by the customer to receive such notices of noncompliance, discontinue the provision of the services involved on the date specified in the Thirty (30) Days notice, and the customer's noncompliance continues, nothing contained herein shall preclude the Telephone Company's right to discontinue the provision of the services involved without further notice.

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**SECTION 2 - GENERAL REGULATIONS, (CONT'D.)**

2.5 Customer Notification and Coordination, (Cont'd.)

2.5.3. Service affective Activities.

A. The Company will provide the customer timely notification of service affecting activities within its control that may occur in normal operation of its business. Generally, such activities are not individual customer service specific; they affect many customer services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service affecting conditions, such as an outage resulting from cable damage, notification to the customer may not be possible. Such activities may include, but are not limited to the following activities.

1. Equipment or facilities additions,
2. Removals or rearrangements,
3. Routine and preventative maintenance,
4. Major Switching machine change out.

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**SECTION 2 - GENERAL REGULATIONS, (CONT'D.)**

2.5 Customer Notification and Coordination, (Cont'd.)

2.5.4. Provision of Ownership of Telephone Numbers

- A. The Company reserves the reasonable right to assign, designate or change telephone numbers, any other call number designations associated with access services, or the Company serving central office prefixes associated with such numbers, when necessary in the conduct of its business.
  
- B. Should it become necessary to make a change in such number(s), the Company will furnish to the customer six months notice, by Certified US Mail, of the effective date and an explanation of the reason(s) for such changes.
  - 1. In the case of emergency situations, (e.g., a fire in the wire center), it may be necessary to change a telephone number without six months notice in order to provide service to the customer.

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**SECTION 2 - GENERAL REGULATIONS, (CONT'D.)**

2.5 Customer Notification and Coordination, (Cont'd.)

2.5.5 Interference or Impairments

- A. The Characteristics and methods of operation of any circuits, facilities or equipment provided by any entity other than the Company and associated with the facilities utilized to provide services under this tariff shall not: (a) interfere with or impair service over any facilities of the Telephone Company, affiliated companies or its connecting or concurring carriers involved in its services, (b) cause damage to their plant, (c) impair the privacy of any communications carried over Company facilities or create hazards to the employees of any of them or the public.
  
- B. Except as provided for equipment or systems subject to the FCC Part 68 rules in 47 C.F.R. 68.108, if such characteristics or methods of operation are not in accordance with the proceeding paragraph, the Company will, where practicable, notify the customer that temporary discontinuance of the use of a service may be required; however, where prior notice is not practicable, nothing contained herein shall be deemed to preclude the Telephone Company's right to temporarily discontinue forthwith the use of a service if such action is reasonable under the circumstances.
  - 1. In case of such temporary discontinuance, the customer will be promptly notified and afforded the opportunity to correct the condition which gave rise to the temporary discontinuance.
  
  - 2. During such period of temporary discontinuance, credit allowance for service interruptions is not applicable, as specified in Section 2.10.2, following.

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**SECTION 2 - GENERAL REGULATIONS, (CONT'D.)**

2.5 Customer Notification and Coordination, (Cont'd.)

2.5.6 Customer Coordination with Respect to Network Contingencies

- A. The Company intends to work cooperatively with the customer to develop network contingency plans in order to maintain maximum network capability following natural or man made disasters which affect telecommunications services, subject to the restoration priority requirements Part 64.401 of the FCC's rules and regulations, which specifies the priority system for such activities.

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**SECTION 2 - GENERAL REGULATIONS, (CONT'D.)**

2.6 Responsibilities of the Customer

2.6.1 The Customer shall be responsible for:

- A. the payment of all applicable charges pursuant to this rate sheet;
- B. reimbursing the Company for damage to, or loss of, the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer with these regulations; or by fire or theft or other casualty on the Customer Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company. The Company will, upon reimbursement for damages to its facilities or equipment, cooperate with the Customer in prosecuting a claim against the person causing such damage and the Customer shall be subjugated in the Company's right of recovery of damages to the extent of such payment;
- C. providing at no charge, as specified from time to time by the Company, any needed personnel, equipment, space, and power to operate Company facilities and equipment installed on the Customer Premises, and the level of heating and air conditioning necessary to maintain the proper operating environment on such Premises;
- D. obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide Access Services to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.6.2.C above. Any costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be owned entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this subsection prior to accepting an order for service;

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**SECTION 2 - GENERAL REGULATIONS, (CONT'D.)**

2.6 Responsibilities of the Customer, (Cont'd.)

2.6.1. The Customer shall be responsible for (cont'd.):

- E. providing a safe place to work and complying with all laws and regulations regarding the working conditions on the Premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing, and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work;
- F. complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses, and permits as may be required with respect to, the location of Company facilities and equipment in any Customer Premises or the rights-of-way for which Customer is responsible obtaining under Section 2.3.1.D above; and granting or obtaining permission for Company agents or employees to enter the Customer Premises at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company; and
- G. not creating or allowing to be placed or maintained any liens or other encumbrances on the Company's equipment or facilities.

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**SECTION 2 - GENERAL REGULATIONS, (CONT'D.)**

2.6 Responsibilities of the Customer, (Cont'd.)

2.6.2 Claims

With respect to any service or facility provided by the Company, Customer shall indemnify, defend and hold harmless the Company from all claims, actions, damages, liabilities, costs, and expenses, including reasonable attorneys' fees for:

- A. any loss, destruction or damage to property of the Company or any third party, or the death of or injury to persons, including, but not limited to employees or invitees of either the Company or the Customer, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees;
- B. any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the Customer and the Company.

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**SECTION 2 - GENERAL REGULATIONS, (CONT'D.)**

2.6 Responsibilities of the Customer, (Cont'd.)

2.6.3. Jurisdictional Report Requirements

The jurisdictional reporting requirements will be as specified below. When a Customer orders Access Service, its projected Percent Interstate Usage (PIU) must be provided in whole numbers to the Company. These whole number percentages will be used by the Company to apportion the use and/or charges between interstate and intrastate until a revised report is received as set forth herein. Reported or default PIU factors are used only where the call detail is insufficient to determine the appropriate jurisdiction of the traffic.

- A. Originating Access: Originating access minutes is only traffic originating from the Company Local Switching Center(s). The Customer should provide the Company with a projected PIU factor on a quarterly basis.

If no PIU for originating minutes is submitted as specified herein, then the projected PIU will be set on a default basis of 50 percent interstate traffic and 50 percent intrastate traffic.

- B. Terminating Access: For Feature Group D Switched Access Service(s), the Customer should provide the Company with a projected PIU factor by supplying the Company with an interstate percentage of terminating access minutes on a quarterly basis, as described in Sections 2.6.3.D below.

If no projected PIU factor is submitted by the Customer, then the projected PIU will be set on a default basis of 50 percent interstate traffic and 50 percent intrastate traffic.

- C. Except where the Company measured access minutes are used as set forth above, the Customer reported Projected PIU factor as set forth above will be used until the Customer reports a different projected PIU factor, as set forth below.

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**SECTION 2 - GENERAL REGULATIONS, (CONT'D.)**

2.6 Responsibilities of the Customer, (Cont'd.)

2.6.3. Jurisdictional Report Requirements, (cont'd.)

- D. Effective on the first of January, April, July and October of each year the Customer should update its interstate and intrastate jurisdictional report. The Customer should forward to the Company, to be received no later than 15 days after the first of each such month, a revised report showing the interstate and intrastate percentage of use for the past three months ending the last day of December, March, June, and September, respectively, for each service arranged for interstate use, based solely on the traffic originating from or terminating to the Company Local Switching Center. The revised report will serve as the basis for the next three months' billing and will be effective on the bill date for that service. If the Customer does not supply the reports for those services where reports are needed, the Company will assume the percentage to be the same as that provided previously. For those cases in which a quarterly report has never been received from the Customer, the Company will assume the percentages to be the same as those provided in 2.6.3A and 2.6.3B above.
  
- E. Jurisdictional Reports Verification: For Switched Access Service, if a billing dispute arises or a regulatory commission questions the projected PIU factor, the Customer will provide the data issued to determine the projected PIU factor. The Customer will supply the data within 30 days of the Company request.
  
- F. The Customer shall keep records of call detail from which the percentage of interstate and intrastate use can be ascertained and, upon request of the Company, shall make the records available for inspection as reasonably necessary for purposes of verification of the percentages. The Company reserves the right to conduct an audit at any time during the year. The Customer, as its own expense, has the right to retain an independent auditing firm.

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**SECTION 2 - GENERAL REGULATIONS, (CONT'D.)**

2.7 Interconnection of Facilities

2.7.1. Interconnection of Facilities

- A. In order to protect the Company's facilities and personnel and the services furnished to other Customers by the Company from potentially harmful effects, the signals applied to the Company's service shall be such as not to cause damage to the facilities of the Company. Any special interface equipment necessary to achieve the compatibility between facilities of the Company and the channels or facilities of others shall be provided at the Customer's expense.

2.7.2 Inspections

- A. The Company may, upon notification to the Customer, at a reasonable time, make such tests and inspections as may be necessary to determine that the requirements regarding the equipment and interconnections are being complied with the installation, operation and maintenance of Customer-provided equipment and in the wiring of the connection of Customer channels to Company-owned facilities.
- B. If the protective requirements in connection with Customer-provided equipment are not being complied with, the Company may take such action as necessary to protect its facilities and personnel and will promptly notify the Customer by registered mail in writing of the need for protective action. In the event that the Customer fails to advise the Company within ten (10) days after such notice is received or within the time specified in the notice that corrective action has been taken, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities and personnel from harm. The Company will, upon request twenty-four (24) hours in advance, provide the Customer with a statement of technical parameters that the Customer's equipment must meet.

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**SECTION 2 - GENERAL REGULATIONS, (CONT'D.)**

2.8 Customer Deposits and Advance Payments

2.8.1 Advance Payments

The Company may require a Customer to make an advance payment before services and facilities are furnished. The advance payment will not exceed an amount up to two (2) months of estimated monthly usage charges. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated non-recurring for the special construction and recurring charges (if any) for a period to be set between the Company and the Customer. The advance payment will be credited to the customer's initial bill. An advance payment may be required in addition to a deposit.

2.8.2 Deposits

The Company reserves the right to examine the credit record of a Customer. If the Customer's financial condition is unknown or unacceptable to the Company, the Customer may be required to provide the Company with a security deposit which the Company may apply against overdue charges.

- A. The amount of security deposit shall not exceed two month's estimated total monthly bill, and will be collected and maintained in accordance with the Department's rules and regulations. The fact that a security deposit has been made in no way relieves the customer from prompt payment of bills upon presentation nor does it constitute a waiver or modification of practices of the Company for discontinuance of service for nonpayment of any sums due for service rendered.
- B. Interest is credited to the Customer annually, or upon termination of the service, or upon the return of the deposit by the Company. The rate of interest for business Customers is equivalent to the rate paid on a Two-Year United States Treasury notes for the proceeding 12 months ending December 31 as reported in the most current Federal Reserve Bulletin monthly publication.

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**SECTION 2 - GENERAL REGULATIONS, (CONT'D.)**

2.9 Payment Arrangements

2.9.1 Payment for Service

The Customer is responsible for payment of all charges for facilities and services furnished by the Company.

A. Taxes

The Customer is responsible for payment of any sales, use, gross receipts, excise, access or other local, state and federal taxes, charges or surcharges (excluding taxes on the Company's net income), however designated, imposed on or based upon the provision, sale or use of the Telephone Company's services.

2.9.2 Billing and Collection of Charges

Unless otherwise specified herein, bills are due and payable upon receipt. The Company shall bill on a current basis all charges incurred by, and credits due to, the Customer under this Tariff attributable to services established, provided, or discontinued during the preceding billing period. Any known unbilled charges for prior periods and any known adjustments also will be applied to the current bill.

Non-Recurring Charges are due and payable within 30 days after the invoice date.

The Company shall present invoices for all Charges monthly to the Customer. Amounts not paid within 30 days after the date of invoice will be considered past due. The Company will assess a late payment charge equal to 1.5% per month for any past due balance that exceeds 30 days. If the Company becomes concerned at any time about the ability of a Customer to pay its bills, the Company may require that the Customer pay its bills within a specified number of days and make such payments in cash or the equivalent of cash.

If a service is disconnected by the Company in accordance with Section 2.9.3 following and later restored, restoration of service will be subject to all applicable installation charges.

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**SECTION 2 - GENERAL REGULATIONS, (CONT'D.)**

2.9 Payment Arrangements, (Cont'd.)

2.9.2 Billing and Collection of Charges, (cont'd.)

The Customer shall notify the Company of any disputed items on an invoice within 90 days of receipt of the invoice. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Commission in accordance with the Commission's rules of procedures.

Any disputed charges must be paid when due. After the dispute is settled, the Customer will be credited with any payments in excess of those actually due the Company. The Company will also remit interest for all such credited amounts. Interest will be paid at rate required by the Commission for customer deposits.

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**SECTION 2 - GENERAL REGULATIONS, (CONT'D.)**

2.9 Payment Arrangements, (Cont'd.)

2.9.3 Refusal and Discontinuance of Service

- A. Upon nonpayment of any amounts owing to the Company, the Company may, by giving requisite prior written notice to the Customer discontinue or suspend service without incurring any liability.
- B. Upon violation of any of the other material terms or conditions for furnishing service the Company may, by giving 30 days' prior notice in writing to the Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.
- C. Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.
- D. Upon any governmental prohibition, or required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may immediately discontinue service without incurring any Liability.

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**SECTION 2 - GENERAL REGULATIONS, (CONT'D.)**

2.9. Payment Arrangements, (Cont'd.)

2.9.3. Refusal or Discontinuance by the Company, (cont'd.)

- E. Upon the Company's discontinuance of service to the Customer under Section 2.9.3.A or 2.9.3.B above, the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this rate sheet, may declare all future monthly and other charges which would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer to be immediately due and payable.
  
- F. The Company may discontinue the furnishings of any and/or all service(s) to Customer, without incurring any liability:
  - 1. Immediately and without notice if the Company deems that such action is necessary to prevent or to protect against fraud or to otherwise protect its personnel, agents, facilities or services. The Company may discontinue service pursuant to this sub-section 2.9.3.F.1.(a-e), if
    - (a) The Customer refuses to furnish information to the Company regarding the Customer's credit-worthiness, its past or current use of Common Carrier communications services or its planned use of service(s); or
  
    - (b) The Customer provides false information to the Company regarding the Customer's identity, address, credit-worthiness, past or current use of Common Carrier communications services, or its planned use of the Company's service(s); or

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**SECTION 2 - GENERAL REGULATIONS, (CONT'D.)**

2.9. Payment Arrangements, (Cont'd.)

2.9.3. Refusal or Discontinuance by the Company, (cont'd.)

F. (cont'd)

1. (cont'd)

- (c) The Customer states that it will not comply with a request of the Company for security for the payment for service(s) in accordance with Section 2.9.3.A above; or
- (d) The Customer has been given written notice by the Company of any past due amount (which remains unpaid in whole or in part) for any of the Company's other Common Carrier communications services to which the Customer either subscribes or had subscribed or used; or
- (e) The Customer uses, or attempts or use, service with the intent to void the payment, either in whole or in part, of the rate sheet charges for the service by:
  - I. Using or attempting to use service by rearranging, tampering with, or making connections to the Company's service not authorized by this rate sheet, or
  - II. Using tricks, schemes, false or invalid numbers, false credit devices, electronic devices; or

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**SECTION 2 - GENERAL REGULATIONS, (CONT'D.)**

2.9. Payment Arrangements, (Cont'd.)

2.9.3. Refusal or Discontinuance by the Company, (cont'd.)

F. (cont'd)

1. (cont'd)

(e) (cont'd.)

III. By delivering calls to or accepting calls from the Company's End User locations over Company switched local exchange services; or

IV. Continuing to have Company End Users presubscribed to the Customer; or

V. Any other Fraudulent means or devices; or

2. Upon thirty (30) days' written notice to the Customer of any sum thirty (30) days past due;

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**SECTION 2 - GENERAL REGULATIONS, (CONT'D.)**

2.9. Payment Arrangements, (Cont'd.)

2.9.3. Refusal or Discontinuance by the Company, (cont'd.)

F. (cont'd)

3. Upon ten (10) days' written notice to the Customer, after failure of the Customer to comply with a request made by the Company for security for the payment of service in accordance with Section 2.9.3.A, above; or
4. Seven (7) days after sending the Customer written notice of noncompliance with any provision of this rate sheet if the noncompliance is not corrected within that seven (7) day period. The discontinuance of service(s) by the Company pursuant to this Section does not relieve the Customer of any obligation to pay the Company for charges due and owing for service(s) furnished up to the time of discontinuance.

- G. In the event the Company incurs fees or expenses, including attorney's fees, in collecting, or attempting to collect, any charges owed the Company, the Customer will be liable to the Company for the payment of all such fees and expenses reasonably incurred.

- 2.9.4 Cancellation of Application for Service Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the company that would have been chargeable to the Customer had service begun. The special charges described will be calculated and applied on a case-by-case basis.

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**SECTION 2 - GENERAL REGULATIONS, (CONT'D.)**

2.10 Allowances for Interruptions

Interruptions in service which are not due to the negligence of or noncompliance with the provisions of this rate sheet by, the Customer or the operation or malfunction of the facilities, power, or equipment provided by the Customer, will be credited to the Customer as set forth in 2.10.1 for the part of the service that the interruption affects.

The credit allowance will be calculated by the Company after the Customer notifies the Company of service interruption. The amount of the allowance will depend on the length of the outage and the service impacted. Service Outage conditions are defined as complete loss of call origination and/or receipt capability. Credit Allowances, if any, will be deducted from the charges payable by the IXC and will be expressly indicated on the next invoice. A Service Outage begins when the IXC reports the outage to the Company.

A Service Outage ends when the affected circuit and/or associated Company equipment is fully operational in accordance with the technical specifications.

Credit allowances do not apply to outages (i) caused by the IXC; (ii) due to failure of equipment provided by the IXC; (iii) during any period in which the Company is not given access to the service premises; (iv) failures of LEC facilities or equipment which are carrying the failures resulting from the activities or negligence of LEC employees; (v) inability to gain access to the IXC's equipment; and (vii) due to mutually agreed upon maintenance and repair.

Credit Allowances received by the Company from the LEC for Off-Net facility outages which affects the IXC's Switched Services will be passed through to the IXC in the form of a credit on the next invoice.

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**SECTION 2 - GENERAL REGULATIONS, (CONT'D.)**

2.10 Allowances for Interruptions, (Cont'd.)

2.10.1 Limitations on Allowances No credit allowance will be made for:

- A. interruptions due to the negligence of, or noncompliance with the provisions of this rate sheet by, the Customer, Authorized User, Joint-User, or other Common Carrier providing service connected to the service of Company;
- B. interruptions due to the negligence of any person other than the Company, including, but not limited to, the Customer or other Common Carriers connected to the Company's facilities;
- C. interruptions due to the failure or malfunction of non-Company equipment;
- D. interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- E. interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
- F. interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- G. interruption of service due to circumstances or causes beyond the control of the Company.

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**SECTION 2 - GENERAL REGULATIONS, (CONT'D.)**

2.7 Transfers and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties (a) to any subsidiary, parent Company or affiliate of the Company (b) pursuant to any sale or transfer of substantially all the assets of the Company; or pursuant to any financing, merger or reorganization of the Company.

2.8 Notices and Communications

2.8.1 Delivery of calls to or acceptance of calls from the Company's End User locations over Company-switched local exchange services constitutes an order by the Customer to purchase switched access services as described herein. Similarly the selection by a Company's End User of the Customer as the presubscribed IXC constitutes an order of switched access by the Customer. In these cases, an invoice will be the first communication from the Company to the Customer. In other instances a Service Order may be used.

2.8.2 The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that the Customer may also designate a separate address to which the Company's bills for service shall be mailed.

2.8.3 The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that the Company may designate a separate address, on each bill for service, to which the Customer shall mail payment on that bill.

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**SECTION 2 - GENERAL REGULATIONS, (CONT'D.)**

2.8 Notices and Communications, (Cont'd.)

2.8.4 All notices or other communications required to be given pursuant to this rate sheet shall be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following deposit of the notice, communication, or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.

2.8.5 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

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**SECTION 2 - GENERAL REGULATIONS, (CONT'D.)**

2.9 Meet Point Billing

Meet Point Billing applies when more than one Exchange Telephone Company is involved in the provision of Access Service. All recurring and nonrecurring charges for services provided by each Exchange Telephone Company are billed under each company's applicable rates as set forth below. The Company accepts and adheres to the Ordering and Billing Forum guidelines, Multiple Exchange Carrier Access Billing (MECAB) and Multiple Exchange Carrier Ordering and Design (MECOD).

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**SECTION 3 - BILLING NAME AND ADDRESS SERVICE**

3.1 General

Billing Name and Address (BNA) Service is the provision of the complete billing name, street address, city or town, state and zip code for a telephone number assigned by the Company.

BNA Service is provided for the sole purpose of permitting the Customer to bill its telephonic communications services to its end users and may not be resold or used for any other purpose, including marketing activity such as market surveys or direct marketing by mail or by telephone. The Customer may not use BNA information to bill for merchandise, gift certificates, catalogs or other services or products.

BNA Service provided on a manual basis only. Information will be provided by voice telecommunications, fax, or mail, as appropriate.

BNA information is furnished for sent-paid, collect, bill to third party, 700 and 900 messages and messages charged to a calling card that is resident in the Company's data base.

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**SECTION 3 - BILLING NAME AND ADDRESS SERVICE, (CONT'D.)**

3.2 Undertaking of the Company

- 3.2.1 A request for information on telephone numbers should be mailed or faxed to the Company. The Company will provide the response by first class U.S. Mail within ten (10) business days, unless other arrangements are mutually agreed to between the Company and the Customer.
- 3.2.2 The Company will specify the format in which requests are to be submitted.
- 3.2.3 The BNA information will be provided for the calling number furnished to the extent a billing name and address exists in the Company's records, including non-published and non-listed numbers. If the billing name and address information for a specific calling number is confidential due to legal, national security, end user or regulatory imposed requirements, the Company will provide an indicator on the confidential records.
- 3.2.4 The Company will provide the most current BNA information resident in its data base. Due to normal end user account activity, there may be instances where the BNA information provided is not the BNA that was applicable at the time the message was originated.
- 3.2.5 The Company shall use reasonable efforts to provide accurate and complete lists. The Company makes not warranties, expressed or implied, as to the accuracy or completeness of these lists.

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**SECTION 3 - BILLING NAME AND ADDRESS SERVICE, (CONT'D.)**

3.3 Obligations of the Customer

3.3.1 With each order for BNA Service, the Customer shall identify the authorized individual and address to receive the BNA information.

3.3.2 The Customer shall institute adequate internal procedures to insure that BNA information, including that related to non-published and non-listed telephone numbers, is used only for the purpose set forth in this Tariff and BNA information is available only to those Customer personnel or agents with a need to know the information. The Customer must handle all billing name and address information designated as confidential by the Company in accordance with the Company's procedures concerning confidential information. The Company will provide to the Customer a statement of its procedures concerning confidential information upon request.

3.3.3 The Customer shall not publicize or represent to others that the Company jointly participates with the Customer in the development of the Customer's end user records, accounts, data bases or market data, records, files and data bases or other systems it assembles through the use of the BNA Services.

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**SECTION 3 - BILLING NAME AND ADDRESS SERVICE, (CONT'D.)**

3.4 Rate Regulations

- 3.4.1 Service Establishment Charges apply for the initial establishment of BNA Service on a manual basis.
- 3.4.2 A charge applies for each request for BNA information for a telephone number on a manual basis. The Company will keep a count of the requests processed, and will bill the Customer in accordance with these counts whether or not the Company was able to provide BNA information for all requests.
- 3.4.3 When a customer cancels an order for BNA Service after the order date, the Service Establishment Charge applies.

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**SECTION 4 - ORDERING OPTIONS FOR ACCESS SERVICE**

4.1 General

This section sets forth the regulations and order related charges for Access Service Requests (ASR) for Switched Access Service, as defined in this rate sheet. These charges are in addition to other applicable charges set forth in other sections of this rate sheet.

4.1.1 Ordering Conditions

Customer may order switched access through a Constructive Order, as defined herein, or through an ASR.

The format and terms of the ASR will be as specified in the Industry Access Service Order Guidelines, unless otherwise specified herein.

4.1.2 Minimum Period of Service

The minimum period for which Access Service is provided and for which charges are applicable is one month.

A. The following changes will be treated as a discontinuance of the existing service and a request for installation of a new service. All associated Non-Recurring Charges will apply for the new service, and a new minimum period will be established:

- 1. A change in the identity of the Customer of record; or
- 2. A move by the Customer to a different building.

B. When Access Service is disconnected prior to the expiration of the minimum period, charges are applicable for the balance of the minimum period. The Minimum Period Charge for monthly billed services will be determined as follows:

For Switched Access Service, the charge for a month or fraction thereof is equivalent to 50,000 billed minutes of use for the applicable service.

All applicable Non-Recurring Charges for the service will be billed in addition to the Minimum Period Charge.

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**SECTION 5 - LOCAL TRAFFIC EXCHANGE AND TERMINATION**

5.1 General

This section establishes the methodology for the exchange and termination of local traffic for carriers that do not have an interconnection agreement with the Company.

5.2 Ordering Conditions

The Customer may order switched access through a Constructive Order, as defined herein, or through an ASR. The format and terms of the ASR will be as specified in the Industry Access Service Order Guidelines, unless otherwise specified herein.

5.3 Local Traffic Compensation

Local traffic exchange will be conducted under a Bill and Keep arrangement. All local traffic will be exchanged under a Meet Point Billing Arrangement unless and until either the Commission or FCC requires an alternative approach for the exchange of usage information for such traffic for use by all industry participants, pursuant to which the Company and the Terminating Carriers shall recover the costs of transporting and terminating such traffic on their networks from other parties in accordance with the then applicable regulations, including to the extent practicable, any Internet Service Provider access charge exemption. This provision does not apply to access traffic, transit traffic, or wireless traffic.

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**SECTION 6 - SWITCHED ACCESS SERVICE**

6.1 Description

6.1.1 General

Switched access service, which is available to customers for their use in originating and terminating communications, provides a two point electrical communications path between a customer's premises and an end user's premises. It provides for the use of common terminating, switching and trunking facilities and both common subscriber plant and unshared subscriber plant (i.e., WALs) of the Telephone Company. Switched Access Service provides for the ability to originate calls from an user's premises to a customer's premises, and to terminate calls from a customer's premises to an end user's premises in the LATA where it is provided.

6.1.2. Service Structure

A. Switched access service is provided in service arrangements called Feature Groups (FG s) which are differentiated by their technical characteristics, (e.g., line side vs. trunk side connection at the Company entry switch), and in the manner in which end user accesses them in originating calling (e.g., with or without an access code). The FG s are identified as FGB and FGD. Each feature group requires local transport facilities and the appropriate local switching functions. 800 Database and 900 database access services are available through the use of the trunk side feature groups.

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**SECTION 6 - SWITCHED ACCESS SERVICE, (CONT'D.)**

6.1 Description, (Cont'd.)

6.1.2 Service Structure

A. (Cont'd.)

1. FGs are arranged for either originating, terminating or two-way calling, based on the customer end office switching capacity ordered. The Company will determine the type of calling to be provided unless the customer requests that a different of directional calling is to be provided. In such cases, the Company will work cooperatively with the customer to determine the direction.
  - a) Originating Calling - permits the delivery of calls from the telephone exchange service locations to customer's premises
  - b) Terminating Calling - permits the delivery of calls from the customer's premises to telephone exchange service locations.
  - c) Two-way calling - permits the delivery of calls in both directions, but not simultaneously

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**SECTION 6 - SWITCHED ACCESS SERVICE, (CONT'D.)**

6.1 Description, (Cont'd.)

6.1.3 Manner of Provision

- A. Lines, Trunks and Busy Hours of Capacity (BHMCs) - Switched access is furnished in either quantities of lines or trunks, or, for tandem switched transport, in BHMCs. BHMCs and trunks are differentiated by type and directionality of traffic carried over a switched access service arrangement. Differentiation of traffic is necessary for the Company to properly design switched access service to meet the traffic carrying requirement of the customer.
  - 1. FGB is provided on a per trunk basis
  - 2. FGD is provided on a BHMC basis. FGD may also be provided to customers on a per trunk basis.
- B. Transmission Specifications - there are three transmission specifications (i.e., types A, B, or C) for the provision of feature groups. The specifications provided are dependent on the interface group and the routing of the service (i.e., whether the service is routed directly to the end office or via an access tandem), as specified in Sections 6.2, 6.3 and 6.4, following.
- C. Facilities and Routing - any customer may request that the facilities used to provide switched access service be specially routed.
- D. Testing - At no additional charge, the Company will, at the customer's request, cooperatively test, at the time of installation, loss, C-message noise, 3 tone slop, dc continuity and operational signaling. When the local transport is provided with interface group 2,6,7, and 9 and the local transport termination is two-wire (there is a four wire to two wire conversion in local transport), balance parameters (equal level echo path loss may also be tested).
- E. In addition to the preceding tests which are included with the installation of service, additional cooperative acceptance testing, automatic scheduled testing, cooperative scheduled testing, manual scheduled testing and nonscheduled testing will be provided.

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**SECTION 6 - SWITCHED ACCESS SERVICE, (CONT'D.)**

6.1 Description, (Cont'd.)

6.1.4 Traffic Type

- A. The major traffic types are originating, terminating and directory assistance. When ordering capacity for FGB or FGD access, the customer must at a minimum specify such access capacity in terms of originating traffic type and / or terminating traffic type.
- B. Originating Traffic represents access capacity within a LATA for carrying traffic from the end user to the customer. Because some customers may want to further segregate their originating FGB and FGD traffic into separate trunk groups or because segregation may be required by technical limitations. When ordering the following originating traffic types of access capacity, FGD customer's must specify the specific traffic type being ordered.
  - 1. Domestic.
    - a) Domestic traffic type represents access capacity for carrying only domestic traffic other than 800, 900 and operator traffic.
  - 2. 800
  - 3. 900
  - 4. Operator
    - a) 800, 900 and operator traffic types represent access capacity for carrying, respectively only 800, 900 or operator traffic.
- C. Terminating Traffic - represents access capacity within a LATA for carrying traffic from the customer to the end user.

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**SECTION 6 - SWITCHED ACCESS SERVICE, (CONT'D.)**

6.2 Functional Components of Service

6.2.1 General

- A. The functional components of switched access feature groups are local transport, local switching, and carrier common line, as described in Section 3, preceding.

6.2.2. Local Transport

- A. Local Transport provides the transmission facilities between the customer's premises and then end office switch(es) where the customer's traffic is switched to originate or terminate its communications.
- B. Local Transport is a two way voice frequency transmission path composed of facilities specified by the customer or for tandem switched transport, determined by the Telephone Company.

- 1. The two-way voice frequency transmission path permits the transport of calls in the originating direction (from the end user end office switch to the customer's premises) and in the terminating direction (from the customer's premises to the end office switch) but not simultaneously.
- 2. The voice frequency transmission path may be comprised of any form or configuration of plant capable of and typically used in the telecommunications industry for the transmission of voice and associated telephone signals within the frequency bandwidth of approximately 300 to 3000 Hertz.

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**SECTION 6 - SWITCHED ACCESS SERVICE, (CONT'D.)**

6.2 Functional Components of Service, (Cont'd.)

6.2.2. Local Transport, (cont'd.)

- C. The Company will work cooperatively with the customer in order to determine the following.
  - 1. Whether the service is to be directly routed to an end office switch or through an access tandem switch.
  - 2. The directionality of service.
  
- D. For purposes of determining local transport mileage, distance will be measured from the wire center that normally serves the customer to the end office switch(es). Exceptions to the mileage measurement rules are set forth in Section 6.4.9, following.
  - 1. Notwithstanding, Section 6.2.2.A, the local transport mileage for access minutes which originate (i.e., FGD) from or terminate (i.e., FGB or FGD), to a WAL service will be calculated in an airline basis, using V&H coordinates method, between the WCO at which the WAL service terminates and the customer premises serving wire center for the FGB and FGD service provided. When the FGB usage originating from or terminating to a WAL service is transposed over a FGB trunk which assumed minutes of use are billed, the local transport mileage for such usage will be calculated in accordance with Section 6.4.9 as appropriate.

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**SECTION 6 - SWITCHED ACCESS SERVICE, (CONT'D.)**

6.2 Functional Components of Service, (Cont'd.)

6.2.2. Local Transport, (cont'd.)

E. Local Transport Rate Category

1. Local Transport Termination provides for that portion voice frequency transmission path from the end office switch of the customer premises.
2. Local Transport Facility provides for that portion of the voice frequency transmission path from the end office switch of the customer premises.
3. Operator Access - The Company will provide end users with access to the operators of a customer for operator assisted call completion as desired. If the customer provides operator services for its end users for calls originating from within the LATA and is capable of receiving calls passed through to it in the LATA by the Company, the customer will be assessed an operator passthrough charge that will include the costs associated with handling the operator services traffic.

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**SECTION 6 - SWITCHED ACCESS SERVICE, (CONT'D.)**

6.2 Functional Components of Service, (Cont'd.)

6.2.2 Local Transport, (cont'd.)

F. Interface Groups

Interface groups are provided for terminating the local transport at the customer's premises. Five Interface groups are provided for terminating the local transport at the customer's non-collocated premises and two interface groups are provided for terminating the local transport at the customer's collocated premises, Each interface group provides a specified premises interface (e.g., two-wire, four-wire, DS1 etc. . . ). Where transmission facilities permit, the individual transmission path between the customer's premises and the first point of switching may, at the option of the customer, be provided with optional features described herein.

1. As a result of the customer's access order and the type of Telephone Company transport facilities serving the customer's premises, the need for signaling conversions or two wire to four wire conversions, or the need to terminate digital or high frequency facilities in channel bank equipment may require that Telephone Company equipment be placed at the customer's premises. For example, if a voice frequency interface is ordered by the customer and the Telephone Company facilities serving the customer's premises are digital, then Telephone Company channel bank equipment must be placed at the customer's premises in order to provide the voice frequency interface ordered by the customer.

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**SECTION 6 - SWITCHED ACCESS SERVICE, (CONT'D.)**

6.2 Functional Components of Service, (Cont'd.)

6.2.2. Local Transport, (cont'd.)

F. Interface Groups, (cont'd.)

2. Only certain premises interfaces are available at the customer's premises. The premises interfaces associated with the interface groups may vary among feature groups.

a. Transmission Specifications— Interface Group 1 is provided with Type C transmission specification. Interface Groups 2, 6, 7 and 9 are provided with Type A or B transmission specifications depending on the feature group and whether the access service is routed directly or through and access tandem. All interface groups are provided with data transmission parameters. Compatibility and interface requirements for use of switched access Interface Group 9 are in accordance with the guidelines set forth in CB119/TA34.

b. Signaling— Interface Groups 1 and 2 are provided with loop supervisory signaling. When the interface is associated with FGB or FGD, such signaling, except for two way calling (which is E&M Signaling), will be reverse battery signaling. Interface Groups 6, 7 and 9 are provided with individual transmission path bit stream supervisory signaling.

c. The SS7 signaling option is provided with FGD. These trunks may be provided using Interface Groups 1, 2, 6 and 9. CCSA Signaling connections are provided using Interface Group 6. Premises Interface Code 04DS9–15 is available for signaling connections as a function of CCSA level (DS1) of digital transmission.

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**SECTION 6 - SWITCHED ACCESS SERVICE, (CONT'D.)**

6.2 Functional Components of Service, (Cont'd.)

6.2.2. Local Transport, (cont'd.)

G. Non Chargeable Optional Features

Where transmission facilities and/or parameters permit, and where signaling conversion is required by the customer to meet its signaling capability, the Telephone Company will provide the customer Supervisory Signaling arrangement for each transmission path, or other optional features, as follows. The optional Supervisory Signaling arrangements are not available in combination with the SS7 Signaling option.

1. Interface Groups 1 and 2

- a. DX Supervisory Signaling, E&M Type 1 Supervisory Signaling, E&M Type 2 Supervisory Signaling, or E&M Type 3 Supervisory Signaling.

2. Interface Groups 2

- a. SF Supervisory Signaling

3. Interface Groups 6, 7 and 9

- a. These interface groups at the option of the customer, may be provided with individual transmission path SF supervisory signaling where such signaling is available in Telephone Company central offices. Generally such signaling is available only where the entry switch provides an analog, (i.e., non digital) interface to the transport termination and a portion of the facility between the analog entry switch and the customer's premises is analog.

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**SECTION 6 - SWITCHED ACCESS SERVICE, (CONT'D.)**

6.2 Functional Components of Service, (Cont'd.)

6.2.2 Local Transport, (cont'd.)

G. (cont'd.)

4. Customer Specified Entry Switch Receive Level allows the customer to specify the receive transmission level at the first point of switching. The range of transmission levels which may be specified is described in TR-NPL-000334. This is available with Interface Groups 2, 6, 7 and 9 for FGB.
5. Customer Specification of Local Transport Termination allows the customer to specify, for FGB routed directly to an end office or access tandem, a four wire termination of the local transport at the entry switch in lieu of a Telephone Company selected two wire termination. This is available only when the FGB arrangement is provided with Type B transmission specifications.
6. Signaling System 7 (SS7) Signaling option allows the customer to receive signals for call setup out of band. This option is only available with FGD. The option is provided with charge number, carrier selection parameter and calling party number features. In addition, carrier identification parameter is available as a chargeable optional feature.

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**SECTION 6 - SWITCHED ACCESS SERVICE, (CONT'D.)**

6.2 Functional Components of Service, (Cont'd.)

6.2.2. Local Transport, (cont'd.)

H. Chargeable Optional Features

1. Common Channel Signaling Access provides interconnection to the Telephone Company CCS network using a dedicated STP link and a dedicated STP port. The STP Link provides the connection with the customer designated premises to the Telephone Company STP. The STP port provides access to the Telephone Company SS7 network. The STP links and the STP port are dedicated to the customer. Shared use (refer to Section 6.1.2) may also be provided.

a. Each CCSA STP link provides for two way digital transmission at a speed of 56 kbps. The connection to the Telephone Company STP can be made from either the customer's SP which requires two 56 kbps circuits or from the customer's STP which requires four 56 kbps circuits. The design requirements for CCSA STP Links are as set forth in TR-TSV-000905.

b. The STP locations are set forth in the NECA Tariff FCC No. 4. As further deployment of CCSA occurs, the new locations will be added to the NECA Tariff FCC No. 4 and will be provisioned in the same manner.

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**SECTION 6 - SWITCHED ACCESS SERVICE, (CONT'D.)**

6.2 Functional Components of Service, (Cont'd.)

6.2.3 Local Switching

- A. Local Switching provides the functions necessary to complete the transmission of switched access communications to and from end users serviced by the local end offices. The functions included are listed as follows.
  - 1. Local End Office Switching - The common switching functions associated with the various Switched Access feature groups.
  - 2. Transport Termination - The line or trunk side arrangements which terminate the local transport facilities at end offices.
  - 3. Intercept - The termination of a call at a Company intercept operator or recording.
  - 4. Line Termination - The termination for the end user lines (common lines and WALs) terminating in the end office.
  
- B. WAL Service terminations are differentiated by line side vs. trunk side terminations, the standard WAL service arrangement is available with line side termination.
  - 1. There are various types of originating, terminating and two-way line side terminations depending on the type of signaling associated with the WAL service (i.e., loop start or ground start). Line side terminations are available with either dial pulse or dual tone multi-frequency address signaling.
  - 2. There are also various types of originating only or terminating only WAL service trunk side termination that are available in lieu of standard line terminations. Trunk side terminations are provided only in association with certain WAL service termination optional features.

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**SECTION 6 - SWITCHED ACCESS SERVICE, (CONT'D.)**

6.2 Functional Components of Service, (Cont'd.)

6.2.4 Local Switching Optional Features - Common Switching

- A. Alternate Traffic Routing - End Office Alternate when Ordered in Trunks - provides an alternate routing arrangement for customers who order in trunks and have access for a particular feature group to an end office via two routes: one route via an access tandem and one direct route. The feature allows the customer's originating traffic from an end office to be offered first to the direct trunk group and then overflow to the access tandem group. It is provided in suitably equipped offices and available with FGB and FGD. It is not available with FGD provided from designated electro-mechanical end offices.
  
- B. Alternate Traffic Routing - Multiple Customer Premises - provides the capability of directing traffic from an end office (or appropriately equipped access tandem) to a trunk group (the high usage group) to a customer designated premises until that group is fully loaded, and then delivering additional originating traffic (the overflowing traffic) from the same end office or access tandem to a different trunk group (the final group) to a second customer premises. The customer shall specify the last trunk CCS desired for high usage group. It is provided in suitably equipped end office or access tandem switched and is available with FGB and FGD.

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**SECTION 6 - SWITCHED ACCESS SERVICE, (CONT'D.)**

6.2 Functional Components of Service, (Cont'd.)

6.2.4 Local Switching Optional Features - Common Switching

C. Automatic Number Identification (ANI)

Switched access service offering the optional feature, ANI, is provided under this tariff only to Cable TV companies for then sole purpose of facilitating billing for such companies and for Interexchange Carriers.

1. ANI provides the automatic transmission of a seven or a ten digit number and information digits to the customer's premises for calls originating in the LATA, to identify the calling station. The ANI feature is an end office software function which is associated on a call by call basis with all individual transmission paths in a trunk group routed directly between an end office and a customer's premises; or where technically feasible, with all individual transmission paths in a trunk group between an access tandem and a customer's premises. Where ANI cannot be provided, (e.g., on calls from four-and party services), information digits will be provided to the customer.

a. The seven digit ANI telephone number is available with FGB. With this feature group, technical limitations may exist in Company switching facilities which require ANI to be provided only on a directly trunked basis. ANI will be transmitted on all calls except those originating from multiparty lines and public telephone service lines using FGB or when an ANI failure has occurred. The ten digit ANI telephone number is available with FGD provided multifrequency address signaling. The ten digit ANI telephone number consists of the NPA plus seven digit ANI Telephone number.

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**SECTION 6 - SWITCHED ACCESS SERVICE, (CONT'D.)**

6.2 Functional Components of Service, (Cont'd.)

6.2.4 Local Switching Optional Features - Common Switching

C. (cont'd.)

1. (cont'd.)

b. The ten digit ANI telephone number will be transmitted on all calls except those identified as multiparty line or ANI failure, in which case only the NPA will be transmitted (in addition to the information digit described below).

2. The ANI feature is an end office software function which is associated on a call by call basis with either of the following provisions.

a. All individual transmission paths in a trunk group routed directly between an end office and a customer's premises, or

b. Where technically feasible, with all individual transmission paths in a trunk group between an end office and an access tandem, and a trunk group between an access tandem and a customer's premises.

3. Where ANI cannot be provided, (e.g., on calls from four and eight party services), information digits will be provided to the customer. The information digits are available with FGB and FGD and identify the following.

a. Telephone number is the station billing number no special treatment required

b. Multiparty line-telephone number is a four or eight party line and cannot be identified; number must be obtained via an operator or in some other manner

c. ANI failure has occurred in the end office switch which prevents identification of calling telephone; number must be obtained by operator or in some other manner

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**SECTION 6 - SWITCHED ACCESS SERVICE, (CONT'D.)**

6.2 Functional Components of Service, (Cont'd.)

6.2.4 Local Switching Optional Features - Common Switching

C. (cont'd.)

3. (cont'd.)

d. Hotel/motel originated call which requires room number identification

e. Coinless station, hospital, inmate (etc.), call which requires special screening or handling by the customer

f. Call is an Automatic Identified Outward Dialed (AIOD) call from customer premises equipment.

4. The following additional ANI information digits are available with FGD only and will be transmitted as agreed to by the customer and the Telephone Company.

a. They include InterLATA restricted-telephone number is identified line

b. InterLATA restricted-hotel/motel line

c. InterLATA restricted-coinless, hospital, inmate (etc.), line.

5. When the SS7 signaling option is specified, the customer will be provided an ANI equivalent, the charge number feature

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**SECTION 6 - SWITCHED ACCESS SERVICE, (CONT'D.)**

6.2 Functional Components of Service, (Cont'd.)

6.2.4 Local Switching Optional Features - Common Switching

D. Baud Advance Arrangement for Use with WAL Service -

This option which is provided in association with two or more WAL service groups, provides for the automatic overflow of terminating calls to a WAL service group, when that group has exceeded its call capacity, to another WAL service group with a band designation equal to or greater than that of the overflowing WAL service group. This arrangement does not provide for call overflow from a group with a higher band designation to one with a lower one. This option is available with FGD.

E. End Office End User Line Service Screening for Use with WAL Service

This option provides the ability to verify that a customer has dialed a called party address (by screening the called NOA and / or NXX on the basis of the geographical bands selected by the Telephone Company) which is in accordance with that end user's service agreement with the customer (i.e., WATS). This option is provided in all Company electronic end offices and where available, in electro-mechanical end offices in which WAL service is provided. It is available with FGD.

F. Hunt Group Arrangement for Use With WAL Service –

This option provides the ability to sequentially access one or more WAL Services (i.e., 800 service access lines) in the terminating direction, when the hunting number of the WAL service group is forwarded from the customer to the Telephone Company. This Feature is provided in the Telephone Company's end offices in which WAL service is provided. It is available with FGB and FGD.

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**SECTION 6 - SWITCHED ACCESS SERVICE, (CONT'D.)**

6.2 Functional Components of Service, (Cont'd.)

6.2.4 Local Switching Optional Features - Common Switching

G. Nonhunting Number for Use with Hunt Group Arrangement or Uniform Call Distribution Arrangement for Use with WAL Service –

This option provides an arrangement for an individual WAL Service within a multiline hunt or uniform call distribution group that provides access to those WAL services within the Hunt or the uniform call distribution group when it is idle or provides busy tone when it is busy, when the non-hunting number is dialed. Where available, this feature is only provided in Company electronic end offices in which WAL service is provided. It is available with FGB and FGD.

H. Routing of IntraLATA Calls to the Company for Use with WAL Service –

This option is available with either, originating only WAL service not equipped with the end office end user line service screening optional feature, or with two-way WAL service, provides that IntraLATA calls originating over such services by the end users dialing valid NXX codes in the LATA, time or weather announcement services of the Company, community information services of an information service provider, local operator assistance (0- and 0+), service codes (611 and 911), and directory assistance (411, 555-1212 and NPA 555-1212) will be routed to the facilities of the Company for completion. Calls placed by the end user's dialing the 950-0XXX or 950-1XXX will directed to the FGB customer. This option provides that interLATA calls originating from such services by the end user's dialing 0- will be directed to the FGD service of the customer providing the InterLATA operator services. This option is available with FGD.

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**SECTION 6 - SWITCHED ACCESS SERVICE, (CONT'D.)**

6.2 Functional Components of Service, (Cont'd.)

6.2.4 Local Switching Optional Features - Common Switching

I. Service Class Routing

This option provides the capability of directing originating traffic from an end office to a trunk group to a customer designated premises, based in the line class of service (e.g., coin, multiparty or hotel / motel), service prefix indicator (e.g., 0- or 0+) or service access code (e.g., 800). It is provided in suitably equipped end office or access tandem switches and is available with FGD.

J. Uniform Call Distribution Arrangement for Use with WAL Service

This option provides a type of multiline hunting arrangement which provides for an even distribution of terminating calls among the available WAL services in the Hunt Group. Where available, this feature is only provided in Company electronic end offices in which WAL service is provided. It is available with FGB and FGD.

K. Up to Seven Digit Out-pulsing of Access Digits to Customer

This option provides for end office capability of providing up to seven digits of the uniform access code (950-XXX or 950 -1XXX) to the customer premises. The customer can request that only some of the access code be forwarded. The access code digits would be provided to the customer's premises using multifrequency signaling, and transmission of the digits would precede the forwarding ANI if that feature were provided. It is available with FGB.

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**SECTION 6 - SWITCHED ACCESS SERVICE, (CONT'D.)**

6.2 Functional Components of Service, (Cont'd.)

6.2.4 Local Switching Optional Features - Transport Termination

- A. Operator Trunk Assist Feature - this option provides the operator functions in the end office to the customer's operator. These functions are operator released and operator attached. It is available with FGD and is provided as a trunk type of transport termination. This service is not available in combination with SS7 signaling option.
- B. Operator Trunk Full Feature - this option provides the operator functions available in the end office to the customer's operator for InterLATA use. These functions are, operator released, operator attached, coin collect, coin return and ringback. It is available with FGD and is provided as a trunk type of transport termination. This option is not available with SS7 signaling option.
- C. Rotary Dial Station Signaling - this option provides for the transmission of called party addresses from rotary dial stations to the customer's premises for originating calls. This option is provided in the form of a specific type of transport termination. It is available with FGB, only on a directly trunked basis.

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**SECTION 6 - SWITCHED ACCESS SERVICE, (CONT'D.)**

6.2 Functional Components of Service, (Cont'd.)

6.2.4 Local Switching Optional Features - WAL Service Terminations

A. WAL Service Terminations

WAL Service Terminations are available only on end offices designated as WSOs.

1. Answer Supervision provides for equipment at the end user premises that indicates that the called end user has answered, when such indication is provided by the interexchange carrier. When answer supervision is provided with two-wire WAL service, reverse battery-type supervision is also provided. This option is available with originating only two-wire WAL service for use with FGB and FGD.
2. E&M Supervisory Signaling - provides for E&M Type 1, Type 2, or Type 3 supervisory signaling in lieu of loop start or ground start supervisory signaling. When E&M supervisory signaling is provided, answer supervision is also provided for originating traffic. This option is available with four-wire originating, terminating and two-way only WAL service, for use with FGB and FGD.

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**SECTION 6 - SWITCHED ACCESS SERVICE, (CONT'D.)**

6.2 Functional Components of Service, (Cont'd.)

6.2.5 Local Switching Optional Features - SS7 Signaling Options

- A. Calling Party Number (CPN) - CPN provides for the automatic transmission of the calling party's ten digit telephone number to the customer's premises for calls originating in the LATA or from the customer's premises for calls terminating in the LATA. The ten digit telephone number consist of the NPA plus seven digit telephone number, which may or may not be the same number as the calling stations charge number. The feature is provided with FGD when ordered with the SS7 signaling option. The specific protocols for these options are contained in TR-TSV-000905.
  
- B. Charge Number (CN) - CN provides for the automatic transmission of the ten digit billing number of the calling station number and originating line information. This feature is provided with FGD when ordered with SS7 signaling option.

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**SECTION 6 - SWITCHED ACCESS SERVICE, (CONT'D.)**

6.2 Functional Components of Service, (Cont'd.)

6.2.4 Local Switching Optional Features - SS7 Signaling Options, (cont'd.)

- C. Carrier Selection Parameter (CSP) - CSP provides for the automatic transmission of signaling indicator which signifies to the customer whether the call being processed originated from a pre-subscribed end user of that customer. This feature is provided with FGD when ordered with SS7 Signaling Option.
  
- D. Carrier Identification Parameter (CIP) - provides for the transmission of CIC information to the customers on originating FGD service. CIP is available from suitably equipped end offices and access tandems, when the SS7 signaling option is specified. When CIP is provided, the switch will transmit, to the customer premises, the 3 or 4 digit CIC of the pre-subscribed line, or the CIC selected when the end user places a call using 10XXX or 101XXXX dialing. CIP is available on an originating basis as a chargeable optional feature with originating one or two way FGD trunk groups.

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**SECTION 6 - SWITCHED ACCESS SERVICE, (CONT'D.)**

6.3 Description of Switched Access

6.3.1 Feature Group B (FGB)

- A. FGB which is available to all customers, provides trunk side access to a Company end Office switched with an associated uniform 950-0XXX or 950-1XXX access code for non-900 access services traffic, for customer's use in originating and terminating communications. FGB when directly routed to an end office (i.e., provided without the use of a tandem switch), is provided at appropriately equipped Company electronic end office switches. When provided via Company designated access tandem switches, FGB switching is provided at Company electronic and electro-mechanical end office switches.
- B. FGB is provided as trunk side switching through the use of end office or access tandem switch trunk equipment. The Company will establish a trunk group or groups for the customer at end office switches or access tandem switches where FGB switching is provided. When required by technical limitations, a separate trunk group will be established for each type of FGB switching arrangement provided. Different types of FGB or switching arrangements may be combined in a single trunk group at the option of the Telephone Company.
- C. Uniform Access - Uniform Access is used for non-800 and non-900 access services FGB switching. The form of the code is 950-0XXX or 950-1XXX for carriers. One uniform access code will be assigned to the customer for the customer's domestic communications and another will be assigned to the customer for their international communications, if required. These uniform access will be the assigned access numbers of all non-800 and non-900 access FGB service provided to the customer by the Telephone Company. No access code is required for FGB switching to provide 800 and 900 access services where the Telephone numbers dialed by the customer's end user are in the form of 1+800+NXX+XXXX or 1+900+NXX+XXXX., respectively.

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**SECTION 6 - SWITCHED ACCESS SERVICE, (CONT'D.)**

6.3 Description of Switched Access, (Cont'd.)

6.3.1 Feature Group B (FGB), (cont'd.)

D. Terminating Access - FGB switching when used in the terminating direction, may be used to access valid NXXs in the LATA, time whether announcement services of the Telephone Company, community information services of an information service provider and other customers' services (by dialing the appropriate digits).

1. When directly routed to an end office, only those valid NXX codes served by that end office may be accessed.
2. When routed through an access tandem, only those valid NXX codes served by end offices subtending the access tandem may be accessed.
3. Call in the terminating direction will not be completed to 950-0XXX or 950-1XXX access codes local operator assistance (0- or 0+ ), directory assistance (411 where available and 555-1212), service codes (611 and 911 where available) or 10XXX or 101XXX access codes.
4. FGB may not be switched, in the terminating direction, to FGB and FGD.
5. The customer will also be billed additional non-access charges for calls to certain community information service for which rates are applicable under Company exchange service tariffs (e.g, 976 Dial-it Network Services).
6. Non-access charges will also be billed for calls from FGB trunk to another customer's service in accordance with that customer's applicable service rates when the Company performs the billing function for that customer.

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**SECTION 6 - SWITCHED ACCESS SERVICE, (CONT'D.)**

6.3 Description of Switched Access, (Cont'd.)

6.3.1 Feature Group B (FGB), (cont'd.)

- E. Signaling - the trunk side switch equipment is provided with wink start pulsing signals, and answer and disconnect supervisory signaling. FGB switching is provided with multifrequency address signaling in both the originating and terminating directions. Except for FGB switching provided with ANI or rotary dial station signaling arrangements as set forth in section 6.2.4A and 6.2.4B, any other address signaling in the originating direction, if required by the customer, must be provided by the customer's end user using inband tone signaling techniques. Such inband tone address signals will not be regenerated by the Company and will be subject to the ordinary transmission capabilities of the local transport provided.
  
- F. Intercept Announcement - When all FGB switching arrangements are discontinued at an end office and / or in a LATA, an intercept announcement is provided. This arrangement provides, for a limited period of time, an announcement that the service associated with th number dialed has been disconnected.
  
- G. Transmission Specifications - FGB is provided with either Type B or Type C transmission specifications. The specifications for the associated parameter are guaranteed to the end office when routed directly or to the first point of switching routed via an access tandem..
  - 1. Type C transmission specifications are provided with interface group 1
  - 2. Type B is provided with interface groups 2, 6, 7 and 9
  - 3. Type DB data transmission parameter are provided with FGB to the first point of switching.

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**SECTION 6 - SWITCHED ACCESS SERVICE, (CONT'D.)**

6.3 Description of Switched Access, (Cont'd.)

6.3.1 Feature Group B (FGB), (cont'd.)

- H. Testing Capabilities - FGB is provided, in terminating direction where equipment is available, with seven digit access to balance (100 type) test line and milliwatt (102 type) test line, nonsynchronous or synchronous test line, automatic transmission measuring (105 type) test line, loop around test line, short circuit test line and open circuit test line.
- I. Provisions of Other Services - The Interexchange Carrier will be provided with the routing of intraLATA calls to the Company for use of WAL service option, when a WAL service is provided in conjunction with FGB.
- J. Common Switching Optional Features
  - 1. Alternate Traffic Routing
  - 2. Automatic Number Identification (ANI)
  - 3. Hunt Group Arrangement for Use with WATS Access Line Service
  - 4. Non-hunting Number for the Use with Hunt Group Arrangement
  - 5. Uniform Call Distribution Arrangement for use with WATS Access Line Service
  - 6. Up to 7 Digit Out- pulsing of Access Digits to Customer.

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**SECTION 6 - SWITCHED ACCESS SERVICE, (CONT'D.)**

6.3 Description of Switched Access, (Cont'd.)

6.3.1 Feature Group B (FGB), (cont'd.)

K. Transport Termination Optional Features

1. Rotary Dial Station Signaling

L. Local Transport Optional Features

1. Customer Specific Entry Receive Level

2. Customer Specification of Local Transport termination and Supervisory Signaling, as specified in Section 6.2.2, preceding.

M. WATS Access Line Service termination Optional Features

1. Answer Supervision

2. E&M Supervisory Signaling

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**SECTION 6 - SWITCHED ACCESS SERVICE, (CONT'D.)**

6.3 Description of Switched Access, (Cont'd.)

6.3.2. Feature Group D (FGD)

- A. FGD Access, which is available to all customers, provides trunk side access to Company end office switches with an associated 10XXX or 101XXXX access code for non-800 database and non-900 access services traffic, for the customer's use in originating and terminating communications. To originate non-800 data base and non-900 intraLATA calls the 10XXX or 101XXXX access code must be dialed. FGD is provided at the Company designated end office switch(es) whether routed directly or through an access tandem switches. For FGD with the SS7 signaling option, the CCSA signaling connection is provided to Company designated STPs.
- B. FGD is provided with trunk side switching through the use of end office or access tandem switch trunk equipment. The Company will establish a trunk group or groups for the customer at the end office switches or access tandem switches where FGD switching is provided. When required by technical limitations, a separate trunk group will be established for each type of FGD switching arrangement provided. Different types of FGD or other switching arrangement may be combined in a single trunk group at the option of the Telephone Company.
- C. Uniform Access - The uniform access code for FGD switching is in the form 10XXX or 101XXXX. A single access code will be the assigned number of all FGD access provided to the customer by the Telephone Company. No access code is required for calls which originate from a WAL service.
  - 1. Where no access is required or available, the number dialed by the end user shall be a ten or eleven digit number for calls in the NANP. The form of the numbers dialed by the end user is NXX-XXXX, 0 or 1+NXX-XXXX, NPA+NXX-XXXX or 0 or 1+NPA+NXX-XXXX.

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**SECTION 6 - SWITCHED ACCESS SERVICE, (CONT'D.)**

6.3 Description of Switched Access, (Cont'd.)

6.3.2 Feature Group D (FGD), (cont'd.)

C. (cont'd.)

2. When the 10XXX or 101XXXX access code is used, FGD switching also provides for dialing the digit "0" for access to the customer's operator, 911 for access to the Telephone Company's emergency reporting service or the end of dialing digit (#) for cut through access to the customer premises.

3. Calls originating over a WAL service by the end user's dialing 800 + NXX - XXXX, 900 + NXX - XXXX, 1 + 800 + NXX - XXXX or 1 + 900 + NXX - XXXX will be routed to the switched access service of the 800 or 900 service provider. Calls originating over a WAL service by the end user's dialing assigned NXXs, local operator assistance (0-), service codes (611 or 911), Directory Assistance (411 or 555-1212 or NPA+555-1212), 10XXX and 101XXXX access codes will not be completed. All other calls originating over a WAL service will be routed over the particular customer's FGD service used to provision the WAL service. These dialing provisions apply for WAL service not equipped with the option of, routing of IntraLATA calls over the Company for use with the WAL service.

D. Terminating Access - FGD switching, when used in the terminating direction, may be used to access valid NXXs in the LATA, time and weather announcement services of the Telephone Company, community information service of an Information Provider and other customer's services (by dialing the appropriate codes) when the services can be reached using valid NXXs codes.

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**SECTION 6 - SWITCHED ACCESS SERVICE, (CONT'D.)**

6.3 Description of Switched Access, (Cont'd.)

6.3.2 Feature Group D (FGD), (cont'd.)

D. (cont'd.)

1. When directly routed to an end office, only those valid NXX codes served by that office may be accessed. When routed through an access tandem, only those valid NXX codes served by offices subtending the access tandem may be assessed.
2. The customer will also be billed additional non-access charges for calls to certain community information services, for which rates are applicable under the Company exchange service tariffs.
3. Non-access charges will also be billed for calls from the FGD trunk to another customer's service in accordance with that customer's applicable service rates when the Company performs the billing function for that customer.
4. Calls in the terminating direction will not be completed to 950-0XXX or 950-1XXX access codes, local operator assistance (0- and 0+), service codes (611 and 911) and 10XXX or 101XXXX access codes. Calls will not be completed to directory assistance (411 and NPA+555-1212) unless the FGD switching is combined with directory assistance switching. FGD may not be switched in the terminating direction to FGB or FGD.

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**SECTION 6 - SWITCHED ACCESS SERVICE, (CONT'D.)**

6.3 Description of Switched Access, (Cont'd.)

6.3.2 Feature Group D (FGD), (cont'd.)

- E. Redirection of End User Dialed Calls - When a customer has had FGB access in an end office and subsequently replaces the FGB access with FGD access, at the customer's request and where facilities permit, the Company will, for a period of ninety (90) days, direct the calls dialed by the customer's end users using the customer's previous FGB code to the customer's FGD access service. The customer must be prepared to handle normally dialed FGD calls as well as calls dialed with the FGB access code which require the customer to receive additional address signaling from the end user. Such calls will be rates as FGD.
  
- F. Signaling - The switch trunk is provided with wink-start pulsing signals and answer and disconnect supervisory signaling or without SS7 signaling option is specified. FGD may be provided, at the customer's option, with multifrequency addressing or common channel signaling. With multifrequency address signaling, up to twelve digits of the called party number dialed by the customer's end user dual tone multifrequency or dial pulse address signals will be provided by Company equipment to the customer's premises where the switched access service terminates. Such address signals will be subject to the ordinary transmission capabilities of the local transport provided.
  - 1. With common channel signaling, up to 12 digits of the called party number dialed by the customer's end user dual tone multifrequency or dial pulse address signals will be provided by the Company equipment to the customer's designated premises via a CCSA connection. The SS7 signaling option requires the customer to order CCSA links.

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**SECTION 6 - SWITCHED ACCESS SERVICE, (CONT'D.)**

6.3 Description of Switched Access, (Cont'd.)

6.3.2 Feature Group D (FGD), (cont'd.)

- G. Transmission Specifications - FGD is provided with either Type A, B, or Type C transmission specifications. When routed directly to the end office, either Type B or C is provided. When routed to an access tandem, only Type A is provided.
  - 1. Types A and B are provided with interface groups 2, 6, 7 and 9. Type A is provided on the transmission path from the access tandem to the end office.
  - 2. Type C is provided with interface group 1
  - 3. Type DA data transmission parameters are provided for the transmission path between the premises and the access tandem and between the access tandem and the end office. Type DB data transmission parameters are provided with FGD for the transmission path between the customer's premises and the end office when directly routed to the end office.
  
- H. Testing Capabilities - FGD is provided, in terminating direction where equipment is available, with seven digit access to balance (100 type) test line, milliwatt (102 type) test line, nonsynchronous or synchronous test line, automatic transmission measuring (105 type) test line, data transmission (107type) test line, loop around test line, short circuit test line and open circuit test line.

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**SECTION 6 - SWITCHED ACCESS SERVICE, (CONT'D.)**

6.3 Description of Switched Access, (Cont'd.)

6.3.2 Feature Group D (FGD), (cont'd.)

I. Common Switching Options

1. Alternate Traffic Routing (not available in designated electro-mechanical end offices).
2. Automatic Number Identification (ANI).
3. Band Advance Arrangement for Use with WAL service.
4. Carrier Identification Parameter
5. End Office End User Line Service Screening for Use with WAL Service.
6. Hunt Group Arrangement for Use with WAL Service
7. Multiple Trunk Routing
8. Non-Hunting Number for Use with Hunt Group Arrangement
9. Routing of IntraLATA calls to the Company for Use with WAL service.
10. Uniform Call Distribution Arrangement for Use with WAL service
11. Carrier Identification Parameter.

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**SECTION 6 - SWITCHED ACCESS SERVICE, (CONT'D.)**

6.3 Description of Switched Access, (Cont'd.)

6.3.2 Feature Group D (FGD), (cont'd.)

- J. Transport Termination Optional Features
  - 1. Operator Trunk Assist Feature Arrangement
  - 2. Operator trunk Full Feature Arrangement
- K. Local Transport Optional Features
  - 1. Common Channel Signaling
  - 2. Signaling System 7
  - 3. Supervisory Signaling
- L. WAL Service Termination
  - 1. Answer Supervision
  - 2. E&M Supervisory

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**SECTION 6 - SWITCHED ACCESS SERVICE, (CONT'D.)**

6.3 Description of Switched Access, (Cont'd.)

6.3.2 Feature Group D (FGD), (cont'd.)

M. Other Optional Features

1. WAL Service 10XXX or 101XXXX Capability is available with either originating or terminating only or two-way WAL service not equipped with the optional Feature, end office end user line service.
  - a. Screening provides the capability for end users of such service to originate calls to FGD by dialing the appropriate 10XXX or 101XXXX access code. These calls will be routed to the switched access service customer so designated which provides FGD to the end office (WSO) form which WAL service is provided. When the 10XXX or 101XXXX is used, FGD switching also provides for the end-of-dialing (#) for cut through access to FGD customer's premises.

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**SECTION 6 - SWITCHED ACCESS SERVICE, (CONT'D.)**

6.3 Description of Switched Access, (Cont'd.)

6.3.3 800 Data Base Access Service

- A. 800 Data Base Access Service is a service offering utilizing trunk side switched access service. The service provides for the forwarding of end user dialed 800 calls to a Company service switching point which will initiate a query to the data base to preform the customer identification function. The call is forwarded to the appropriate customer based on the dialed 800 number. The customer has the option of having the dialed 800 number (i.e., 1-800-NXX-XXXX) or, if the 800 to POTS number translation feature is specified, a translated ten digit POTS number (i.e., NPA-NXX-XXXX) is delivered to the customer premises.
  - 1. An 800 customer identification charge described in 6.4.4, applies to customer who obtain 800 access services.
  
- B. No access code is required for 800 data base access service. When an 800+NXX-XXXX call is originated by an end user, the Company will perform the customer identification function based on the dialed digits to determine the customer location to which the call is to be routed. The customer identification function will be available at suitably equipped end offices or access tandem switches. If the call originates from an end office switch not equipped to provide the customer identification function, the call will be routed to an access tandem at which the function is available. Once the customer identification function has been established, the call will be routed to the customer. Calls originating from an end office switch not included in the customer's area of service for 800 data base will not be completed.
  
- C. The provision of 800 data base service requires access to the 800 Service management system through the following action:
  - 1. Direct access by the customer of other authorized party, to the 800 Service management system.

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**SECTION 6 - SWITCHED ACCESS SERVICE, (CONT'D.)**

6.3 Description of Switched Access, (Cont'd.)

6.3.3 800 Data Base Access Service, (cont'd.)

- D. The manner in which 800 data base access service is provisioned is dependent on the status of the end office from which the service is provided, and / or the status of the customer (i.e., MTS / WATS type provider). 800 data base access service may be provisioned at the customer's option as either FGB or FGD.
  
- E. Unless prohibited by technical limitations (e.g., different dialing plans), the customer's 800 data base access service traffic may, at the option of the customer, be combined in the same trunk group arrangement with the customer's non-800 access service traffic for the same the end office and of the same feature group type. Combining 800 data base service traffic with the customer's direct routed switch access service arrangements will be allowed only when the end office is equipped to preform the customer identification function. When required by technical limitation, a separate trunk group must be established for 800 data base access service.
  
- F. 800 Traffic carried over direct end office routed trunks is available only at end offices equipped with 800 access SSP functionality. 888 traffic carried over direct end office routed trunks is available only at end offices equipped with 888 access to SSP functionality. All such traffic originating from end offices not equipped with the appropriate SSP function must be routed via an access tandem at which the function is available and the 800 access service must be ordered accordingly. SSP locations are identified in the NECA Tariff No. 4

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**SECTION 6 - SWITCHED ACCESS SERVICE, (CONT'D.)**

6.3 Description of Switched Access, (Cont'd.)

6.3.3 800 Data Base Access Service, (cont'd.)

G. Optional Features

1. Alternate Routing Establishment allows the customer to create call processing logic for 800-NXX-XXXX dialed calls. In this manner the 800 data base access service can be customized to meet individual requirements. The feature may be used in combination with one or more routing options based upon customer specification and technical switch limitations.
  - a) The customer may segment the 800 calls based in the following options to choose different terminating destinations and / or multiple carriers: [a] NPA / NXX or specific telephone number of the calling party, [b] time of day, [c] day of the week, [d] specific days of the year (e.g., December 25), and [e] percentage of traffic (in 1% increments).
  - b) This feature, when based on NPA / NXX or specific telephone number of he calling party will be based on the ANI associated with the call. When based on the specific telephone number of the calling party, the availability of this feature is subject to the Telephone Company's ability of this feature to obtain full ten digit ANI of the calling party.
2. 800 to POTS Translation allows a customer to designate a ten digit POTS telephone number to be translation feature is ordered, the customer will be unable to determine that such calls originate as 800 calls unless the customer also orders the ANI optional feature.

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**SECTION 6 - SWITCHED ACCESS SERVICE, (CONT'D.)**

6.4 Responsibility of the Telephone Company

6.4.1 Transmission Specifications

- A. The Company will, upon notification by the customer that the data parameters are not being met, conduct tests independently or in cooperation with the customer, and take any necessary action to insure that the data parameters are met.
  
- B. Each switched access service transmission path is provided with standard transmission specifications (Types A, B, and C). There are three types of transmission specifications. The standard for a particular transmission path is dependent on the switched access service arrangement, the entrance facility, the interface group and whether the service is directly routed or via an access tandem. Data transmission parameters are also provided with each switched access transmission path.

6.4.2 Network Management

- A. The Company will administer its network to insure the provision of acceptable service levels to all telecommunications users of the Telephone Company's network services. Generally, service levels are considered acceptable only when both end users and customers are able to establish connections with little or no delay encountered within the Telephone Company.

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**SECTION 6 - SWITCHED ACCESS SERVICE, (CONT'D.)**

6.4 Responsibility of the Telephone Company, (Cont'd.)

6.4.2 Network Management, (cont'd.)

B. The Company maintains the right to apply protective controls (i.e., those actions such as call gapping, which selectively cancel the completion of traffic), over any traffic carried over its network, including that associated with a customer's Switched Access service. Generally such protective measures would only be taken as a result of occurrences such as failure or overload of Company or customer facilities, natural disasters, mass calling or national security demands.

1. In the event that the protective controls applied by the Company result in the complete loss of service by the customer, the customer will be granted credit allowance for service interruption as set forth in section 2.10.

6.4.3. Design and Traffic Routing of Tandem Switched Trunks

A. For tandem switched access service which is ordered on a BHMC basis, the Company shall design and determine the selection of facilities from the serving wire center of the customer premises to the access tandem, and to the subtending end offices.

1. The Company shall also decide if the capacity is to be providing originating only, terminating only, or two-way trunk groups.

2. The Company will decide whether trunk side access will be provided through the use of two-wire or four-wire trunk terminating equipment.

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**SECTION 6 - SWITCHED ACCESS SERVICE, (CONT'D.)**

6.4 Responsibility of the Telephone Company, (Cont'd.)

6.4.3 Design and Traffic Routing of Tandem Switched Trunks, (cont'd.)

B. Selection of facilities and equipment and traffic routing of the service are based in standard engineering methods, available facilities and equipment, and the Company traffic routing plans.

1. If the customer desires routing and directionality different from that determined by the Telephone Company, the Company will work cooperatively with the customer in determining whether the service is to be routed directly to an end office or through an access tandem and also in determining the directionality of the service.

C. For tandem switched access service which is ordered on a per trunk basis, the customer desired trunk directionality and / or traffic routing of the switched access switch are specified on the customer's order for service.

1. The Company will determine the optimal network configuration based on the capacity ordered.

2. If the customer desires routing or directionality different from the optimal configuration determined by the Telephone Company, the Company will work cooperatively with the customer in determining the routing directionality of the service before establishing a firm order.

D. Design Layout Report

At the request of the customer, the Company will provide to the customer the makeup of the facilities and services provided from the customer's premises to the first point of switching. This information will be provided in the form of a design layout report. Design layout reports will also be provided for WAL service when specifically requested by the customer. The design layout report will be provided to the customer at no charge, and will be reissued or updated whenever these facilities are materially changed.

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**SECTION 6 - SWITCHED ACCESS SERVICE, (CONT'D.)**

6.4 Responsibility of the Telephone Company, (Cont'd.)

6.4.4 Provision of Performance Data

A. Subject to the availability, end to end service performance data available to the Company through its own service evaluation routines, may also be made available to the customer based on previously arranged interval and format.

1. These data provide information on overall end to end call completion and non-completion performance (e.g., customer equipment blockage, failure results and transmission performance).
2. These data do not include service performance data which are provided under other tariff sections, (e.g., testing service results).
3. If data is to be provided in other than paper format, the charges for such provisions will determined on an individual case basis.

6.4.5 Trunk Group Measurements Reports

Subject to availability, trunk group data in the form of usage in CCS, peg count and overflow, will be made available to the customer, based on previously agreed to intervals. Regulations pertaining to this report are also contained in Section 6.5.2, following.

6.4.6 Determination of Number of End Office Transport Terminations

For analog entry switches, a termination will be provided for each transmission path provided. For digital entry switches, an equivalent termination will be provided for each transmission path provided.

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**SECTION 6 - SWITCHED ACCESS SERVICE, (CONT'D.)**

6.4 Responsibility of the Telephone Company, (Cont'd.)

6.4.7 Design Blocking Probability

The Company will monitor the facilities used in the provision of switched access service to meet the following blocking criteria.

- A. For FGB, non 800 access services no design blocking criteria apply.
- B. For FGD, the design blocking objective will be no greater than one percent between the point of termination at the customer's premises and the end office switch, whether the is directly routed without an alternate route or routed via an access tandem. Standard traffic engineering methods as set forth in SR-EOP-000191, trunk traffic engineering concepts and applications will be used by the Company to determine the number if transmission paths required to achieve this level of blocking.
  - 1. In the event of 900 Access service media stimulated calling, the design blocking objective of no greater than one percent cannot be guaranteed.
  - 2. All service configurations will conform to the blocking objectives in this tariff except where the Company facility conditions cannot support the blocking objectives contained in this tariff; in such cases, blocking objectives that can be supported will be uniformly applied to all customers.

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**SECTION 6 - SWITCHED ACCESS SERVICE, (CONT'D.)**

6.4 Responsibility of the Telephone Company, (Cont'd.)

6.4.7 Design Blocking Probability, (cont'd.)

C. The Company will perform routine measurement functions for the capacity ordered, whether ordered in lines, trunks or BHMCs, in accordance with Company design blocking criteria, to assure that an adequate number of transmission paths are in service. The Company will recommend that additional capacity (i.e., BHMC, lines or trunks), be ordered by the customer when additional paths are required to reduce the measured blocking to the designed blocking level.

D. Excessive Trunk Group Blocking

For FGD capacity ordered, the design blocking objective is assumed to have been met if the routine measurements show that the measured blocking does not exceed the thresholds. Excessive trunk group blocking occurs when the blocking thresholds are exceeded. The customer will be notified by the Company to increase its capacity (BHMC or quantities of trunks) when excessive trunk group occurs on groups carrying FGD traffic. If the order for sufficient additional capacity to handle the customer's traffic has not been received by the Company within fifteen days of the notification, the Company will bill the customer for each overflow in the excess of the following chargeable thresholds.

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**SECTION 6 - SWITCHED ACCESS SERVICE, (CONT'D.)**

6.4 Responsibility of the Telephone Company, (Cont'd.)

6.4.7 Design Blocking Probability, (cont'd.)

D. (cont'd.)

1. Chargeable Thresholds for Trunk Group Specified in Exhibit 6.4.7-1

- a) Trunk Group Size 1-2 Allowable Overflows, per trunk, per month 18
- b) Trunk Group Size 3-4 Allowable Overflows, per trunk, per month 19
- c) Trunk Group Size 5-6 Allowable Overflows, per trunk, per month 13
- d) Trunk Group Size 7-40 Allowable Overflows, per trunk, per month 10
- e) Trunk Group Size 41-139 Allowable Overflows, per trunk, per month 09
- f) Trunk Group Size 140-500 Allowable Overflows, per trunk, per month 08
- g) Trunk Group Size 501 + Allowable Overflows, per trunk, per month 07

2. Chargeable Thresholds for trunk Groups, Specified in Exhibit 6.4.7.-2

- a) Trunk Group Size 1-4 Allowable Overflows, per trunk, per month 10
- b) Trunk Group Size 5-6 Allowable Overflows, per trunk, per month 08
- c) Trunk Group Size 7-125 Allowable Overflows, per trunk, per month 06
- d) Trunk Group Size 126+ Allowable Overflows, per trunk, per month 05

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**SECTION 6 - SWITCHED ACCESS SERVICE, (CONT'D.)**

6.4 Responsibility of the Telephone Company, (Cont'd.)

6.4.7 Design Blocking Probability, (cont'd.)

EXHIBIT 6.4.7 -1				
Measured Blocking Thresholds in the Time Consistent Busy Hour for the Number of Average Business Day Measurements Per Trunk Group				
For transmission paths carrying only first routed traffic direct between an end office and a customer's premises without an alternate route, and paths carrying only overflow traffic, the measured blocking thresholds are as follows:				
Number of Transmission Path Per Trunk Group	15-20 Meas.	11-14 Meas.	7-10 Meas	3-6 Meas.
2	0.070	0.080	0.090	0.140
3	0.050	0.060	0.070	0.090
4	0.050	0.060	0.070	0.080
5 – 6	0.040	0.050	0.060	0.070
7 or More	0.040	0.035	0.040	0.060

EXHIBIT 6.4.7 -2				
Measured Blocking Thresholds in the Time Consistent Busy Hour for the Number of Average Business Day Measurements Per Trunk Group				
For transmission paths carrying only first routed traffic direct between an end office and a customer's premises via an access Tandem, and paths carrying only overflow traffic, the measured blocking thresholds are as follows:				
Number of Transmission Path Per Trunk Group	15-20 Meas.	11-14 Meas.	7-10 Meas	3-6 Meas.
2	0.045	0.055	0.060	0.095
3	0.035	0.040	0.045	0.060
4	0.035	0.040	0.045	0.055
5 – 6	0.025	0.035	0.040	0.045
7 or More	0.020	0.025	0.030	0.040

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**SECTION 6 - SWITCHED ACCESS SERVICE, (CONT'D.)**

6.4 Responsibility of the Company, (Cont'd.)

6.4.8 Measuring Access Minutes

- A. Customer traffic to end offices will be measured (i.e., recorded) by the Company at the end office switch(es) or access tandem switch(es). Originating and terminating calls will be measured (i.e., recorded) by the Company to determine the basis for computing chargeable access minutes. When assumed minutes are used, the assumed minutes are the chargeable access minutes.
- B. All Feature Groups— For terminating calls over FGB and FGD, and for originating calls over FGB non 800 and FGD, the measured minutes are the chargeable access minutes derived from recorded minutes in the following manner.
  - 1. Obtain recorded originating minutes and messages (measured as described in Section 6.4.10E) from the appropriate recording data.
  - 2. Obtain the total attempts by dividing the originating measured messages by the Completion Ratio (CR). CRs are obtained separately for the major call categories such as DDD, operator and 800 from a sample study which analyzes the ultimate completion status for the total attempts which receive acknowledgment from the customer.
    - a.  $\text{Measured Messages divided by CR equals Total Attempts.}$

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**SECTION 6 - SWITCHED ACCESS SERVICE, (CONT'D.)**

6.4 Responsibility of the Company, (Cont'd.)

6.4.8 Measuring Access Minutes, (cont'd.)

B. (cont'd.)

3. Obtain the total Non Conversation Time Additive (NCTA) by multiplying the total attempts by the NCTA per attempt ratio. The NCTA per attempt ratio is obtained from the sample study identified above by measuring the non conversation time associated with both completed and incompletd attempts. The NCTA is the time on a completed attempt from customer acknowledgment of receipt of call to called party answer (set up and ringing) plus the time on an incompletd attempt from customer acknowledgment of call until the access tandem or end office receives a disconnect signal (ring no answer, busy or network blockage).

a. Total Attempts times Non Conversation Time per Attempt Ratio equals Total NCTA.

4. Obtain total chargeable originating access minutes by adding the total NCTA to the recorded originating measured minutes.

a. Measured Minutes plus NCTA equals Chargeable Originating Access Minutes.

6. When Measured Minutes is 7,000, Measured Messages is 1,000, Completion Ratio is .75 and NCTA per Attempt is .4.

C. FGB and FGD access minutes or fractions thereof (the exact value of the fraction being a function of the switch technology where the measurement is made) are accumulated over the billing period for each end office, and are then rounded up to the nearest access minute for each end office.

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**SECTION 6 - SWITCHED ACCESS SERVICE, (CONT'D.)**

6.4 Responsibility of the Telephone Company, (Cont'd.)

6.4.8 Measuring Access Minutes, (cont'd.)

D. When assumed minutes are used, the assumed minutes are the chargeable access minutes. Assumed minutes are used for FGB services which originate or terminate in end offices not equipped with measurement capabilities and are subject to the peak rate time period. The assumed average access minutes for FGB are as follows.

1. When FGB service arranged for two way calling is provided where neither the originating nor terminating access minutes are recorded, the assumed average intrastate access minutes are 3798 access minutes. 1449 access minutes are assumed to be originating and 2349 access minutes are assumed to be terminating. When a FGB service arranged for two way calling is provided where recording capability exists for either originating or terminating usage, but not both, the number of access minutes per two way service will be an assumed 3798 or the recorded usage, whichever is greater. If the usage in the measured direction exceeds 3798 access minutes, it will be assumed that there is zero usage in the unmeasured direction. If the measured usage is less than 3798 access minutes, the usage in the unmeasured direction will be assumed to be 3798 access minutes minus the measured usage, (e.g., 3798 minus 1000 measured equals 2798 assumed in the unmeasured direction).
2. When FGB service arranged for originating only switched access service is provided where the originating access minutes are not recorded, the assumed average originating access minutes are 1449 access minutes and no terminating access minutes will apply.
3. When FGB service arranged for terminating only switched access service is provided where the terminating access minutes are not recorded, the assumed average terminating access minutes are 2349 access minutes and no originating access minutes will apply.

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**SECTION 6 - SWITCHED ACCESS SERVICE, (CONT'D.)**

6.4 Responsibility of the Telephone Company, (Cont'd.)

6.4.8 Measuring Access Minutes, (cont'd.)

E. Feature Group B Usage Measurement

1. For non 800 originating calls over FGB, usage measurement begins when the originating FGB entry switch receives answer supervision forwarded from the customer's point of termination, indicating the customer's equipment has answered.
2. The measurement of originating non 800 call usage over FGB ends when the originating FGB entry switch receives disconnect supervision from either the originating end user's end office, indicating the originating end user has disconnected, or the customer's point of termination whichever is recognized first by the entry switch.
3. For terminating calls over FGB, usage measurement begins when the terminating FGB entry switch receives answer supervision from the terminating end user's end office, indicating the terminating end user has answered.
4. The measurement of terminating call usage over FGB ends when the terminating FGB entry switch receives disconnect supervision from either the terminating end user's end office, indicating the terminating end user has disconnected, or the customer's point of termination, whichever is recognized first by the entry switch.
5. When any or all the usage over an unmeasured FGB trunk originates from or terminates to a WAL service and the total FGB usage recorded at the WSOs exceeds the assumed usage(s), the recorded usage will be billed to the customer in lieu of the assumed usage.

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**SECTION 6 - SWITCHED ACCESS SERVICE, (CONT'D.)**

6.4 Responsibility of the Telephone Company, (Cont'd.)

6.4.8 Measuring Access Minutes, (cont'd.)

- F. Feature Group D Usage Measurement— For originating calls over FGD except for FGD with the SS7 signaling option, usage measurement begins when the originating FGD entry switch receives the first wink supervisory signal forwarded from the customer's point of termination. The measurement of originating call usage over FGD ends when the originating FGD entry switch receives disconnect supervision from either the originating end user's end office, indicating the originating end user has disconnected, or the customer's point of termination, whichever is recognized first by the entry switch.
1. For terminating calls over FGD, the measurement of access minutes begins when the terminating FGD entry switch receives answer supervision from the terminating end user's end office, indicating the terminating end user has answered.
  2. The measurement of terminating call usage over FGD ends when the terminating FGD entry switch receives disconnect supervision from either the terminating end user's end office, indicating the terminating end user has disconnected, or the customer's point of termination, whichever is recognized first by the entry switch.
  3. For originating calls over FGD with the SS7 signaling option, usage measurement for direct trunks begins when the FGD entry switch sends an initial address message. Usage measurement for tandem trunks begins when the FGD entry switch receives an exit message.

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**SECTION 6 - SWITCHED ACCESS SERVICE, (CONT'D.)**

6.4 Responsibility of the Telephone Company, (Cont'd.)

6.4.9 Determining Mileage Measurement

A. The mileage to be used to determine the tandem switched local transport facility or direct trunked transport channel mileage monthly rate is calculated on the airline distance between the end office switch where the call carried by the local transport originates and terminates and the customer's serving wire center, except as forth in the following exceptions or in Section 6.2.2. The V&H coordinates method is used to determine mileage. This method is set forth in NECA Tariff FCC No. 4.

1. The local transport facility mileage rate is shown in terms of per mile pre access minute. The rate billed is determined by first computing the mileage using the V& H Coordinates Method. If the calculation results in a fraction of a mile, always round up to the next whole mile before determining the mileage; then the mileage is multiplied by the appropriate local transport facility rate.
2. Mileage measurement for the CCSA STP link transport will be calculated on an airline basis using the V&H coordinates method between the serving wire center of the customer's SPOI and the Telephone Company's STP.

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**SECTION 6 - SWITCHED ACCESS SERVICE, (CONT'D.)**

6.4 Responsibility of the Telephone Company, (Cont'd.)

6.4.9 Determining Mileage Measurement, (cont'd.)

B. Excepts to Mileage Measurement Rules

1. When a non AT&T customer's premises is within five miles of an AT&T Class 4 office, the local transport facility mileage for a call which is carried over switched access service, originating or terminating through an end office switch, shall be the distance as would be determined from that end office switch to the serving wire center for that AT&T Class 4 office unless the customer specifies that for an entire LATA, it wants all measurements determined from its serving wire center. This designation (i.e., which serving wire center to use in calculating mileage) may be changed only once in any twelve month period. Such change will be made without charge to the customer.
  
2. When the alternate traffic routing optional feature is provided with FGB and FGD to provide service from an end office to different customer premises locations, local transport access minutes will be apportioned between the two transmission routes used to provide this feature. For FGB, and for FGD which is routed via an access tandem, such apportionment will be made using standard Telephone Company traffic engineering methodology, as set forth in SR-EOP-000191, Issue No. 1, Trunk Traffic Engineering Concepts and Applications, and will be based on the last trunk CCS desired for the high usage groups, (described in Section 6.2.3), and the relative capacity ordered to the end office, when the feature is provided at an end office switch, or to the subtending end offices when the feature is provided at an access tandem switch. For FGD which is directly routed, the apportionment will be based on the actual measured data which is recorded against the specific trunk group that carried a particular call. This apportionment will serve as the basis for local transport facility mileage calculation. The customer will be billed based on this apportionment.

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**SECTION 6 - SWITCHED ACCESS SERVICE, (CONT'D.)**

6.4 Responsibility of the Telephone Company, (Cont'd.)

6.4.9 Determining Mileage Measurement, (cont'd.)

B. Excepts to Mileage Measurement Rules, (cont'd.)

3. Local transport facility mileage for access minutes originating from or terminating at an RSS or RSM will be calculated on an airline basis between the customer premises serving wire center and the NXX location as shown in the NECA Tariff FCC No. 4.
4. When terminating FGB is provided from multiple customer premises to an end office not equipped with measurement capabilities, the total local transport access minutes for that end office will be apportioned among the trunk groups accessing the end office on the basis of the individual capacity, (i.e. busy hour minutes or trunks ordered for each of those trunk groups). This apportionment will serve as the basis for local transport facility mileage calculation. The customer will be billed based on this apportionment.

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**SECTION 6 - SWITCHED ACCESS SERVICE, (CONT'D.)**

6.5 Obligations of the Customer

6.5.1. Report Requirements

A. Customers are responsible for providing the following reports or notification to the Telephone Company, when applicable.

1. Jurisdictional Reports— When a customer orders switched access service for both interstate and intrastate use, the customer is responsible for providing jurisdictional reports, from which charges will be apportioned (refer to Section 2.5.10).

2. Code Screening Reports— When a customer orders service class routing, the report must indicate the number of trunks and/or the appropriate codes to be instituted in each end office or access tandem switch, for each of the arrangements ordered.

3. 900 Access Service Reports— The Telephone Company will administer its network in such a manner that the impact of traffic surges due to peaked 900 access service traffic on other access service traffic is minimized. The Telephone Company may, at its option implement network management controls. (e.g., call gapping) to ensure acceptable service levels (defined in Section 6.4.2).

a. In order to ensure deployment of adequate protective controls, customers must provide notice of 900 media stimulated calling events to the Telephone Company's Network Management Center at least two business days prior to the event. The Telephone Company will work cooperatively with the customer to determine the appropriate level of such controls. A customer's failure to notify the Telephone Company as stated above, may result in a discontinuance of service as specified in Section 2.4.2.

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**SECTION 6 - SWITCHED ACCESS SERVICE, (CONT'D.)**

6.5 Obligations of the Customer, (Cont'd.)

6.5.1 Report Requirements, (cont'd.)

A. (cont'd.)

4. Trunk Group Measurement Reports— With the agreement of the customer, trunk group data in the form of usage in CCS, peg count and overflow for its end of all access trunk groups, where technologically feasible, will be made available to the Telephone Company. These data will be used to monitor trunk group utilization and service performance and will be based on previously arranged intervals and format. Regulations pertaining to this report are also contained in Section 6.4.5.

6.5.2 Supervisory Signaling

- A. The customer's facilities shall provide the necessary on hook, off hook, answer and disconnect supervision.

6.5.3 Design of Switched Access Services

- A. When a customer orders switched access service on a per trunk basis, the customer shall take reasonable steps to assure that sufficient access services have been ordered to handle its traffic.

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**SECTION 6 - SWITCHED ACCESS SERVICE, (CONT'D.)**

6.6 Rate Regulations, (Cont'd.)

6.6.1 Description of Rates and Charges, (cont'd.)

A. General

1. Rates and charges for switched access service provided under this tariff apply to originating, terminating and two way FGB and FGD and 800 database and 900 access service. Rates and charges for services other than switched access service, (e.g., a customer's intrastate toll message service), may also be applicable when switched access service is used in conjunction with these other services (refer to Sections 6.3.1, 6.3.2, 6.3.3, and 6.3.4).

B. Monthly Rates

1. Monthly rates are flat recurring rates that apply each month or fraction thereof that a specific rate element is provided. For billing purposes, each month is considered to have 30 days.

C. Usage Rates

Usage rates apply only when a specific rate element is used. They are applied on a per access minute basis determined by the actual conversation time of each call measured in one second increments. Access minute charges are accumulated over a monthly period.

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**SECTION 6 - SWITCHED ACCESS SERVICE, (CONT'D.)**

6.6 Rate Regulations, (Cont'd.)

6.6.1 Description of Rates and Charges, (cont'd.)

D. Nonrecurring Charges (NRCs)

Nonrecurring charges are one-time charges that apply for a specific work activity (i.e., installation of new services or rearrangements of installed services).

1. Installation of Service

- a. For switched access service which is ordered on a per line basis, the local switching NRC is applied per line or trunk.
- b. For switched access service which is ordered on a BHMC basis, the local switching NRC is also applied on a per trunk basis but the charge applies only when the capacity ordered requires the installation of additional trunks.

2. Installation of Optional Features

If a separate NRC applies for the installation of an optional feature, the charge applies whether the feature is installed coincident with the initial installation of service or at any time subsequent to the initial installation of service.

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**SECTION 6 - SWITCHED ACCESS SERVICE, (CONT'D.)**

## 6.6 Rate Regulations, (Cont'd.)

## 6.6.1 Description of Rates and Charges, (cont'd.)

## C. Nonrecurring Charges (NRCs), (cont'd.)

## 3. Service Rearrangements

Service rearrangement are changes to existing installed which do not result in either a change in the minimum requirements as set forth in Section 2 or a change in physical location of the point of termination at the customer's premises or a customer's end user's premises. Changes which result in the establishment of new minimum period obligations are treated as discontinuances of existing service, and installations of new service, as specified in Section 6.6.3F, following. Changes in physical location of the point of termination are treated as moves, as specified in Section 6.6.3E. The charge to the customer for the service rearrangement is dependent on whether the change is administrative only or involves an actual physical change to the service. The following administrative changes will be made without charge to the customer.

- a) Change in customer name
- b) Change of customer or customer's end user premises address when the change of address is not a result of a physical relocation of equipment.
- c) Change in billing data [name, address or contact name or telephone number].
- d) Change in agency authorization
- e) Change of customer circuit identification
- f) Change in billing account number
- g) Change in customer test line number
- h) Change of customer or customer's end user contact name or telephone number,.
- i) change of jurisdiction

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**SECTION 6 - SWITCHED ACCESS SERVICE, (CONT'D.)**

6.6 Rate Regulations, (Cont'd.)

6.6.1 Description of Rates and Charges, (cont'd.)

C. Nonrecurring Charges (NRCs), (cont'd.)

3. Service Rearrangements, (cont'd.)

j) If, due to the technical limitation of the Telephone Company, it was impossible to combine 800 access service or 900 access service traffic with th customer's other trunk side switched access services, no charge will be applied to combine the trunk groups when it becomes technically possible.

k) To redirect traffic from direct routed for 800 data base service, where the service is initially available at the end offices subtending a tandem to which customers have redirected their 800 traffic, customers will be allowed to rearrange their 800 traffic from tandem routed to direct routed at no charge provided the same customer premises is maintained.

l) Change in billing option within the same access tandem from tandem switched transport to direct trunked transport or vice versa.

4. All Other Service Rearrangements - will be charged as follows.

1. If the change involves the addition of an optional feature which has a separate NRC, that NRC will apply.

2. If the change involves a modification to a FGB or FGD to include initial provision of 900 access services in addition to non 900 access services traffic, the local switching NRC will apply for service rearrangements in the existing trunks.

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**SECTION 6 - SWITCHED ACCESS SERVICE, (CONT'D.)**

6.6 Rate Regulations, (Cont'd.)

6.6.1 Description of Rates and Charges, (cont'd.)

C. Nonrecurring Charges (NRCs), (cont'd.)

4. All Other Service Rearrangements, (cont'd.)

- c) Subsequent to the initial installation of 900 access services, any change involving the addition or deletion of a 900 NXX code will be subject to the applicable switched access rates.
- d) If the change involves the rearrangement of existing switched access services from one interface group to another (i.e., change a digital group to one capable of a greater bit rate), a digital to digital rearrangement charge will apply. No charge applies to the individual switched services provided within the interface group unless the customer changes the service type or changes only a portion of the individual services from interface group to the other, in which case, the appropriate NRC for each change will apply.
- e) For all other changes, including the addition of or modification to, optional features without separate NRCs, a charge equal to the local switching NRC will apply. When an optional feature is not required on each transmission path, but rather for an entire transmission group, an end office or an access tandem switch, only one such charge will apply (i.e., it will not apply per transmission path).

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**SECTION 6 - SWITCHED ACCESS SERVICE, (CONT'D.)**

6.6 Rate Regulations, (Cont'd.)

6.6.1 Description of Rates and Charges, (cont'd.)

C. Nonrecurring Charges (NRCs), (cont'd.)

4. All Other Service Rearrangements, (cont'd.)

- f) In the event that a customer who does not provide operator assistance for its end users requests a change in its designated operator services traffic arrangement, a service rearrangement charge will apply. A first TOPS office rearrangement charge will apply for the first TOPS office affected by the change, and an additional TOPS office rearrangement will apply for each additional TOPS office affected if ordered at the same time and for the same date.
- g) If the change involves the conversion of existing FGD services with multifrequency address signaling to FGD with SS7 signaling option, a rearrangement charge will apply for the first trunk converted and an additional trunk rearrangement charge for each additional trunk ordered and converted at the same time.
- h) If the change involves a change of point code on FGD with the SS7 signaling option, a rearrangement charge will apply on a first and additional basis for all orders placed at the same time, between the same two points and for the same due date.
- i) If the change involves the rearrangement of an existing Company provided switched access service FGB or FGD into a Company provided switched access service under a collocation arrangement, or from one Company provided collocation arrangement to another within the same Company serving wire center, access tandem or remote node a rearrangement charge will apply for each service.

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**SECTION 6 - SWITCHED ACCESS SERVICE, (CONT'D.)**

6.6 Rate Regulations, (Cont'd.)

6.6.1 Description of Rates and Charges, (cont'd.)

C. Nonrecurring Charges (NRCs), (cont'd.)

4. All Other Service Rearrangements, (cont'd.)

j) if the change involves the rearrangement of a Company provided access under FGB or FGD provided under a collocation arrangement to a Company provided switched access service, a rearrangement charge will apply for each service reconfiguration.

5. Moves

A move involves a change in physical location of the point of termination at the customer's premises, or a change in the physical location of the customer premises. The charges for the move are dependent on whether the move is to a new location within the same building to a different building.

1. Moves Within the Same Building

When a move is to a new location within the same building, the charge for the move will be the local switching NRCs for the capacity affected.

2. Moves to a Different Building

Moves to a Different Building, will be treated as a discontinuance and start of service and all associated NRCs will apply. New minimum period requirements will be established for the new service. The customer will also remain responsible for satisfying all outstanding minimum period charges for the discontinued service.

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**SECTION 6 - SWITCHED ACCESS SERVICE, (CONT'D.)**

6.6 Rate Regulations, (Cont'd.)

6.6.1 Description of Rates and Charges, (cont'd.)

C. Nonrecurring Charges (NRCs), (cont'd.)

6. Discontinuances of Existing Service and Installations of New Services

Changes from one type of feature group to another, including changes to dedicated 800 access service trunks or 900 access service trunks, will be treated as a discontinuance of type of service and a start of another. Full NRCs (i.e., installations) will apply, with the following exceptions:

- a) When a customer upgrades from a switched access service Feature Group to FGB or FGD service, the NRC will not apply if the following conditions are met.
  - i. The same customer premises is maintained and,
  - ii. The orders for disconnect of the FGB service and the start of the FGD service are placed with the Company at the same time, and
  - iii. The customer requests the same effective date for both the disconnect of service and start of service orders. When the effective dates for the disconnect and start of service are the same, the minimum period obligations will not change, (i.e., the time elapsed in the existing minimum period obligations will be credited to the minimum period obligations to the FGD). When the effective dates for the disconnect and start of service are different, new minimum period obligations will be established for FGD service.
  
- b) For all other changes from one type of feature group to another, new minimum period obligations will also be established.

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**SECTION 6 - SWITCHED ACCESS SERVICE, (CONT'D.)**

6.6 Rate Regulations, (Cont'd.)

6.6.2 Rate Periods

A. Local transport termination, local transport facility tandem switching interconnection and local switching rates are subject to time differentiation (time periods). When usage begins in one rate period and ends in another the rates in effect for the rate period in which such usage began will apply until rate period specific billing can be implemented.

1. Peak Rates apply Monday through Friday 9AM to, but not including, 9PM.
2. The off-peak discounts applies Monday through Thursday 9PM to, but not including 9AM, and from Friday 9PM to, but not including 9AM Monday.
3. On Christmas Day (December 25) New Years Day (January 1), Independence Day (July 4), Thanksgiving Day (the fourth Thursday in November) and Labor Day, the holiday discount is the Off-Peak Rate.

B. Local Transport

1. Local Transport Termination rate applies per access minute.
2. Local Transport Facility rate applies per mile, per access minute. When the local transport facility mileage is zero (i.e., the end office switch or WSO, as appropriate, and the customer's serving wire center are collocated), the local transport facility rate does not apply. However, the local transport termination rate will apply.
3. Operator Passthrough charge is assessed to the customer on a per completed call basis.

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**SECTION 6 - SWITCHED ACCESS SERVICE, (CONT'D.)**

## 6.6 Rate Regulations, (Cont'd.)

## 6.6.3 Local Switching

1. FGB and FGD— Rates are applied based on traffic direction, on a per access minute basis, subject to time periods.
2. 800 Database and 900 Access Service— Rates are applied based on traffic direction, on a per access minute basis.

## 6.6.4 800 Customer Identification Charge

In addition to the rates and charges associated with the functional components of service described in Section 6.2 which are applicable to all switched access service, the 800 database access service customer identification charge applies for the identification of the appropriate customer for 800 database access service. The charge is assessed to the customer on a per query basis.

## 6.6.5. Optional Features

1. CCSA is comprised of a STP termination rate, a signaling transfer point link transport rate, and a signaling transfer point port rate. The NRC for CCSA STP Links is applied per link connection.
  - a. The STP link termination rate provides for the connection from the customer designated premises to the serving wire center.
  - b. The STP link transport rate provides for the transmission facilities between the serving wire center of the customer designated premises and the Telephone Company STP.
  - c. The STP port rate provides for the point of termination to the signal switching capability of the STP.

## 6.6.6 Local Information Delivery Services

- A. Calls over switched access in the terminating direction to certain community information services will be rated under the applicable rates for switched access service.

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**SECTION 7 - INTRA-LATA PRE-SUBSCRIPTION SERVICE**

7.1 Intra-LATA Pre-subscription

7.1.1 Description

ILP is an arrangement whereby an exchange service customer of the Telephone Company designates either the Telephone Company or another carrier as its pre-subscribed interexchange carrier (ILP PIC) for calls made from the customer's exchange access line, without the customer having to dial an access code. Calls which qualify for ILP are intrastate intralata toll calls as defined in New Horizon's Tariffs ME PUC No. 1 and ME PUC. No. 2.

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**SECTION 7 - INTRA-LATA PRE-SUBSCRIPTION SERVICE, (CONT'D.)**

7.2 Primary Inter-Exchange Carrier (PIC) Verification

PIC verification enables an IC to obtain verification of their end user's PIC selection in a Telephone Company switch. The IC must provide the telephone number to the Telephone Company either verbally or by the PIC verification automated interface using appropriate system specifications as determined by the Telephone Company. PIC verification service will be provided from suitably equipped wire centers as specified in the NECA Tariff FCC No. 4.

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**SECTION 7 - INTRA-LATA PRE-SUBSCRIPTION SERVICE, (CONT'D.)**

7.3 Application of Rates and Charges

7.3.1 Intra-LATA Pre-Subscription

- A. An ILP PIC nonrecurring charge applies per change for each telephone exchange service line or trunk.
  - 1. For 90 days immediately following the date of implementation, customers may make one ILP PIC change without charge.
  - 2. The ILP PIC charge does not apply for new service customers selecting an ILP PIC at the time they place an order with the Telephone Company for telephone exchange service.
  - 3. A new customer who did not select an ILP PIC at the time service was being established and as a result was provided access code dialing as an alternative, has 60 days to request a change from access code dialing to the Telephone Company or to another carrier, and no ILP PIC charge will apply. Customers requesting a change after 60 days will incur the ILP PIC charge.
  - 4. The ILP PIC charge applies for an intralata PIC change on a line. The ILP PIC charge will be waived if an interlata PIC change is also being requested on that line at the same time, and on the same service order, as the intralata PIC change request.

B. Service Charges

The applicable ME PUC Tariff No 1 and ME PUC No. 3 nonrecurring service order charge applies to reestablish a customer's OCP service.

- 1. The charge does not apply when the customer's request is received within 90 days of the date upon which the customer's ILP PIC is changed from the Telephone Company.

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**SECTION 7 - INTRA-LATA PRE-SUBSCRIPTION SERVICE, (CONT'D.)**

7.3 Application of Rates and Charges, (CONT'D.)

7.3.1 Intra-LATA Pre-Subscription, (Cont'd.)

C. Unauthorized ILP PIC Change/Restoral,

1. If a customer denies authorizing a change in ILP as submitted by an IC, the customer will be credited the previously billed ILP PIC NRC, and the ILP PIC NRC will be waived for restoring the customer to its previous ILP PIC.
2. The ILP PIC NRC will be assessed, as applicable, to an IC as set forth following when a customer denies authorizing the change in ILP as submitted by the IC (refer to Section 7.3.1A4).
  - a) One ILP PIC NRC is assessed to the alleged unauthorized IC to recover the disputed ILP PIC NRC previously billed to the customer.
  - b) One ILP PIC NRC is assessed to the alleged unauthorized IC to restore the customer to its previous ILP PIC.
3. In accordance with the FCC's slamming liability rules in CC Docket 94-129, if an alleged unauthorized IC is ultimately exonerated of liability, the IC is entitled to receive full payment from the customer for all services provided. In such situations, any ILP PIC NRC assessed against the IC by the Telephone Company is subject to rebilling to the customer by the alleged unauthorized IC.

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**SECTION 7 - INTRA-LATA PRE-SUBSCRIPTION SERVICE, (CONT'D.)**

7.3 Application of Rates and Charges, (CONT'D.)

7.3.2 PIC Verification Service

- A. A separate NRC will apply for each successful PIC verification made on either a verbal or automated interface basis.

7.3.3 Intrastate Equal Access Cost Recovery

- A. The intrastate equal access cost recovery monthly charge applies per originating minute of use in order for the Telephone Company to recover the cost of implementing ILP PIC Intrastate Equal Access capability. The monthly charge will apply for 24 months from the date of implementation. A true-up adjustment will be calculated and either billed or remitted to the ILP carrier at the end of the 24 months.

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**SECTION 7 - INTRA-LATA PRE-SUBSCRIPTION SERVICE, (CONT'D.)**

7.3 Application of Rates and Charges, (CONT'D.)

7.3.4 ILP PIC Change Charge Billing Options

A. Direct Billing Option —

This option is available when an IC initiates an ILP PIC change order through the CARE interface by either paper, magnetic tape, network data mover or by on-line electronic interface using system specifications determined by the Telephone Company. The IC can designate direct billing on any ILP PIC change orders it chooses by specifying the ILP PIC change charge indicator in position 405. The NRC for a change in presubscription will then be assessed to the IC, instead of the end user.

1. Lines equipped with selective access blocking are not eligible for this option.
2. Direct billing is not available for a change in ILP PIC from other carriers on orders placed via the Telephone Company's residence, business or equal access service centers.
3. Direct billing may also be utilized, at the Telephone Company's discretion, for orders placed to obtain end user service from the Telephone Company.
4. Direct billing cannot be specified on an order for a change in presubscription which is normally provided at no charge to the end user.

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**SECTION 7 - INTRA-LATA PRE-SUBSCRIPTION SERVICE, (CONT'D.)**

7.3 Application of Rates and Charges, (CONT'D.)

7.3.4 ILP PIC Change Charge Billing Options

B. Reverse Billing Option—

This option is available to ICs for end user-initiated ILP PIC change orders placed at the Telephone Company's residence, business or equal access service centers. The NRCs for all of the IC's end user-initiated ILP PIC change orders placed at the Telephone Company's residence, business or equal access service centers will then be assessed to the IC instead of the end users.

1. The IC must notify the Telephone Company in writing of its election to establish and/or cancel the reverse billing option. Establishment and/or cancellation will be effective within ten business days from the date the Telephone Company receives written notification and must be in effect for a minimum of six months.

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**SECTION 8 - CONTRACTS AND INDIVIDUAL CASE BASIS ARRANGEMENTS**

8.1 Contracts

The Company may provide any of the services offered under this rate sheet, or combinations of services, to Customers on a contractual basis. The terms and conditions of each contract offering are subject to the agreement of both the Customer and Company. Such contract offerings will be made available to similarly situated Customers in substantially similar circumstances. Rates in other sections of this rate sheet do not apply to Customers who agree to contract arrangements, with respect to services within the scope of the contract.

Services provided under contract are not eligible for any promotional offerings which may be offered by the Company from time to time.

8.2 Individual Case Basis Arrangements

Arrangements will be developed on an individual case basis (ICB) in response to a bona fide special request from a Customer or prospective Customer to develop a competitive bid for a service. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis.

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**SECTION 9 - MISCELLANEOUS SERVICES**

9.1 Wireless Termination Service

This tariff applies to intraMTA traffic originated by a Commercial Mobile Radio Service (CMRS) provider and terminated to end-user subscribers of the Company (i.e., wireless to wireline traffic) without the direct interconnection of the CMRS provider's and the Company's networks and where the CMRS provider is physically connected with and delivers traffic to a third party ILEC(s) which in turn delivers the traffic to the Company.

9.1.1 This service is provided to Commercial Mobile Radio Service (CMRS) providers licensed by the Federal Communications Commission (FCC).

9.1.2 Wireless Termination Service is limited to wireless-to-wireline traffic that originates and terminates within the same Major Trading Area (MTA) (i.e., intraMTA traffic). The Major Trading Area as defined in 47 C.F.R. paragraph 24-102 of the FCC Rules and Regulations.

9.1.3 Wireless Termination Service is not available to wireless-to-wireline traffic that originates and terminates in two different MTAs (i.e., interMTA traffic). In those situations where a CMRS provider terminates interMTA traffic to the end-user subscribers of the Company then the rates, terms and conditions of the appropriate access tariff of the Company (either intrastate or interstate) will apply.

9.1.4 These Regulations and Rates are in addition to the Regulations, Rate and Charges in other Company tariffs.

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**SECTION 9 - MISCELLANEOUS SERVICES, (CONT'D.)**

9.1 Wireless Termination Service, (cont'd.)

9.1.5 This tariff applies except as otherwise provided in 1) an interconnection agreement between the CMRS provider and the Company approved by the Commission pursuant to the Act; or 2) a terminating traffic agreement between the CMRS provider and the Company approved by the Commission.

9.1.6 The Company shall issue a bill to the CMRS provider based on the best information available to the Company including, but not limited to, records of terminating traffic created by the Company at its end office or tandem switch. If possible, the CMRS provider will provide to the Company billing records in standard industry formats regarding calls it originates that terminate on the Company's network. Records will be provided at an individual call detail record, if possible, with sufficient information to identify the specific date and time of the call, the call duration, and the originating and terminating numbers. If a CMRS provider is unable to provide billing records of the calls that it originates to the Company, the Company may use usage reports and/or records generated by a third party ILEC whose network is used to transit the traffic as the basis for billing the CMRS provider. If the CMRS provider is unable to provide billing records, the CMRS provider will have the responsibility of providing, on a quarterly basis (or as otherwise agreed to by the Company), a report to the Company providing the percentage of the CMRS provider's traffic terminated to the Company that is intraMTA or interMTA traffic. The report will also detail what percentage of the interMTA traffic is intrastate and what percentage is interstate. Such reports shall be based on studies of actual traffic originated by the CMRS provider and terminated to the Company.

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**SECTION 9 - MISCELLANEOUS SERVICES, (CONT'D.)**

9.1 Wireless Termination Service, (cont'd.)

9.1.7 Reports regarding the percentages of intraMTA or interMTA traffic (and the intrastate or interstate jurisdiction of interMTA traffic) shall be based on a reasonable traffic study conducted by the CMRS providers and available to the Company upon request. Such studies shall be conducted no less frequently than once each quarter to ensure that the CMRS provider is using an accurate intraMTA/interMTA percentage. The CMRS provider shall pay the Company for all charges in accordance with the rates set forth in this tariff. Such payments are to be received within thirty (30) days from the effective date of the billing statement. The CMRS provider shall pay a late charge on any undisputed charges which are not paid within the thirty (30) day period. The rate of the late charge shall be the lesser of 1.5% per month or the maximum amount allowed by law. The CMRS provider shall pay the Company the reasonable amount of the Company's expenses related to collection of overdue bills, such amounts to include reasonable attorney fees. The CMRS provider will be responsible for the accuracy and quality of its data as submitted to the Company. Upon reasonable written notice, the Company or its authorized representative shall have the right to conduct a review and verification of the CMRS provider to give assurances of compliance with the provisions of this tariff. This includes on-site verification reviews at the CMRS provider's or vendor locations. The review may consist of an examination and verification of data involving records, systems, procedures and other information related to the traffic originated by the CMRS provider and terminated to the Company. The CMRS provider will provide the Company with reasonable access to such information as is necessary to determine amounts payable under this tariff. 8.1.8 If the CMRS provider fails to comply with any of the terms and conditions of this tariff, including any payments to be made by it on the dates and times herein specified, the Company, may on five (5) day's written notice by Certified U .S. Mail to the CMRS provider, refuse additional applications for service and/or refuse to complete any pending orders for service by the non-complying CMRS provider at any time thereafter, or may discontinue the provision of the services to the non-complying CMRS provider at any time thereafter. In the case of such discontinuance, all applicable tariff charges shall become due. If the Company is unable to effectuate discontinuance of service at its own office it may request the assistance of other LECs with whom the Company's network is connected.

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**SECTION 10 - RATES AND CHARGES**

10.1 Tariff Information

**This section does not contain Rates and Charges.**

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**SECTION 10 - RATES AND CHARGES, (CONT'D.)**

10.2 General Regulations

**This section does not contain Rates and Charges.**

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**SECTION 10 - RATES AND CHARGES, (CONT'D.)**

10.3 Billing Name and Address Service

	<u>Rate</u>
10.3.1 Service Establishment Charge	\$150.00
10.3.2 Per Telephone Number by	
- Verbal Request	\$ 0.58
- Written Request	\$ 0.58

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**SECTION 10 - RATES AND CHARGES, (CONT'D.)**

10.4 Ordering Options for Access Service

Customer Requested Due Date Change <sup>1, 2</sup>	\$50, per order
Customer Requested Expedite <sup>2</sup>	\$250, per location, per order
Cancellation (after 3 business days from order placement) <sup>2</sup>	Full NRCs + \$250, per order
Design Change, DS0/DS1 <sup>2</sup>	\$150, per circuit
Design Change, DS3 and higher <sup>2</sup>	\$300, per circuit
Administrative Processing <sup>2</sup>	\$25, per order

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<sup>1</sup> Company Due Date Change Policy - No due date change accepted at or after four (4) days prior to the current due date. If a Customer request is received during that time period, the supplemental charge will apply and, in addition, the billing will start on the current due date without exception.

<sup>2</sup> For services involving facilities leased from other telecommunications providers, Supplementary Charges will be priced on an Individual Case Basis, and will be based upon a pass-through of all charges assessed by other providers, and the Company's administrative costs.

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**SECTION 10 - RATES AND CHARGES, (CONT'D.)**

10.5 Local Traffic Exchange and Termination

**This section does not contain Rates and Charges.**

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**SECTION 10 - RATES AND CHARGES, (CONT'D.)**

## 10.6 Switched Access Service

## 10.6.1 Carrier Common Line (CCL)

CCL		
Per minute of use		0.000000

## 10.6.2 Tandem Switch Transport

Tandem Transport Termination		
Per minute of Use		0.000000

Tandem Transport Facility		
Per mile, per minute of Use,		0.000030

Host / Remote Transport Termination		
Per minute of Use		0.000727

Host / Remote Transport Facility		
Per mile, per minute of Use,		0.000127

Tandem Switching		
Per minute of use		0.000800

Tandem Interconnection Charge		0.000000
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## 10.6.3 End Office -

Local Switching		
Per minute of use		0.002124

Shared Office Trunk Port		
Per minute of use		0.001598

## 10.6.4 800 Data Base Access Service

Customer Identification Charge		
per Query		0.003766

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**SECTION 10 - RATES AND CHARGES, (CONT'D.)**

10.7	IntraLATA Pre-Subscription (ILP) Services	
10.7.1	IntraLATA Pre-Subscription (ILP)	
	A. ILP PIC Charge	<b><u>RATE</u></b>
	Intra-State, Intra-LATA - NRC - Per Telephone Exchange service line or Trunk	\$ 5.50
10.7.2	PIC Verification Service	
	A. PIC Verification - NRC - Verbal Request per telephone Number - per successful verification	\$ 1.35
	B. PIC Verification - NRC - Electronic Request per telephone Number - per successful verification	\$ 0.60
10.7.3	Intrastate Equal Access Cost Recovery	
	A. Intrastate Equal Access Cost Recovery Monthly - per originating minute of use	\$ 0.00000

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**SECTION 10 - RATES AND CHARGES, (CONT'D.)**

10.8 Contracts and Individual Case Basis Agreements

**This section does not contain Rates and Charges.**

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**SECTION 10 - RATES AND CHARGES, (CONT'D.)**

10.9 Miscellaneous Services

10.9.1 Wireless Termination Service,

Rates for termination of IntraMTA Traffic (per MOU): \$0.0290

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