
Competitive Local Exchange Carrier

**NEW HORIZONS COMMUNICATIONS CORP.
REGULATIONS AND SCHEDULE OF CHARGES
APPLICABLE TO THE RESOLD AND FACILITIES-BASED PROVISION OF
COMPETITIVE LOCAL EXCHANGE CARRIER
IN THE COMMONWEALTH OF PENNSYLVANIA**

This tariff contains the descriptions, regulations, and schedule of rates and charges applicable to the furnishing of resold and facilities-based residential and business service for Telecommunications Services furnished by New Horizons Communications Corp. (Company). The Company will mirror the local exchange calling areas and exchange area boundaries as listed in the maps in the tariffs of Verizon Pennsylvania LLC Telephone Pa. P.U.C. No. 180A, 182, 182A, 185B and 185C, Verizon North LLC Telephone Pa. P.U.C. No. 1, 3, 5 and 6 and The United Telephone Company of Pennsylvania LLC d/b/a CenturyLink ("CenturyLink"), Telephone Pa. P.U.C. No. 27. Local exchange calling areas and rate classes are listed in Section 10 of this tariff.

The Company's tariff is in concurrence with all applicable State and Federal Laws (including, but not limited to, 52 Pa. Code, 66 Pa. C.S., the Telecommunications Act of 1996), and with the Commission's applicable Rules and Regulations and Orders. Any provisions contained in this Tariff that are inconsistent with the foregoing mentioned will be deemed inoperative and superseded.

This Telephone-PA PUC Tariff No. 5 supercedes and replaces in its entirety Telephone-PA PUC Tariff No. 2 currently on file with the Commission.

Competitive Local Exchange Carrier**CHECK SHEET**

<u>Page</u> <u>Number</u>	<u>Revision</u>	<u>Page</u> <u>Number</u>	<u>Revision</u>	<u>Page</u> <u>Number</u>	<u>Revision</u>
Title Page	Original	37	Original	74	Original
1	Original	38	Original	75	Original
2	Original	39	Original	76	Original
3	Original	40	Original	77	Original
4	Original	41	Original	78	Original
5	Original	42	Original	79	Original
6	Original	43	Original	80	Original
7	Original	44	Original	81	Original
8	Original	45	Original	82	Original
9	Original	46	Original	83	Original
10	Original	47	Original	84	Original
11	Original	48	Original	85	Original
12	Original	49	Original	86	Original
13	Original	50	Original	87	Original
14	Original	51	Original	88	Original
15	Original	52	Original	89	Original
16	Original	53	Original	90	Original
17	Original	54	Original	91	Original
18	Original	55	Original	92	Original
19	Original	56	Original	93	Original
20	Original	57	Original	94	Original
21	Original	58	Original	95	Original
22	Original	59	Original	96	Original
23	Original	60	Original	97	Original
24	Original	61	Original	98	Original
25	Original	62	Original	99	Original
26	Original	63	Original	100	Original
27	Original	64	Original	101	Original
28	Original	65	Original	102	Original
29	Original	66	Original	103	Original
30	Original	67	Original	104	Original
31	Original	68	Original	105	Original
32	Original	69	Original	106	Original
33	Original	70	Original	107	Original
34	Original	71	Original	108	Original
35	Original	72	Original	109	Original
36	Original	73	Original	110	Original

Issued: August 11, 2016

Effective: January 1, 2017

Issued by:

Glen Nelson, VP Marketing and Business Development
New Horizons Communications Corp.
420 Bedford St., Ste. 250
Lexington, Massachusetts 02420

Competitive Local Exchange Carrier

CHECK SHEET (CONTINUED)

<u>Page Number</u>	<u>Revision</u>	<u>Page Number</u>	<u>Revision</u>	<u>Page Number</u>	<u>Revision</u>
111	Original				
112	Original				
113	Original				
114	Original				
115	Original				
116	Original				
117	Original				

Competitive Local Exchange Carrier

TABLE OF CONTENTS

Description

CHECK SHEET 1

TABLE OF CONTENTS 3

LIST OF MODIFICATIONS 4

EXPLANATION OF SYMBOLS 5

TARIFF FORMAT 5

APPLICATION OF TARIFF 6

1.0 - DEFINITIONS 7

2.0 - RULES AND REGULATIONS 10

3.0 - SERVICE AREAS 35

4.0 - SERVICE CHARGES AND SURCHARGES 36

5.0 - NETWORK SERVICE DESCRIPTIONS 38

6.0 - PENNSYLVANIA TELECOMMUNICATIONS RELAY SERVICE..... 52

7.0 - LOCAL EXCHANGE SERVICE PRICES LIST 54

8.0 - DIRECTORY ASSISTANCE SERVICES 61

9.0 - RESERVED FOR FUTURE USE..... 64

10.0 - RATE GROUPS & EXCHANGE AREAS..... 65

11.0 - MISCELLANEOUS SERVICES..... 113

12.0 - PROMOTIONS / CONTRACTS & ICB..... 117

Competitive Local Exchange Carrier

LIST OF MODIFICATIONS

[RESERVED FOR FUTURE USE]

Competitive Local Exchange Carrier**EXPLANATION OF SYMBOLS**

The following symbols shall be used in this tariff for the purpose indicated below:

- (C) To signify change.
- (D) To signify decrease in rate.
- (I) To signify increase in rate.

TARIFF FORMAT

- (A) Sheet Numbering: Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets' already in effect, a decimal is added. For example, a new sheet added between pages 11 and 12 would be page 11.1.
- (B) Sheet Revision Numbers: Revision numbers also appear in the upper right corner of each sheet where applicable. These numbers are used to indicate the most current page version on file with the Commission. For example, 4th Revised Sheet 13 cancels 3rd Revised Sheet 13. Consult the Check Sheet for the sheets currently in effect.
- (C) Paragraph Numbering Sequence: There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
 - 2.
 - 2.1
 - 2.1.1
 - 2.1.1.A
 - 2.1.1.A.I
 - 2.1.1.A.I.(a)
 - 2.1.1.A.I.(a).I
 - 2.1.1.A.I.(a).I.(i)
 - 2.1.1.A.I.(a).I.(i).(1)
- (D) Check Sheets: When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the sheets contained in the tariff, with a cross reference to the current Revision Number. When new sheets are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some sheets). The tariff user should refer to the latest Check Sheet to find out if a particular sheet is the most current on Commission file.

Competitive Local Exchange Carrier

APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the local exchange telecommunications services provided by New Horizons Communications Corp. to customers within the Commonwealth of Pennsylvania. New Horizons Communications Corp., will mirror the local exchange calling areas and exchange area boundaries as stated in the tariffs of Verizon Pennsylvania LLC Telephone Pa. P.U.C. No. 180A, 182, 182A, 185B and 185C, Verizon North LLC Telephone Pa. P.U.C. No. 1, 3, 5 and 6 and The United Telephone Company of Pennsylvania LLC d/b/a CenturyLink, Telephone Pa. P.U.C. No. 27a. Local exchange calling areas are listed in Section 10 of this tariff.

Issued: August 11, 2016

Issued by:

Glen Nelson, VP Marketing and Business Development
New Horizons Communications Corp.
420 Bedford St., Ste. 250
Lexington, Massachusetts 02420

Effective: January 1, 2017

Competitive Local Exchange Carrier

SECTION 1.0 - DEFINITIONS

For the purpose of this tariff, the following definitions will apply:

Access Line - An arrangement which connects the Customer's location to a carrier's switching center or point of presence.

Advance Payment - Part or all of a payment required before the start of service.

Authorized User - A person, firm, corporation, or any other entity authorized by the Customer to communicate utilizing the Company's service.

Business - A class of service provided to individuals engaged in business, firms, partnerships, corporations, agencies, shops, works, tenants of office buildings, and individuals practicing a profession or operating a business who have no offices other than their residences and where the use of the service is primarily or substantially of a business, professional or occupational nature.

Commission - Pennsylvania Public Utility Commission.

Company or Carrier - New Horizons Communications Corp., unless otherwise clearly indicated by the context.

Customer - The person, firm, corporation or other entity which orders, cancels, amends, or uses service and is responsible for payment of charges and compliance with the Company's tariff.

Deposit - Refers to a cash or equivalent of cash security held as a guarantee for payment of the charges.

DID Trunk - A form of local switched access that provides the ability for an outside party to call an internal extension directly without the intervention of the Company operator.

End User - Any person, firm, corporation, partnership or other entity, which uses the services of the Company under the provisions and regulations of this tariff. The End User is responsible for payment unless the charges for the services utilized are accepted and paid for by another Customer.

End Office - With respect to each NPA-NXX code prefix assigned to the Company, the location of the Company's "end office" for purposes of this tariff shall be the point of interconnection associated with that NPA-NXX code in the Local Exchange Routing Guide ("LERG").

Competitive Local Exchange Carrier

SECTION 1.0 - DEFINITIONS

Hunting - Routes a call to an idle station line in a prearranged group when the called station line is busy.

In-Only - A service attribute that restricts outward dial access and routes incoming calls to a designated answer point.

IXC or Interexchange Carrier - A long distance telecommunications services provider.

LATA - A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

LEC - Local Exchange Company.

Minimum Point of Presence ("MPOP") - The main telephone closet in the Customer's building.

Monthly Recurring Charges - The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

MSAG - Master Street Address Guide.

Multi-Frequency or ("MF") - An inter-machine pulse type used for signaling between telephone switches, or between telephone switches and PBX/key systems.

Non-Recurring Charge ("NRC") - The initial charge, usually assessed on a one-time basis, to initiate and establish service.

Other Telephone Company - An Exchange Telephone Company, other than the Company.

PBX - Private Branch Exchange.

Per Minute Charges - Charges for minutes traversing over local exchange facilities.

Premises - A building or buildings on contiguous property.

Recurring Charges - The monthly charges to the Customer for services, facilities and equipment which continue for the agreed upon duration of the service.

Residence or Residential - Service furnished to a Customer at a place of dwelling where the actual or obvious use is for domestic purposes.

Competitive Local Exchange Carrier

SECTION 1.0 - DEFINITIONS

Service Commencement/Start Date - The first day following the date on which the Company notifies the Customer that the requested service is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order and this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement/Start Date.

Service Order - The written request for services executed by the Customer and the Company in the format devised by the Company. The signing of an Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Telephone Company - New Horizons Communications Corporation.

Two Way - A service attribute that includes outward dial capabilities for outbound calls and can also be used to carry inbound calls to a central point for further processing.

User or End User - A Customer, Joint User, or any other person authorized by a Customer to use service provider under this tariff.

Competitive Local Exchange Carrier

SECTION 2.0 - RULES AND REGULATIONS**2.1 Undertaking of the Company****2.1.1 Scope**

The Company undertakes to furnish communications service pursuant to the terms of this tariff in connection with one-way and/or two-way information transmission originating from points within the Commonwealth of Pennsylvania, and terminating within a local calling area as defined herein.

The Company is responsible under this tariff only for the services and facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own Customers.

2.1.2 Shortage of Equipment or Facilities

- (A) The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- (B) The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

2.1.3 Terms and Conditions

- (A) Service is provided on the basis of a minimum period of at least ninety (90) days, 24 hours per day. For the purpose of computing charges in this tariff, a month is considered to have thirty (30) days.
- (B) Customers may be required to enter into written service orders and/or Master Service Agreement which shall contain a specific description of the service ordered, the rates and other charges or surcharges to be charged, including but not limited to rates, charges or surcharges for non-telecommunications services and/or deregulated services, the duration of the services, and the terms and conditions of service provided to such customer or provide references to such applicable provision in this tariff. Additional fees for changes may apply to changes in the service order requested by the Customer after the initial service agreement is signed. Customers will also be required to execute any other documents as may be reasonably requested by the Company.

Competitive Local Exchange Carrier

SECTION 2.0 - RULES AND REGULATIONS (CONTINUED)**2.1 Undertaking of the Company, (Continued)****2.1.3 Terms and Conditions, (Continued)**

- (C) Except as otherwise stated in the tariff, at the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall automatically renew for successive one (1) year periods at the then current rates unless terminated by either party upon proper notice. Following the expiration of any applicable minimum period, either party may terminate any service provided under a month-to-month service option with sixty (60) days written notice. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination. The Company reserves the right to modify pricing upon thirty (30) days written notice to the customer.
- (D) In the event the Customer terminates or discontinues any service prior to the expiration of the then current term, Customer agrees to pay the Company within ninety (90) days of termination:
- (1) the monthly recurring charges and minimum monthly usage amount (if applicable) multiplied by the number of months remaining in the service term period; and any previously waived installation, monthly access charges and special promotional credits given, in one lump sum (collectively, the "Early Termination Fee").
- (E) Any termination of service will result in all IP addresses reverted to the Company. A termination of services that does not result in the porting of customer's phone number(s) to a new provider will result in the associated phone number(s) to revert to the Company. All Company property (including but not limited to routers, switches, equipment, facilities, and software) shall be returned to the Company. If the property is not returned in working order and received within thirty (30) days of the service termination date, the Company will bill the Customer for the broken and/or missing property, which the Customer will be obligated to pay in full.
- (F) Business Service may be terminated upon written notice to the Customer if:
- (1) the Customer is using the service in violation of this tariff; or
- (2) the Customer is using the service in violation of the law. See Section 2.9.

Competitive Local Exchange Carrier

SECTION 2.0 - RULES AND REGULATIONS (CONTINUED)**2.1 Undertaking of the Company, (Continued)****2.1.3 Terms and Conditions, (Continued)**

- (G) Residential Service may be terminated after ten (10) days written notice to the Customer if:
- (1) the Customer has failed to pay a reconnection fee to satisfy the original grounds for suspending service; or
 - (2) the Customer has failed to make satisfactory arrangements to pay arrears;
 - (3) the Customer has failed to post a deposit or established credit as a guarantee for payment;
 - (4) the Customer has failed to honor a payment agreement; or
 - (5) the Customer has failed to cease an unauthorized use or practice, including using the service in violation of this tariff or law.
- (H) Company complies with the requirements of 52 Pa Code Chapter 64 regarding billing standards and practices for residential customers. In instances where sections of this tariff may conflict with 52 Pa Code Chapter 64 regulations, the regulations in 52 Pa Code Chapter 64 will prevail.
- (I) Any Other Telephone Company may not interfere with the right of any person or entity to obtain service directly from the Company. No person or entity shall be required to make any payment, incur any penalty, monetary or otherwise, or purchase any services in order to have the right to obtain service directly from the Company.
- (J) To the extent that either the Company or any Other Telephone Company exercises control over available cable pairs, conduit, duct space, raceways, or other facilities needed by the other to reach a person or entity, the party exercising such control shall make them available to the other on terms equivalent to those under which the Company makes similar facilities under its control available to its Customers. At the reasonable request of either party, the Company and the Other Telephone Company shall jointly attempt to obtain from the owner of the property access for the other party to serve a person or entity.
- (K) The Company hereby reserves its rights to establish service packages specific to a particular Customer. These contracts may or may not be associated with volume and/or term discounts.

Competitive Local Exchange Carrier

SECTION 2.0 - RULES AND REGULATIONS (CONTINUED)**2.1 Undertaking of the Company, (Continued)****2.1.4 Limitations on Liability**

- (A) The Company will not be liable under any contract, tort, negligence, strict liability or other theory for an incidental, consequential, indirect, exemplary, punitive or special damages or any nature, or goodwill, or work stoppage, in each case whether or not such losses were foreseeable by such party. The Company's liability for any damages arising from errors, mistakes, omissions, interruptions or delays caused by it, its agents, employees or underlying carriers in the course of establishing, furnishing, rearranging, moving, terminating, maintaining, restoring or changing Service or facilities provided hereunder, or Company failure to perform any other duty arising out of this Tariff shall not exceed an amount equivalent to the actual proportionate charge for the service applicable to the period during which the service was affected. The Company shall not be liable for any consequential, indirect or special damages with respect to any claims regarding the services listed in this tariff.
- (B) Except as provided in Section 2.7, Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: fire, flood, explosion or other catastrophes; any Law, order, regulation, direction, action or request of the United States government or of any other government, including state and local governments having or claiming jurisdiction over Company, or of any department, agency, commission, bureau, corporation or other instrumentality of any one or more of these federal, state, or local governments, or of any military Commission; preemption of existing Service in compliance with national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials, or strikes, lockouts, work stoppages, or other labor difficulties when it does not involve Company's employees.
- (C) The liability of the Company for errors in billing that result in overpayment by the Customer shall be limited to a credit equal to the dollar amount erroneously billed or, in the event that payment has been made and service has been discontinued, to a refund of the amount erroneously billed.
- (D) The Company shall be indemnified and saved harmless by the Customer from and against all loss, liability, damage and expense, due to:
- (1) Any act or omission of: (a) the Customer, (or (b) common carriers or warehousemen, except as contracted by the Company;
 - (2) The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.

Competitive Local Exchange Carrier

SECTION 2.0 - RULES AND REGULATIONS (CONTINUED)**2.1 Undertaking of the Company, (Continued)****2.1.4 Limitations on Liability, (Continued)****(D)(Cont'd)**

- (3) Any unlawful or unauthorized use of the Company's facilities and services;
- (4) Libel, slander, invasion of privacy or infringement of patents, trade secrets, or copyrights arising from or in connection with the material transmitted by means of Company-provided facilities or services; or by means of the combination of company-provided facilities or services;
- (5) Breach in the privacy or security of communications transmitted over the Company's facilities;
- (6) Changes in any of the facilities, operations or procedures of the Company that render any equipment, facilities or services provided by the Customer obsolete, or require modification or alteration of such equipment, facilities or services, or otherwise affect their use or performance, except where reasonable notice is required by the Company and is not provided to the Customer, in which event the Company's liability is limited as set forth in paragraph (A) of this Subsection 2.1.4.
- (7) Reserved for future use;
- (8) Injury to property or injury or death to persons, including claims for payments made under Workers' Compensation law or under any plan for employee disability or death benefits, arising out of, or caused by, any act or omission of the Customer, or the construction, installation, maintenance, presence, use or removal of the Customer's facilities or equipment connected, or to be connected to the Company's facilities;
- (9) Any non-completion of calls due to network busy conditions;
- (10) Any calls not actually attempted to be completed during any period that service is unavailable;
- (11) And any other claim resulting from any act or omission of the Customer or patron(s) of the Customer relating to the use of the Company's services or facilities.

Competitive Local Exchange Carrier

SECTION 2.0 - RULES AND REGULATIONS (CONTINUED)

2.1 Undertaking of the Company, (Continued)

2.1.4 Limitations on Liability (Continued)

- (E) The Company does not guarantee nor make any warranty with respect to installations provided for use in an explosive atmosphere.
- (F) **THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN, OR THAT ANY SUCH SERVICE SHALL BE UNINTERRUPTED OR ERROR-FREE, UNLESS EXPRESSLY PROVIDED IN A SERVICE LEVEL AGREEMENT OR SERVICE ADDENDUM EXECUTED BY ALL PARTIES.**
- (G) Failure by the Company to assert its rights pursuant to one provision of this tariff does not preclude the Company from asserting its rights under other provisions.

Competitive Local Exchange Carrier

SECTION 2.0 - RULES AND REGULATIONS (CONTINUED)**2.1 Undertaking of the Company, (Continued)****2.1.5 Notification of Service-Affecting Activities**

The Company shall take all reasonable steps, such as personal contact and use of the mass media, to give earlier notice of the cause and expected duration of the interruption to all customers who may be affected. When service is interrupted due to unforeseen circumstances, notice of the cause and expected duration shall be given as soon as possible thereafter. Service may be interrupted only as long as necessary to protect the health or safety of the public, to protect property, or to remedy the situation which necessitated the interruption. Service shall be resumed as soon as possible thereafter.

2.1.6 Provision of Equipment and Facilities

- (A) The Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. The Customer may not nor may the Customer permit others to rearrange, disconnect, remove, and attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- (B) The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided by the Customer.
- (C) Equipment the Company provides or installs at the Customer Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which the equipment is provided.
- (D) Except as otherwise indicated, Customer provided station equipment at the Customer's premises for use in connection with the service shall be so constructed, maintained and operated as to work satisfactorily with the facilities of the Company.
- (E) The Company shall not be responsible for the installation, operation, or maintenance of any Customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:
- (1) the through transmission of signals by Customer provided equipment or for the quality of, or defects in, such transmission; or
 - (2) the reception of signals by Customer-provided equipment; or
 - (3) network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

Competitive Local Exchange Carrier

SECTION 2.0 - RULES AND REGULATIONS (CONTINUED)**2.1 Undertaking of the Company, (Continued.)****2.1.7 Non-Routine Installation**

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

2.1.8 Special Construction

Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction or facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is construction undertaken:

- (A) where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- (B) of a type other than that which the Company would normally utilize in the furnishing of its services;
- (C) over a route other than that which the Company would normally utilize in the furnishing of its services;
- (D) in a quantity greater than that which the company would normally construct;
- (E) on an expedited basis;
- (F) on a temporary basis until permanent facilities are available;
- (G) involving abnormal costs; or
- (H) in advance of its normal construction.

2.1.9 Ownership of Facilities

Title to all facilities provided in accordance with this tariff remains in the Company, its partners, agents, contractors or suppliers.

Competitive Local Exchange Carrier

SECTION 2.0 - RULES AND REGULATIONS (CONTINUED)**2.2 Prohibited Uses**

- 2.2.1** The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- 2.2.2** The Company may require applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and the Pennsylvania Public Utility Commission's regulations, policies, orders, and decisions.
- 2.2.3** The Company may block any signals being transmitted over its Network by Customers which cause interference to the Company or other users. Customer shall be relieved of all obligations to make payments for charges relating to any blocked Service and shall indemnify the Company for any claim, judgment or liability resulting from such blockage.
- 2.2.4** A Customer, joint user, or authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company will permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated communications services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and non-recurring installation charges as stated in this tariff will apply.

2.3 Obligations of the Customer**2.3.1 General**

The Customer shall be responsible for:

- (A) the payment of all applicable charges pursuant to this tariff as agreed to in applicable Service Addendum(s), including incidental charges (such as charges associated with installation, expedites, moves, adds, changes, deletions and cancellations), equipment purchases, surcharges, and other charges as required by law. You will be liable for service charges upon the completion of installation for each specified service;
- (B) damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer Premises, unless caused by the gross negligence or willful misconduct of the employees or agents of the Company;
- (C) providing at no charge, as specified from time to time by the Company, any needed equipment, space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;

Competitive Local Exchange Carrier

SECTION 2.0 - RULES AND REGULATIONS (CONTINUED)**2.3 Obligations of the Customer, (Continued)****2.3.1 General (Continued)**

- (D) obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide Communications Services to the Customer from the cable building entrance or property line to the location of the equipment space described in Section 2.3.1(C). Any and all costs associated with the obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company provided facilities, shall be borne entirely by, or may be charged by the Company, to the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service.
- (E) providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g., friable asbestos) prior to any construction or installation work;
- (F) complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in an Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1(D); as stated herein, removing the facilities or equipment of the Company;
- (G) not creating or allowing to be placed any liens or other encumbrances on the Company's equipment or facilities; and
- (H) provide reasonable access to premises, internal wiring, customer premises equipment, and other facilities and equipment to allow the Company to install, maintain and repair Customer's service(s), as reasonable and necessary. With respect to installation, Company reserves right to bill for each missed scheduled appointment date (see Section 4.4). Should the Company repeatedly be unable to access the premises for required installation and service, the Company reserves the right to cancel the service request. The Company is not responsible for any delays that impede the ability to use the installed service, including but not limited to delays requested by the Customer or caused by a third party or delays incurred as a result of problems connecting the installed service to you LAN, PBX or other customer premises equipment by the Customer or any third party. No allowances will be made such delays.

Competitive Local Exchange Carrier

SECTION 2.0 - RULES AND REGULATIONS (CONTINUED)**2.3 Obligations of the Customer (Continued)****2.3.2 Liability of the Customer**

- (A) The Customer will be liable for damages to the facilities of the Company and for all incidental and consequential damages caused by the negligent or intentional acts or omissions of the Customer, its officers, employees, agents, invites, or contractors where such acts or omissions are not the direct result of the Company's negligence or intentional misconduct.
- (B) To the extent caused by any negligent or intentional act of the Customer as described in (A), preceding, the Customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, for (1) any loss, destruction or damage to property of any third party, and (2) any liability incurred by the Company to any third party pursuant to this or any other tariff of the Company, or otherwise, for any interruption of, interference to, or other defect in any service provided by the Company to such third party.
- (C) The Customer shall not assert any claim against any other Customer or user of the Company's services for damages resulting in whole or in part from or arising in connection with the furnishing of service under this tariff including but not limited to mistakes, omissions, interruptions, delays, errors or other defects or misrepresentations, whether or not such other Customer or user contributed in any way to the occurrence of the damages, unless such damages were caused solely by the negligent to intentional act or omission of the other Customer or user and not by any act or omission of the Company. Nothing in this tariff is intended either to limit or to expand Customer's right to assert any claims against third parties for damages of any nature other than those described in the preceding sentence.

2.4 Customer Equipment and Channels**2.4.1 General**

A user may transmit or receive information or signals via the facilities of the Company. The Company's services are designated primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this tariff. A user may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this tariff.

Competitive Local Exchange Carrier

SECTION 2.0 - RULES AND REGULATIONS (CONTINUED)**2.4 Customer Equipment and Channels, (Continued)****2.4.2 Station Equipment, (Continued)**

- (A) Terminal equipment of the user's premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the user. The user is responsible for the provision of wiring or cable to connect its terminal equipment to the Company MPOP.
- (B) The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense, subject to prior Customer approval of the equipment expense.

2.4.3 Interconnection of Facilities

- (A) Local Traffic Exchange provides the ability for another local exchange provider to terminate local traffic on the Company's network. In order to qualify for Local Traffic Exchange the call must: (a) be originated by an end user of a company that is authorized by the Pennsylvania Public Utility Commission to provide local exchange service; (b) originate and terminate within a local calling area of the Company.
- (B) Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Communications Services and the channels, facilities, or equipment of others shall be provided at the Customer's expense.
- (C) Communications Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers which are applicable to such connections.
- (D) Facilities furnished under this tariff may be connected to Customer provided terminal equipment in accordance with the provisions of this tariff. All such terminal equipment shall be registered by the Federal Communications Commission pursuant to Part 68 of Title 47, Code of Federal Regulations; and all user-provided wiring shall be installed and maintained in compliance with those regulations.

Competitive Local Exchange Carrier

SECTION 2.0 - RULES AND REGULATIONS (CONTINUED)**2.4 Customer Equipment and Channels (Continued)****2.4.4 Inspections**

- (A) Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2(B) for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.
- (B) If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.
- (C) If harm to the Company's network, personnel or services is imminent, the Company reserves the right to shut down Customer's service immediately, with no prior notice required.

2.5 Customer Deposits and Advance Payments**2.5.1 Advance Payments**

The Company may require the prepayment of 1 billing period's charges for basic local exchange service as a condition of service. If a Customer's basic local exchange service is subject to usage-sensitive pricing, then the prepayment permitted by this rule shall not be more than the average of charges for similar services purchased in the Customer's exchange during the most recent calendar year for which data are available. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated non-recurring charges for the special construction and recurring charges (if any) for a period to be set between the Company and the Customer. The advance payment will be credited to the Customer's initial bill. An advance payment may be required in addition to a deposit.

Competitive Local Exchange Carrier

SECTION 2.0 - RULES AND REGULATIONS (CONTINUED)

2.5 Customer Deposits and Advance Payments, (Continued)

2.5.2 Deposits

- (A) To safeguard its interests, the Company may require a Customer to make a deposit to be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation.
- (B) A deposit may be required in addition to an advance payment.
- (C) When a service or facility is discontinued, the amount of a deposit, if any, will be credited to the Customer's account and any credit balance remaining will be refunded. Before the service or facility is discontinued, the Company may, at its option, return the deposit or credit it to the Customer's account.
- (D) Interest will be paid on deposits at the rate of 6.0% annually without deduction for any taxes on such deposit.

Competitive Local Exchange Carrier

SECTION 2.0 - RULES AND REGULATIONS (CONTINUED)**2.6 Payment Arrangements****2.6.1 Payment for Services**

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer. Including, but not limited to, nonrecurring incidental charges (such as charges associated with installation, line maintenance, expedites, moves, adds, changes, deletions, and cancellations), equipment purchases, surcharges, regulatory fees, taxes, and other charges required by law.

The Customer is responsible for the payment of federal excise taxes, state and local sales and use taxes and similar taxes imposed by governmental jurisdictions, all of which shall be separately designated on the Company's invoices. Any taxes imposed by a local jurisdiction (e.g., county and municipal) will only be recovered from those Customers residing in the affected jurisdictions.

Certain telecommunications services, as defined in the Pennsylvania Code, are subject to state sales tax at the prevailing tax rates, if the services originate, or terminate in Pennsylvania, or both, and are charged to a subscriber's telephone number or account in Pennsylvania.

For avoidance of any doubt, for installations associated with a service provided by the Company that includes multiple locations or an installation process that is phased in over a period of time, the Customer shall pay service charges upon the completion of each installation for each specified service associated with each Service Order at each specified location or the conclusion of each phase of the installation process, whichever is earlier.

Competitive Local Exchange Carrier

SECTION 2.0 - RULES AND REGULATIONS (CONTINUED)**2.6 Payment Arrangements, (Continued)****2.6.2 Billing and Collection of Charges**

The Customer is responsible for payment of all charges incurred by the Customer or other users for services and facilities furnished to the Customer by the Company. The Company complies with the requirements of 52 Pa Code Chapter 64 regarding billing standards and practices for residential customers. In instances where sections of this tariff may conflict with 52 Pa Code Chapter 64 regulations, the regulations in 52 Pa Code Chapter 64 will prevail.

- (A) Non-recurring charges are due and payable upon receipt of the invoice for Business Services, unless otherwise agreed to in advance. Non-recurring charges are due and payable within twenty (20) days after the date that the invoice for Residential Services was mailed by the Company, unless otherwise agreed to in advance. If the due date falls on a Saturday, Sunday or holiday the payment due date will be extended to the next business day.
- (B) For Business Services, the Company shall present invoices for recurring charges monthly to the Customer, in advance of the month in which service is provided, and recurring charges shall be due and payable upon receipt of the invoice. For Residential Services, the Company shall present invoices for recurring charges monthly, in advance of the month in which service is provided, and recurring charges shall be due and payable within twenty (20) days after the date that the invoice was mailed by the Company. When billing is based upon Customer usage, usage charges will be billed monthly for the preceding billing period.
- (C) When service does not begin on the first day of the billing period, or end of the last day of the billing period, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have thirty (30) days.
- (D) Billing of the Customer by the Company will begin on the Service Commencement Date, which is the day on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.

Competitive Local Exchange Carrier

SECTION 2.0 - RULES AND REGULATIONS (CONTINUED)**2.6 Payment Arrangements, (Continued)****2.6.2 Billing and Collection of Charges (Continued)**

(E) If any portion of the payment is not received by the Company within thirty (30) days of receipt of an invoice, or if any portion of the payment is received by the Company in funds which are not immediately available upon presentment, then a late payment charge, the lesser of 1.5% or the maximum allowed in accordance with Pennsylvania Public Utility Commission rules and regulations, shall be due to the Company. A late payment charge is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Late payment charges are to be applied without discrimination, and previous late fees will not be included in the calculation of applicable late fees.

(F) **Disputes**

1) **Business Services**

The Customer should notify the Company of any disputed items on an invoice within ninety (90) days of the invoice date. If Customer fails to provide the Company with written notice of its dispute of a rate of charge within 90 days following the invoice date on which the rate or charge appears, adjustment will be made on a going forward basis only, beginning with the date the dispute was received by the Company. Billing disputes must be made in writing, with supporting documentation for the amount in dispute, through the claims submission process and MAP customer portal, which can be accessed at www.nhcgrp.com or to the Company's Billing Department via electronic mail to billing@nhcgrp.com. The Company will respond to billing disputes submitted online through the claims process portal within five (5) business days and to disputes submitted via email to the Billing Department within seven (7) business days.

Competitive Local Exchange Carrier

2.6 Payment Arrangements, (Continued)**2.6.2 Billing and Collection of Charges (Continued)****(F) Disputes (Continued)****2) Residential Services**

The Customer should notify the Company orally or in writing, of any disputed items on an invoice within ninety (90) days of the invoice date, or at any time prior to actual suspension or termination of service. If Customer fails to provide the Company with notice of its dispute of a rate of charge within 90 days following the invoice date on which the rate or charge appears, adjustment will be made on a going forward basis only, beginning with the date the dispute was received by the Company. Billing disputes may be made orally or in writing, with supporting documentation for the amount in dispute, through the claims submission process and MAP customer portal, which can be accessed at www.nhcgrp.com or to the Company's Billing Department via electronic mail to billing@nhcgrp.com. The Company will respond to billing disputes submitted online through the claims process portal within five (5) business days and to disputes submitted via email to the Billing Department within seven (7) business days.

3) Should the Company deny a dispute, the Customer shall have ten (10) business days to pay the disputed amount of to escalate the dispute to the level of the Company Vice President.

4) If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file an informal complaint with the Bureau of Consumer Services, in accordance with the Commission's rules and procedure. The address of the Commission is as follows:

Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, Pennsylvania 17105-3265
Phone: 1-800-692-7380
Fax: 717-787-6641

The Bureau of Consumer Services shall have primary jurisdiction over all complaints arising under 52 Pa Code Chapter 64. The address, phone and fax of the Company is as follows:

New Horizons Communications Corp.
420 Bedford Ste., Ste. 150
Lexington, Massachusetts 02420
Phone: (781) 290-4600
Fax: (781) 290-4660
(800) 520-5812

Competitive Local Exchange Carrier

SECTION 2.0 - RULES AND REGULATIONS (CONTINUED)

2.6 Payment Arrangements, (Continued)

2.6.2 Billing and Collection of Charges (Continued)

- (G)** If service is disconnected by the Company, in accordance with Subchapter D of 52 Pa Code §64.51 and §64.53, and later re-installed, re-installation of service will be subject to all applicable installation charges. If service is suspended by the Company (in accordance with Section 2.6.3 following) and later restored, restoration of service will be subject to the rates in Section 4.3.
- (H)** The Customer shall be liable for all charges associated with the use of the Company's services, including charges that result from theft, abuse, or misuse, as well as fraudulent, and/or authorized use of such service.

Competitive Local Exchange Carrier

SECTION 2.0 - RULES AND REGULATIONS (CONTINUED)**2.6 Payment Arrangements, (Continued)****2.6.3 Suspension of Service**

The Company may suspend Residential Service, in accordance with Subchapter E of 52 Pa Code §§64.61–64.75, for the following reasons provided in this Section 2.6.3, pursuant to §64.61.

- (A) Upon nonpayment of any undisputed amounts owing to the Company, the Company may, by providing the requisite prior 10 days' prior notice in writing and continue billing until sufficient payment has been received to bring the Customer's account to current. If the service is suspended or disconnection due to non-payment, it will not be restored until all charges, including those referenced in Section 4.3, are paid in full.
- (B) Upon the failure to provide a requested deposit, provide a guarantee, establish credit or comply with the terms of a payment agreement.
- (C) Upon refusal to permit access to service connections, equipment and other property of the Company in order to provide maintenance or repair.
- (D) Upon the use of service in a way the interferes with or impairs service that is being rendered to other Customers.
- (E) In the event of fraud or misinterpretation of its identify by a potential Customer in order to obtain telephone service.
- (F) Upon violation of any provisions set forth in this tariff that threatens the safety and well being of a person or the integrity of the Company's network.
- (G) In the event of an unpaid debt that is owed to the Company for refurbishing of telephone services to the Customer within four (4) years of the date a bill is rendered.

Competitive Local Exchange Carrier

SECTION 2.0 - RULES AND REGULATIONS, (CONTINUED)**2.6 Payment Arrangements, (Continued)****2.6.4 Notice to Company for Cancellation of Service****(A) Business Service**

Customers desiring to terminate service provided under a month-to-month service options, following expiration of any applicable minimum period, the Customer or the Company can terminate any service under the month-to-month service option with sixty (60) days prior written notice. In the event the Customer terminates or discontinues any service under a term plan with the Company prior to the expiration of the current term, the Customer agrees to pay the Company within ninety (90) days of termination all applicable Early Termination Fees, as referenced in Section 2.1.3(D).

(B) Residential Service

Customers desiring to terminate service provided under a month-to-month service options, following expiration of any applicable minimum period, the Customer or the Company can terminate any service under the month-to-month service option after at least five (5) days oral or written notice has been provided. The notice shall indicate the date on which the service is to be terminated. The Customer shall be responsible for costs associated with any Company equipment until the date service is terminated. In the event the Customer terminates or discontinues any service under a term plan with the Company prior to the expiration of the current term, the Customer agrees to pay the Company within ninety (90) days of termination all applicable Early Termination Fees, as referenced in Section 2.1.3(D).

Competitive Local Exchange Carrier

SECTION 2.0 - RULES AND REGULATIONS, (CONTINUED)**2.6 Payment Arrangements, (Continued)****2.6.5 Cancellation of Application for Service**

- (A) The Customer agrees to pay an order Cancellation should the Customer initiate the cancellation of service order associated with a particular Application for Service or Service Order Addendum prior to test and turn up of the service, to compensate the Company for the time, money and resources spent to prepare and procure the Customer's Application or Addendum request.
- (B) Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred, less net salvage, may apply. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the special construction or arrangements.
- (C) The special charges described in 2.6.5(A) and 2.6.5(B) will be calculated and applied on a case-by-case basis.

2.6.6 Changes in Services Requested

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

2.6.7 Bad Check Charge

A service charge equal to \$45.00 will be assessed for all checks returned by a bank or other financial institution for: Insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or any other insufficiency or discrepancy necessitating return of the instrument at the discretion of the drawee bank or other financial institution.

Competitive Local Exchange Carrier

SECTION 2.0 - RULES AND REGULATIONS, (CONTINUED)**2.7 Allowances for Interruptions in Service****2.7.1 General**

- (A) A credit allowance will be given when service is interrupted, except as specified in Section 2.7.2 following. A service is interrupted when it becomes inoperative to the Customer, e.g., the Customer is unable to transmit or receive, because of a failure of a component furnished by the Company under this tariff.
- (B) An interruption period begins when the Customer reports a service, facility or circuit to be inoperative and, if necessary, releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative.
- (C) If the Customer reports a service, facility or circuit to be interrupted but declines to release it for testing and repair, or refuses access to its premises for test and repair by the Company, the service, facility or circuit is considered to be impaired but not interrupted. No credit allowances will be made for a service, facility or circuit considered by the Company to be impaired.

2.7.2 Limitations of Allowances

No credit allowance will be made for any interruption in service:

- (A) Due to the negligence of or noncompliance with the provisions of this tariff by any person or entity other than the Company, including but not limited to the Customer;
- (B) Due to the failure of power, equipment, systems, connections or services not provided by the Company;
- (C) During any period in which the Company is not given full and free access to its facilities and equipment for the purposes of investigating and correcting interruptions;
- (D) A service will not be deemed to be interrupted if a Customer continues to voluntarily make use of the service. If the service is interrupted, the Customer can get a service credit, use another means of communications provided by the Company (pursuant to Section 2.7.3), or utilize another service provider:

Competitive Local Exchange Carrier

SECTION 2.0 - RULES AND REGULATIONS, (CONTINUED)**2.7 Allowances for Interruptions in Service, (Continued)****2.7.2 Limitations of Allowances (Continued)**

- (E) During any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- (F) That occurs or continues due to the Customer's failure to authorize replacement of any element of special construction; and
- (G) That was not reported to the Company within thirty (30) days of the date that service was affected.
- (H) Due to the negligence or willful act of the Customer or where the Company, in conjunction with the terms of service outlined in a contract, suspends or terminates a Customer's service for non-payment of charges or for unlawful or improper use of the facilities, the service or other reasons provided for in this tariff as allowed by the Commission's rules.

2.7.3 Use of Another Means of Communications

If the Customer elects to use another means of communications during the period of interruption, the Customer must pay the charges for the alternative service used.

2.7.4 Application of Credits for Interruptions in Service

- (A) The Company shall maintain its entire system in such a condition so that service is furnished continuously and shall take reasonable measures to prevent interruptions of service and to the extent interruptions occur, shall restore service to the Customer with minimum delay. When service is interrupted for a period of at least 24 hours, the Company, after being notified by the Customer, shall apply the following schedule of allowances as outlined in (D) and (E) below.
- (B) For calculating credit allowances, every month is considered to have thirty (30) days.
- (C) Interruptions of Less Than 24 Hours

There will be not credit for service interruptions of less than 24 hours.

Competitive Local Exchange Carrier

SECTION 2.0 - RULES AND REGULATIONS, (CONTINUED)**2.7 Allowances for Interruptions in Service, (Continued)****2.7.4 Application of Credits for Interruptions in Service (Continued)****(D) Interruptions of At Least 24 Hours**

Credit for service interrupted will be (i) 1/30 of the monthly recurring rate for each of the first three full 24-hour periods and (ii) 2/30 of each full 24-hour period beyond the first three 24-hour periods during which the interruption continues after notice by the customer to the Company.

(E) When service is interrupted for a period of at least 24 hours due to such factors as storms, fires, floods or other acts of God, an allowance of 1/30 of the monthly rate shall apply for each full 24 hours during which the interruption continues after notice by the customer to the Company.**2.8 Transfers and Assignments**

The Customer may not assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the Company, except pursuant to the sale of the Customer's business, or substantially all of Customer's assets.

2.9 Notices and Communications

2.9.1 The Customer shall designate on the service order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.

2.9.2 The Company shall designate on the service order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.

2.9.3 Except as otherwise stated in this tariff, all notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail, overnight delivery, certified mail, through Customer invoice, or by facsimile transmission with receipt verification, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.

2.9.4 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

Competitive Local Exchange Carrier**SECTION 3.0 - SERVICE AREAS****3.1 Exchange Service Areas**

Local exchange services are provided, subject to availability of facilities and equipment, in areas, as listed in Section 10, currently served by the following Incumbent LECs: 1) Verizon Pennsylvania LLC (Verizon); and 2) Verizon North LLC and 3) United Telephone Company of Pennsylvania d/b/a CenturyLink.

3.2 Rate Groups

Charges for local services provided by the Company may be based, in part, on the Rate Group associated with the Customers End Office. The Rate Group is determined by the total access lines and PBX trunks in the local calling area which can be reached from each End Office.

In the event that an Incumbent LEC or the Pennsylvania Public Utility Commission reclassifies an exchange from one Rate Group to another, the reclassification will also apply to customers who purchase services under this tariff. Local calling areas and Rate Class assignments are equivalent to those areas and groups specified in Verizon Pennsylvania LLC's - PA P.U.C. Tariff No. 180A, Verizon North LLC - FGTE Tariff No. 5 and The United Telephone Company of Pennsylvania LLC d/b/a CenturyLink - Telephone - Pa. P.U.C. No. 27.

Verizon Pennsylvania LLC and Verizon North LLC

Rate Groups

- Zone 1
- Zone 2
- Zone 3
- Zone 4

United Telephone Company of Pennsylvania d/b/a CenturyLink

Rate Band

- 1
- 2
- 3

Competitive Local Exchange Carrier

SECTION 4.0 - SERVICE CHARGES AND SURCHARGES**4.1 Service Order and Change Charges**

Non-recurring charges apply to processing Service Orders for new service, or for changes in service.

	<u>Business</u>
New Line Install Charge (Centrex, POTs)	\$85.00
Circuit Installation	\$350.00
Remote Call Forwarding Activation, per line	\$85.00
Call Party Set Up Charge, per line	\$200.00
Time of Day Routing Set Up Charge	\$70.00
Change Charge (moves, adds, changes), per line	\$85.00
Calling Feature Change Charge, per change	\$7.00
Service Order Charge	\$80.00
Suspension Charge	\$80.00
Billing Discontinuation Fee - Simple	\$10.00
Billing Discontinuation Fee - Complex	\$100.00
Directory Listing Change Charge	\$85.00

Competitive Local Exchange Carrier

SECTION 4.0 - SERVICE CHARGES AND SURCHARGES (CONTINUED)**4.2 Restoration of Service**

Should a customer fail to keep its account current, the Company has a right to suspend the Customer's service and continue billing until sufficient payment has been received to bring the Customer's account to current. Residential Customers will be provided the option of paying the outstanding amounts pursuant to an agreed upon payment plan. If the service is suspended due to a Customer's non-payment, the Company will not restore service until all charges are paid in full. A minimum \$100.00 restoration fee will be charged by the Company. Should the Customer fail to pay the Company all outstanding amounts due within ten (10) days following suspension, the Company may disconnect service, reclaim all Company owned IP addresses, all public IP addresses assigned by the Company to the Customer, and hardware, and charge all applicable Early Termination Fees, as referenced in Section 2.1.3(D). If a Business Customers service is disconnected but can be restored, the Company will only do so at the Customer's written request after all charges including a minimum \$500.00 restoration charge are paid.

- 4.3** Customers will have the option of having access to telephone message services, such as 900/976 and Toll calling, blocked.

Establish Toll Restriction Charge \$75.00

- 4.4** Company reserves right to bill the Customer for each missed scheduled appointment date.

Per Occurrence: \$250.00

Competitive Local Exchange Carrier

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS

5.1 General

5.1.1 Services Offered

The following Network Services are available to business Customers and for resale by other carriers certificated by the Pennsylvania Public Utility Commission:

Standard Business Line Service
PBX Trunk Service
Direct Inward Dial (DID) Service
Calling Features

The following services are available to business Customers and are not offered on a resale basis as of the effective date of this page.

Listing Services (including Non Published and Non Listed Services)
Directory Assistance
Miscellaneous Services

The Company does not discriminate against any class of customer. Residential customers seeking service are eligible to receive business packages pursuant to Pennsylvania rules and regulations together with the rates, terms and conditions listed in this tariff.

5.1.2 Application of Rates and Charges

All services offered in this tariff are subject to service order and change charges where the Customer requests new services or changes in existing services, as well as indicated Non-Recurring and Monthly Recurring Charges. Charges for local calling services may be assessed on a measured rate basis and are additional to monthly recurring charges shown for Business lines, PBX Trunks, DID Trunks and Digital/DS1 service.

Competitive Local Exchange Carrier

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONTINUED)**5.1 General (Continued)****5.1.3 9-1-1/Emergency Services**

Host Telephone Company: The service provider, which is also the telecommunications public utility that provides 9-1-1 service to the county/municipality, and that houses the Automatic Location Identification (ALI)/MSAG data used for providing 9-1-1 service.

MSAG Content: The data elements of the MSAG including (but not necessarily limited to) the data elements that are entered into the following fields A-I of a standard MSAG record:

- A. Tax area record
- B. Locality
- C. Street
- D. Thoroughfare
- E. Directional [where required]
- F. Even (E), odd (O), or all (A) [applied to house numbers]
- G. Low-high range of house numbers
- H. PSAP (Public Safety Answering Point)
- I. LAT/LONG (Latitude/Longitude) [where required]

MSAG Formatting, Format: Shall include changes to the identity of fields, order of fields, and number and arrangement of data elements in each field, and a telephone company's rearrangement or regrouping of such data, without changing the MSAG content, for purposes of validating against MSAG records.

Telephone Company: A telecommunications public utility regulated by the Pennsylvania Public Utility Commission and which has or requests access to the county/municipality 9-1-1 system or connection to the servicing selective router, including, but not limited to, local exchange carriers and competitive local exchange carriers. This term is synonymous with 'service provider'.

Telephone Company System: Reference to a service provider's own facilities-based network or, if operating as a non-facilities-based competitive local exchange carrier, the facilities contracted by the Telephone Company for provision of service.

Competitive Local Exchange Carrier

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONTINUED)**5.1 General (Continued)****5.1.3 9-1-1/Emergency Services****5.1.3.1 General**

- (A) The Service Access Code 9-1-1 allows the customer to reach the appropriate emergency services including police, fire and medical services. Enhanced 9-1-1 has the ability to selectively route an emergency call to the primary 9-1-1 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be displayed to the primary 9-1-1 provider for display at the Public Answering Point (PSAP).

Pursuant to the Public Safety Emergency Telephone Act (Act 78 of 1990), as amended), the Telephone Company collects a fee from its customers on behalf of the counties in its operating area to support the 9-1-1 system. Counties of the first through second class may impose a monthly contribution rate in an amount not to exceed \$1.00 per line on each local exchange access line. Counties of the third through fifth class may impose a monthly contribution rate in an amount not to exceed \$1.25 per line on each local exchange access line. Counties of the sixth through the eighth class may impose a monthly contribution rate not to exceed \$1.50 per line on each local exchange access line. The contribution rate may be used by counties for the expenses of implementing, expanding or upgrading a 911 system.

Parties dialing 9-1-1 waive the privacy afforded by non-listed and non-published service to the extent that the telephone number, names, and address associated with the originating station location are furnished to the Public Safety Answering Point.

Competitive Local Exchange Carrier

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONTINUED)**5.1 General (Continued)****5.1.3 9-1-1/Emergency Services (Continued)****5.1.3.2 Regulations**

- (A) The Telephone Company, whether supplying service through its own facilities or the use of an underlying carrier, will comply with the Protocols as set forth in, and in the form of, Service Provider E-9-1-1 Protocols, Service Provider E-9-1-1 Questionnaire and Testing Procedures in accordance with the Petition of Verizon Pennsylvania LLC for a Declaratory Order (MSAG); Docket No. P-00971203; Settlement Agreement of all Parties and Joint Petition entered August 7, 1998.
- (B) The Telephone Company is indemnified under the Public Safety Emergency Telephone Act, Act 78 of 1990.
- (C) The Telephone Company's liability and insurance provisions are fully stated in its tariffs General Regulations.
- (D) Cases of Service interruptions affecting public health and safety shall receive priority attention under any and all conditions, particularly in time of disaster. Every appropriate resource will be utilized. The service provider will make reasonable best efforts to have its system fully functional as soon as possible, unless conditions beyond the service provider's control prevent service restoration.
- (E) The Telephone Company will not use the county's/municipality's MSAG for any purpose that is not directly related to and required for the provision of 9-1-1 service.
- (F) The Host Telephone Company will install the county's/municipality's MSAG in 'read/write' format and will not modify the content of the MSAG unless requested or permitted to do so by the county/municipality. A request to modify content by the Host Telephone Company shall be responded to by the county/municipality within ten (10) business days or the request is deemed to be approved. The request shall be in writing and shall set forth in reasonable detail the proposed modification and all reasons in support. The request shall be granted provided the modification is necessary for the Host Telephone Company's provision, maintenance, or upgrading of the 9-1-1 service.

Competitive Local Exchange Carrier

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONTINUED)**5.1 General (Continued)****5.1.3 9-1-1/Emergency Services (Continued)****5.1.3.2 Regulations (Continued)**

- (G) The Telephone Company shall not otherwise modify the content of the MSAG, but may make formatting changes approved by the county/municipality necessary to enable the MSAG to conform to the telephone company's information system(s). The request shall be in writing and shall set forth in reasonable detail the formatting changes and all reasons in support. The county/municipality shall respond to the request in ten (10) business days or the request is deemed to be approved. The request shall be granted provided the formatting change does not impair the integrity and accuracy of the MSAG database. For the purposes of this regulation, a content or formatting change does not include the use of the MSAG content in telephone companies' operational support systems to validate customer information for input to the ALI database.
- (H) The service provider will not sell, lease, rent, loan or provide, or transfer the county's/municipality's MSAG to any other person(s) or entity(ies) without the express written authorization of the county's/municipality's 9-1-1 coordinator, or his or her designee.
- (I) The Telephone Company will not, without the written consent of the county/municipality, modify or create any derivative of the county's/municipality's MSAG, except as follows: one (1) mirror image copy of the MSAG may be made in electronic form for archival purposes (the copy may be made in read/write format by the host telephone company, but shall be made solely in read-only format by all other telephone companies), and the telephone company may make a mirror image copy, solely in read-only format and only for database reconciliation, address verification for new connections of service, and other functions that are necessary to ensure that the name and address information provided by the service provider to the county/municipality is accurate and conforms to the county's/municipality's MSAG format.

Competitive Local Exchange Carrier

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONTINUED)

5.2 Call Timing for Usage Sensitive Services

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

- 5.2.1 Calls are measured in durational increments identified for each service. All calls, which are fractions of a measurement increment, are rounded-up to the next whole unit.
- 5.2.2 Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s).
- 5.2.3 Timing terminates on all calls when the calling party hangs up or the Company's network receives an off-hook signal from the terminating carrier.
- 5.2.4 Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call.
- 5.2.5 All times refer to local time.

5.3 Reserved for Future Use.

5.4 Reserved for Future Use.

5.5 Reserved for Future Use.

Competitive Local Exchange Carrier

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS (CONTINUED)**5.6 Standard Business Line**

The Standard Business Line provides a Customer with a single, analog, voice-grade telephonic communications channel, which can be used to place or receive one call at a time. Standard Business Lines are provided for the connection of Customer-provided wiring and single station sets or facsimile machines.

5.7 PBX Trunk Service

Basic PBX Trunk Service provides a Customer with a single, voice-grade telephonic communications channel, which can be used to place or receive one call at a time. Basic Trunks are provided for connection of Customer-provided private branch exchanges (PBX) to the public switched telecommunications network. Each Basic PBX Trunk is provided with touch-tone signaling and may be configured into a hunt group at no additional charge with other Company-provided Basic PBX Trunks. The signal is an analog signal at the DS0 level.

5.8 Direct Inward Dialing (DID) Service

Direct Inward Dialing (DID) permits calls incoming to a PBX system or other Customer Premises Equipment to be routed to a specific station without the assistance of an attendant. DID calls are routed directly to the station associated with the called number. DID service as offered by the Company provides the necessary trunks, telephone numbers, and out-pulsing of digits to enable DID service at a Customer's location. DID service requires special PBX software and hardware not provided by the Company. Such hardware and software is the responsibility of the Customer.

Competitive Local Exchange Carrier

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS (CONTINUED)**5.9 Calling Features**

The features listed in Section 5.9.1 are offered by the Company to Residential and Business Customers. Refer to Price List in Section 7 of this tariff for specific features offered with each type of local exchange service.

5.9.1 Features Descriptions

- (A) Auto Redial/Repeat Dialing - Permits the end-user to have calls automatically redialed when the first attempt reaches a busy number. The line is checked every 45 seconds for up to 30 minutes and alerts the Customer with a distinctive ringing pattern when the busy number and the Customer's line are free. The Customer can continue to make and receive calls while the feature is activated. The following types of calls cannot be reached using Repeat Dialing:

- Calls to 800 Service numbers
- Calls to 900 Service numbers
- Calls preceded by an interexchange carrier access code
- International Direct Distance Dialed calls
- Calls to Directory Assistance
- Calls to 911

- (B) Automatic Call Back - The feature permits a user, when encountering a busy condition or other condition where the called individual is unavailable, to instruct the system to retain the called number and to establish the call when there is an available line or when the called number is no longer busy.

Competitive Local Exchange Carrier

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS (CONTINUED)**5.9 Calling Features, (Continued)****5.9.1 Feature Descriptions (Continued)**

- (C) Call Block/Selective Call Rejection/Call Screen: Allows the end-user to automatically block incoming calls from up to six end-user pre-selected telephone numbers programmed into the feature's screening list. Callers whose numbers have been blocked will hear a recorded message stating that their call has been blocked. The end-user controls when the feature is active, and can add or remove calling numbers from the feature's screening list. Selective Call Rejection allows the end-user to selectively reject incoming calls from specific telephone numbers, by enabling the end-user to enter unwanted numbers into a rejection list by pressing *60 from a Touchtone phone or 1160 from a Rotary/Pulse phone. Call Screen allows the end-user to redirect calls from up to 12 phone numbers to a recording that tells incoming callers from said numbers that the end-user is not taking calls currently. With Call Screen, the end-user's phone does not ring, and the screened caller is unable to leave a voice message.
- (D) Call Forwarding - This feature enables a customer to program their telephone to forward their calls to another telephone number. The Customer assumes financial responsibility for all calling charges generated by the use of this feature.
- (E) Call Forwarding Busy - This feature allows the customer to designate a telephone number to which their calls will be forwarded in the event that their number is already in use. The Customer assumes financial responsibility for all calling charges generated by the use of this feature.
- (F) Call Forwarding Don't Answer or Alt. Answer - This feature allows the customer to designate a telephone number to which their calls are forwarded after a predetermined time with no answer. The Customer assumes financial responsibility for all calling charges generated by the use of this feature.
- (G) Call Forwarding Variable - Call Forwarding Variable is an end-user programmable product that allows the end-user to forward all incoming calls to a different telephone number. Incoming calls may be transferred to any dial-able local, long distance or 800 telephone number that the end-user programs. Call Forwarding Variable will remain in effect until discontinued from the end-user's telephone. Outgoing calls can be made while Call Forwarding Variable is in effect. Incoming calls received while the line is in use will be forwarded. End-users hear one short ring ("ping ring") each time a call forwards.

Competitive Local Exchange Carrier

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS (CONTINUED)**5.9 Calling Features, (Continued)****5.9.1 Feature Descriptions (Continued)**

- (H)** Call Return/Auto Recall - This feature redials the number of the most recent incoming call to the Customer's telephone number. This feature is activated when the user dials *69. The number of the most recent incoming call will then be dialed for up to 30 minutes and the user will be signaled with a special ring if the called number becomes available. The user will be charged each time this feature is activated, regardless of whether the called party answers. Calls completed with this feature will be subject to all appropriate local, local toll and/or long distance charges. This feature cannot be activated when the number of the most recent incoming call has call or line blocking or is otherwise unavailable. The following limitations apply to the Call Return function:
1. Call Return will only work for the first party called, not the second when 3-Way Calling is used.
 2. Call Return will not work to call a customer who has Call Forwarding Variable, or to call a toll-free, 900 or private number.
 3. Repeat Dialing cannot be used right after Call Return issued, unless the user dials an outgoing call.
- (I)** Call Trace (Subscription/Flat Rate/per feature per port) - This feature permits the user to activate an immediate trace of a prank or harassing call by hanging up and dialing *57. When Call Trace is initiated, the Customer's telephone number and the telephone number of the last received calling party number are captured and made available to the Customer's local law enforcement agency. After dialing *57, the Customer receives a recording indicating the trace was successful. The Customer may then call Customer's local law enforcement agency to pursue further action. The Company does not represent that any local law enforcement officials will take action with regard to the traced call. The charge for Call Trace is assessed on a per use basis. The Customer will be charged only for successful traces.
- (J)** Call Transfer Disconnect - This feature allows a subscriber to transfer an established call to any other line without requiring the assistance of an operator or attendant. The user is responsible for all usage charges associated with the transferred call for the duration of the call.

Competitive Local Exchange Carrier

SECTION 5.0 – NETWORK SERVICES DESCRIPTIONS (CONTINUED)**5.9 Calling Features, (Continued)****5.9.1 Feature Descriptions (Continued)**

- (K) Call Waiting/Cancel Call Waiting - The Call Waiting feature enables a customer already on a call to be notified of another call by the sound of a Call Waiting tone. The customer depresses the switch-hook to answer the new call, placing the original call on hold. The Cancel Call Waiting feature enables a customer to deactivate the Call Waiting feature. There is no additional charge for the Cancel Call Waiting feature.
- (L) Caller ID - This feature permits the display of a caller's telephone number on a Customer Premise Equipment display unit. Calling party information may indicate the directory number of the calling party or that the number of the calling party is private or unavailable.
- (M) Call Waiting ID (Must have Caller ID and CNAM) - The feature permits the display of a secondary caller's telephone number on a Customer Premise Equipment display unit during a call. CNAM is an acronym which stands for Caller ID Name. When phone calls are made, there are usually two user-facing identifiable pieces of information: a phone number and a Caller ID Name (usually a 15-character string). CNAM can be used to display the calling party's name alongside the phone number, to help users easily identify a caller. There are numerous CNAM lookup services which allow you to pay a small fee to lookup the CNAM of a specified caller (by phone number).
- (N) Caller ID Blocking per line/Calling Number - A calling party may block the passage of his/her telephone number on the Caller ID display unit of the call recipient.

The customer must contact the Telephone Company's business office to order Caller ID Blocking-Per Line. The purchase of Caller ID is not required. All calls are automatically blocked when a customer subscribes to line blocking unless the blocking feature is deactivated.

If a customer subscribes to line blocking, he/she can deactivate blocking by dialing a special code (*82) prior to placing a call. Blocking will be deactivated for that outgoing call only.

Caller ID, Calling Name Delivery/CNAM Delivery - This feature permits the display of a listed name associated with telephone number from which the call is being made. The name and number will be delivered to a customer-provided display device.

Competitive Local Exchange Carrier

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS (CONTINUED)**5.9 Calling Features, (Continued)****5.9.1 Feature Descriptions (Continued)**

- (O) Caller ID, Calling Number Delivery - This feature permits the display of a telephone number from which the call is being made. The number will be delivered to a customer-provided display device.
- (P) Caller ID, per Call Block/Calling Number/Name Block - Prevents the delivery, display and announcement of the end-user's Directory Number and Directory Name on all calls dialed from an exchange service equipped with this option. When active, the end-user's telephone name and number will not appear on the called party's Caller ID CPE or be disclosed in another way. The feature is available on a per call or per line basis. With per call Calling Number Delivery Blocking, it is necessary for the end-user to dial an activation code prior to placing the call. With the per line version of the feature, all calls are placed with the end-user's number blocked. Per line end-users must dial an activation code prior to utilization.
- (Q) Distinctive Ringing/Multi Ring (first number, second number) - This feature allows an end user to determine the source of an incoming call from a distinctive ring. The end user may have up to two additional numbers assigned to a single line (i.e. Distinctive Ringing - First Number and Distinctive Ringing - Second Number). The designated primary number will receive a normal ringing pattern; other numbers will receive distinctive ringing patterns. The pattern is based on the telephone number that the calling party dials.
- (R) International Blocking Services - International Blocking prevents completion of outgoing 011+ and 101XXXX011+ International Direct-Dialed calls; e.g., 011+852+ (Hong Kong telephone number) will be blocked.
- (S) Message Waiting Indicator - Notice of new message on a Customer Premise Equipment display.

Competitive Local Exchange Carrier

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS (CONTINUED)**5.9 Calling Features, (Continued)****5.9.1 Feature Descriptions (Continued)**

- (T) Repeat Dialing - This feature allows the user to redial the last number dialed. To activate this feature, the user dials *66. The last number dialed will then be redialed for up to 30 minutes and the user will be signaled with a special ring if the called number becomes available. The user will be charged each time this feature is activated regardless of whether the called party answers. Calls completed with this feature will be subject to all appropriate local, local toll and/or long distance charges. The following limitations apply to the Repeat Dial function when used with other features:
1. Repeat Dialing may be denied when used to call numbers with Call Forwarding features.
 2. 911, 411, 611, Busy Line Verification calls, Directory Assistance calls, Operator Assisted calls, and Partial dials will be denied when Repeat Dialing is initiated.
 3. 800, 900, and 20+ digit calls may be marked invalid.
 4. Repeat Dialing will only work for the first part called, not the second when 3-way calling is used.
- (U) Selective Call Forwarding - Permits the end-user to automatically forward to another number calls received from up to six end-user pre-selected telephone numbers programmed into the features screening list. The end-user controls when the feature is active, the forward-to-number and can add or remove calling numbers from the feature's screening list.
- (V) Speed Dialing 30- This feature allows the customer to use two-digit speed calling to complete calls. Up to 30 numbers can be stored in memory.
- (W) Three-Way Calling (Subscription/Flat Rate) - Permits the end-user to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The end-user initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming calls. Also available per feature/per port (usage sensitive).

Competitive Local Exchange Carrier

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS (CONTINUED)

5.10 Reserved for Future Use.

5.11 Reserved for Future Use.

5.12 Listing Services

For each Customer of Company-provided Exchange Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. At a Customer's option, the Company will arrange for additional listings for an additional charge.

5.12.1 Non-Published Service

This optional service provides for suppression of printed and recorded directory listings. A Customer's name and number do not appear in printed directories or Directory Assistance Bureau records.

5.12.2 Non-Listed Service

This optional service provides for suppression of printed directory listings only. Parties may still obtain the Customer's number by calling Directory Assistance .

5.13 Directory Assistance

Provides for identification of telephone directory numbers, via an operator or automated platform. Customers are provided with a maximum of 2 listings per each call to Directory Assistance.

Competitive Local Exchange Carrier**SECTION 6.0 – PENNSYLVANIA TELECOMMUNICATIONS RELAY SERVICE****6.1 General**

The Pennsylvania Telecommunications Relay Service (PA TRS) is a relay telecommunication service for the deaf, hard of hearing, hearing and/or speech disabled population of the Commonwealth. The PA TRS is mandated by the Americans with Disabilities Act of 1990 to provide functionally equivalent telephone services that are available to other U.S. citizens, at no additional cost. The PA TRS includes both traditional relay (devices such as Teletypewriters (TTY) and Telecommunication Devices for the Deaf (TDD)) and captioned-telephone voice-carry-over relay services (captioned telephone). These relay services permit telephone communications between individuals with hearing and/or speech disabilities, who must use a TTY, TDD or captioned telephone, with individuals having normal hearing and speech. Additionally, 711 abbreviated dialing is available to access the PA TRS. The Company's switching equipment is arranged to translate the "711" calls to the assigned toll-free number, (888) 895-1197, in order to route calls to the Telecommunications Relay Service Provider, in accordance with Commission's Order entered on February 4, 2000 at Docket No. M-00900239.

6.2 Surcharge

In addition to the charges provided in this tariff and the Company's other intrastate tariffs, a surcharge will apply to all residence and business access lines served by this Company. This surcharge applies regardless of whether or not the access line uses the PA TRS.

This surcharge serves as the funding vehicle for the operation of the PA TRS, Telecommunications Device Distribution Program and the Print Media Access Service Program and shall be calculated by the Pennsylvania Public Utility Commission (the Commission). The Commission shall compute the PA TRS Surcharge each year and notify local exchange carriers of the surcharge amount to be applied for the twelve-month period commencing with July 1, of each year.

The Commission may revise the surcharge more frequently than annually at its discretion. Tariff revisions will be filed whenever the Commission calculates a new surcharge amount and notifies the Company.

	<u>Monthly Rate</u>
Per residence access line per month	\$0.08
Per business access line per month	\$0.08

Centrex lines will be charged on an equivalency basis as determined by the Commission.

Competitive Local Exchange Carrier

SECTION 6.0 - PENNSYLVANIA TELECOMMUNICATIONS RELAY SERVICE

6.3 Rates

Local calls will be charged at the applicable local flat rate or local measured service rate. Toll calls will be charged at the applicable toll rate found in the selected long distance provider's rate schedule or current tariff. If the customer has not chosen a long distance carrier the default carrier's rates will apply for the toll calls.

Competitive Local Exchange Carrier

SECTION 7.0 - LOCAL EXCHANGE SERVICES PRICE LIST**7.1 General**

Local Exchange Services are provided through the use of resold switching and transport facilities obtained from Other Telephone Companies and/or the facilities of the Company.

The rates, terms and conditions set forth in the section are applicable where the Company provides specified local exchange services.

All rates set forth in this Section are subject to change and may be changed by the Company pursuant to notice requirements established by the Pennsylvania Public Utility Commission. The rates, terms and conditions set forth in this Section are applicable as of the effective date hereof.

7.2 Standard Residence Local Exchange Service

The Company does not discriminate against any class of customer. Residential customers seeking service are eligible to receive business packages pursuant to Pennsylvania rules and regulations together with the rates, terms and conditions listed in this tariff.

7.3 Standard Business Local Exchange Service

Standard Business Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel, which can be used to place or receive one call at a time. Standard Business Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment.

Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided. Service is available on a flat rate, measured rate or message rate basis depending on the service plan selected by the Customer. Not all service plans will be available in all areas.

Recurring charges for Standard Business Local Exchange Service are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the Customer's line.

Competitive Local Exchange Carrier**SECTION 7.0 - LOCAL EXCHANGE SERVICES PRICE LIST (CONTINUED)****7.3 Standard Business Local Exchange Service, (Continued)****7.3.1 Monthly Recurring Charges**

The following charges apply to Standard Business Local Exchange Service lines per month. Rates and charges include Touchtone Service for each line.

A. Verizon Pennsylvania LLC and Verizon North LLC

Rate Groups

Zone 1 - Multiline (Month to Month), per line	\$14.99
Zone 2 - Multiline (Month to Month), per line	\$14.99
Zone 3 - Multiline (Month to Month), per line	\$20.50
Zone 4 - Multiline (Month to Month), per line	\$20.50
Zone 1 - Multiline (12/24 month), per line	\$14.99
Zone 2 - Multiline (12/24 month), per line	\$14.99
Zone 3 - Multiline (12/24 month), per line	\$20.50
Zone 4 - Multiline (Month to Month), per line	\$20.50
Remote Call Forwarding (Month to Month), per line	\$18.00
Remote Call Forwarding (12/24 month), per line	\$17.00

Local/Regional Calling Rates

Local (within 5 miles) - per message	\$0.045
Local (6-10 miles) - per minute	\$0.045
Local (11+ miles) - per minute	\$0.045
Regional - per minute	\$0.059

Competitive Local Exchange Carrier**SECTION 7.0 - LOCAL EXCHANGE SERVICES PRICE LIST (CONTINUED)****7.3 Standard Business Local Exchange Service, (Continued)****7.3.1 Monthly Recurring Charges (Continued)**

The following charges apply to Standard Business Local Exchange Service lines per month. Rates and charges include Touchtone Service for each line.

B. United Telephone Company of Pennsylvania d/b/a CenturyLink

Rate Groups

Rate Band 1 – Multiline (Month to Month), per line	\$47.00
Rate Band 2 – Multiline (Month to Month), per line	\$47.00
Rate Band 3 - Multiline (Month to Month), per line	\$47.00
Rate Band 1 – Multiline (12/24 month), per line	\$47.00
Rate Band 2 – Multiline (12/24 month), per line	\$47.00
Rate Band 3 - Multiline (12/24 month), per line	\$47.00
Remote Call Forwarding (Month to Month), per line	\$19.99
Remote Call Forwarding (12/24 month), per line	\$19.99

Local/Regional Calling Rates

Local (within 5 miles) – per message	N/A
Local (6-10 miles) – per minute	N/A
Local (11+ miles) – per minute	N/A
Regional – per minute	\$0.059

Competitive Local Exchange Carrier

SECTION 7.0 - LOCAL EXCHANGE SERVICES PRICE LIST (CONTINUED)

7.3 Standard Business Local Exchange Service, (Continued)

7.3.2 Other Monthly Recurring Charges

The charges in this tariff do not include monthly recurring charges and surcharges that are not regulated or under federal jurisdiction and not under the jurisdiction of the PA PUC. As described in Section 2.6.1 regarding Payment for Service, the customer is also responsible for any surcharges, regulatory fees, taxes, and other charges required by law. Additional details are available in the Master Service Agreement and incorporated documents thereto.

Competitive Local Exchange Carrier

SECTION 7.0 - LOCAL EXCHANGE SERVICES PRICE LIST (CONTINUED)**7.4 Business PBX Trunk Service**

PBX Trunk service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place one call at a time. Trunks are provided for connection of Customer-provided private branch exchanges (PBX) or other station equipment to the public switched telecommunications network.

PBX Trunks are available to Business Customers as Inward, Outward or Two-Way combination trunks where services and facilities permit.

PBX Trunks may also be equipped with Direct Inward Dialing (DID) capability and DID number blocks for additional charges (see Section 7.5).

Monthly Charge for PBX trunk is \$85.00

Competitive Local Exchange Carrier**SECTION 7.0 - LOCAL EXCHANGE SERVICES PRICE LIST (CONTINUED)****7.5 Direct Inward Dialing (DID) Service**

Direct Inward Dialing (DID) permits calls incoming to a PBX system or other Customer Premises Equipment to be routed to a specific station without the assistance of an attendant. DID calls are routed directly to the station associated with the called number. DID service as offered by the Company provides the necessary trunks, telephone numbers, and out-pulsing of digits to enable DID service at a Customer's location. DID service requires special PBX software and hardware not provided by the Company. Such hardware and software is the responsibility of the Customer.

The following charges apply to Customers subscribing to DID service provided by the Company. These charges are in addition to recurring and non-recurring charges for PBX Trunks as shown in Section 7.5 of this tariff. The Customer will be charged for the number of DID numbers utilized out of the available 20 numbers.

	Installation Charge	Monthly Recurring
DID Trunk Programming Charge	400.00	\$0.00
Block of 20 DID Numbers	\$0.00	\$10.00
DID Trunk Termination:	\$30.00	\$45.00
End User Port Charges, per trunk	\$0.00	\$0.90

7.6 Reserved For Future Use**7.7 Calling Features**

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability. Certain features may not be available with all classes of service. Transmission levels for calls forwarded or calls placed or received using calling features may not be acceptable for all some uses in some cases.

Competitive Local Exchange Carrier**SECTION 7.0 - LOCAL EXCHANGE SERVICES PRICE LIST (CONTINUED)****7.7 Calling Features, (Continued)****7.7.1 Features Offered on a Monthly Basis**

The following calling features are offered to Customers on a monthly basis, where facilities and services permit. Customers are allowed unlimited use of each feature. No usage sensitive charges apply. Multiline Customers must order the appropriate number of features based on the number of lines which will have access to the feature.

Calling Feature	Business
Calling Features listed in Section 5.9.1, where available	\$7.99 (each feature)
Calling Feature Change Fee	\$7.00 (per feature change)
Additional Talk Path- Month to Month	\$20.00
Additional Talk Path - 12/24 Month	\$18.00
ADSL Line Integration Fee	\$4.00
Independence Flat Rate Local/Regional	\$28.00
Independence Flat Rate Local/Regional/LD*	\$38.00

*Includes first 7000 domestic minutes
\$0.15 per additional minutes

Competitive Local Exchange Carrier

SECTION 8.0 - DIRECTORY ASSISTANCE SERVICES

8.1 Directory Assistance Services

8.1.1 Directory Assistance

- A. Directory Assistance charge applies per local directory assistance call. The Customer is allowed two (2) requests for Directory Assistance per call. Charge applies regardless of whether the Directory Assistance operator is able to supply the requested number.

Local Directory Assistance Call, ea. call	\$2.00
National Directory Assistance Call, ea. call	\$2.00

8.2 Operator Call Completion

8.2.1 Description

- (A) This service provides customers who have received a requested intraLATA telephone number from directory assistance service, the option of having an intraLATA call dialed and completed to that requested telephone number, where suitable facilities exist.
- (B) Operator Call Completion is available with all telephone numbers in the Telephone Company's directory assistance service data base except the following numbers: (1).InterLATA numbers; (2) 2. 700, 800 and 900 numbers; (3).976 and 540 (IDS) numbers; (4).920 and 970 (Circuit 9 service) numbers and (5) 550 (GBS) numbers

8.2.2 Application of Rates and Charges

- (A) The charge for Operator Call Completion is in addition to the applicable direct dialed or operator assisted directory assistance service rates, local usage charges, Message Telecommunications Service (MTS) rates, and calling card, collect and bill to third number incremental charges.
- (B) The charge for Operator Call Completion applies for each call dialed and completed for the customer except when the calling party is identified as being handicapped and unable to dial the call because of the handicap.

8.2.3 Rates and Charges

Operator Call Completion

Per each call dialed and completed	\$2.00
------------------------------------	--------

Competitive Local Exchange Carrier

SECTION 8.0 - DIRECTORY ASSISTANCE SERVICES, (CONTINUED)**8.3 Directory Listings****8.3.1 General**

The following rules apply to standard listings in light face type in the white pages (alphabetical section) of the telephone directory and to the Directory Assistance records of the Company.

Only information necessary to identify the Customer is included in these listings. The Company uses abbreviations in listings. The Company may reject a residence listing, which is judged to be advertising. It may also reject a listing it judges to be objectionable. A name made up by adding a term such as Company, Shop, Agency, Works, etc. to the name of a commodity or service will not be accepted as a listing unless the subscriber is legally doing business under that name.

A name may be repeated in the white pages only when a different address or telephone number is used.

8.3.2 Non-Listed Numbers

At the request of the customer, the numbers of initial dial tone lines may be omitted from the directory only. These numbers are designated as "Non-Listed Telephone Numbers" and are included in the Directory Assistance Records of the Telephone Company. The Telephone Company shall not be liable to the customer for losses or damages arising from such an arrangement. The customer indemnifies and saves the Telephone Company harmless from any and all claims arising from such an arrangement.

(A) Rates Non-Listed Number, per month, per number \$8.99

Competitive Local Exchange Carrier

SECTION 8.0 - DIRECTORY ASSISTANCE SERVICES, (CONTINUED)**8.3 Directory Listings, (Continued)****8.3.3 Non-Published Service**

Non-published service means that the Customer's telephone number is not listed in the directory, not does it appear in the Company's Directory Assistance Records.

(A) Regulations

This service is subject to the rules and regulations for E911 service, where applicable. The Company will complete calls to a non-published number only when the caller dials direct or gives the operator number. No exceptions will be made, even if the caller says it is an emergency.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-published number in the directory or disclosing it to some. If, in error, the telephone number is published in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for non-published service.

The subscriber indemnifies and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-published service or the disclosing of said number to any person.

(B)	Rates Non-Listed Number, per month, per number	\$8.99
	Directory Listing, each listing	\$8.99

Competitive Local Exchange Carrier

SECTION 9.0 – RESERVED FOR FUTURE USE

Issued: August 11, 2016

Issued by:

Glen Nelson, VP Marketing and Business Development
New Horizons Communications Corp.
420 Bedford St., Ste. 250
Lexington, Massachusetts 02420

Effective: January 1, 2017

Competitive Local Exchange Carrier

SECTION 10 - RATE GROUPS & EXCHANGE AREAS
10.1 Rate Groups
A. Verizon Pennsylvania LLC and Verizon North LLC Exchanges

For the purposes of determining an Standard Business Local Exchange Service monthly rate, the Exchange Areas are classified into one of four Zones. The Zones are determined by the following criteria.

<u>Zone</u>	<u>Classification Criteria</u>
1	All Philadelphia and Pittsburgh City Exchange Areas or Zones with working pairs per square mile greater than 9,000.
2	All remaining Philadelphia and Pittsburgh City Exchange Areas or zones.
3	All Philadelphia and Pittsburgh Suburban Exchange Areas or Zones and all other Central Office districts with more than 500 working pairs per square mile.
4	All remaining Exchange Areas

Competitive Local Exchange Carrier**SECTION 10 - RATE GROUPS & EXCHANGE AREAS (CONTINUED)****10.1 Rate Groups (Continued)****B. United Telephone Company of Pennsylvania d/b/a CenturyLink Local Calling Areas**

For the purposes of determining an Standard Business Local Exchange Service monthly rate, the Exchange Areas are classified into one of three Bands. The exchanges in each Band are listed below.

<u>Rate Band 1</u>	<u>Rate Band 2</u>	<u>Rate Band 3</u>
Beford	Belleville	Allensville
Blue Ridge Summit	Biglerville	Bedford Valley
Butler	Claysburg	Beech Creek
Carlisle	Connoquenessing	Blacktown
Chambersburg	Duncannon	Blain
Columbia	Everett	Bruin
Elizabethtown	Fairfield	Charlesville
Evans City	Harrisville	Chicora
Fayetteville	Howard	Clearville
Gettysburg	Marion	Dry Run
Greencastle	Martinsburg	East Waterford
Hanover	McAlisterville	Eau Claire
Littlestown	McConnellstown	Emlenton
Marietta	Mercersburg	Fishertown
Marysville	Mifflintown	Foxburg
Meridian	Mill Hall	Hopewell
Mount Joy	Mt. Holly Spring	Hyndman
Mountville	New Bloomfield	Ickesburg
New Oxford	Newport	Liverpool
Nixon	Newville	Loysburg
Roaring Spring	Orbisonia	Loysville
Shippensburg	Parker	Marklesburg
Waynesboro	Petrolia	McConellsburg
	Prospect	Millerstown
	Saint Thomas	Newburg
	Slippery Rock	North Washington
	Thompsontown	Osterburg
	West Sunbury	Plain Grove
	Williamsburg	Portersville
	Zion	Port Royal
		Reedsville
		Richfield
		Schellsburg
		Shade Gap
		Three Springs
		Volant
		York Springs

Competitive Local Exchange Carrier**SECTION 10 - RATE GROUPS & EXCHANGE AREAS (CONTINUED)****10.2 Exchange Areas and Local Calling Areas****A. Verizon Pennsylvania LLC Local Calling Areas**

<i>Originating Exchange (Rate Zone)</i>	<i>Local Calling Area</i>
Alexandria	Alexandria, Huntingdon, McConnellstown (CenturyLink)
Aliquippa	Aliquippa, Ambridge, Baden, Glenwillard, Hookstown, Pitb. Subn. Zone 16, Rochester
Allentown	Allentown, Bath, Bethlehem, Catasauqua, Coopersburg (Commonwealth Tel.), Easton, Emmaus (Verizon North), Hellertown, Ironton (Ironton Tel. Co.), Kutztown, Nazareth, New Smithville (Verizon North), New Tripoli (Verizon North), Northampton, Riegelsville, Slatington, Springtown, Topton (Windstream Conestoga Inc.)
Altoona	Altoona, Bellwood, Cresson, Hollidaysburg, Tyrone
Ambridge	Aliquippa, Ambridge, Baden, Glenwillard, Pitb. Subn. Zone 16
Annville	Annville, Hershey (Verizon North), Jonestown (Verizon North), Lebanon, Mt. Gretna, Palmyra
Ashland	Ashland, Frackville, Girardville, Kulpmont, Mt. Carmel, Shenandoah
Austin	Austin, Coudersport
Avella	Avella, Burgettstown, Washington
Avis	Avis, Jersey Shore, Lock Haven, Woolrich
Avondale	Avondale, Coatesville, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Oxford, Unionville, West Chester, West Grove, Westtown, Hockessin, DE. (Verizon - DE.), Wilmington, DE. (Verizon - DE.)

Issued: August 11, 2016

Effective: January 1, 2017

Issued by:

Glen Nelson, VP Marketing and Business Development
New Horizons Communications Corp.
420 Bedford St., Ste. 250
Lexington, Massachusetts 02420

Competitive Local Exchange Carrier**SECTION 10 - RATE GROUPS & EXCHANGE AREAS (CONTINUED)****10.2 Exchange Areas and Local Calling Areas (Continued)****A. Verizon Pennsylvania LLC Local Calling Areas (Continued)**

<i>Originating Exchange</i>	<i>Local Calling Area</i>
Baden	Aliquippa, Ambridge, Baden, Rochester
Barnesboro	Barnesboro, Carrolltown, Cherry Tree, Glen Campbell, Hastings, Patton
Bath	Allentown, Bath, Bethlehem, Catasauqua, Easton, Nazareth, Northampton, Slatington
Beaver Falls	Beaver Falls, Darlington (Windstream), Ellwood City, Enon Valley (Windstream), Hookstown, Midland, Rochester, Wampum, Zelienople
Bedminster	Bedminster, Carversville, Doylestown, Dublin, Ferndale (Commonwealth Tel.), Perkasio, Plumsteadville, Quakertown
Bellefonte	Bellefonte, Boalsburg, Centre Hall, Howard (CenturyLink), Snow Shoe, Spring Mills, State College, Zion (CenturyLink)
Belle Vernon	Belle Vernon, California, Charleroi, Donora, Fayette City, Monessen, Monongahela, Perryopolis, West Newton
Bellwood	Altoona, Bellwood, Tyrone
Berwick	Berwick, Bloomsburg, Shickshinny (Frontier Communications - Commonwealth Tel.), Wapwallopen (Frontier Communications - Commonwealth Tel.)
Bessemer	Bessemer, New Castle

Issued: August 11, 2016

Effective: January 1, 2017

Issued by:

Glen Nelson, VP Marketing and Business Development
New Horizons Communications Corp.
420 Bedford St., Ste. 250
Lexington, Massachusetts 02420

Competitive Local Exchange Carrier**SECTION 10 - RATE GROUPS & EXCHANGE AREAS (CONTINUED)****10.2 Exchange Areas and Local Calling Areas (Continued)****A. Verizon Pennsylvania LLC Local Calling Areas (Continued)**

<i>Originating Exchange</i>	<i>Local Calling Area</i>
Bethlehem	Allentown, Bath, Bethlehem, Catasauqua, Coopersburg (Frontier Communications -Commonwealth Tel.), Easton, Hellertown, Ironton (Ironton Tel. Co.), Nazareth, Northampton, Riegelsville, Slatington, Springtown
Big Run	Big Run, Punxsutawney
Black Lick	Black Lick, Blairsville, Homer City, Indiana
Blairsville	Black Lick, Blairsville, Bolivar, Derry, Homer City, Indiana, Latrobe
Bloomsburg	Berwick, Bloomsburg, Catawissa, Danville, Millville, Numidia, Orangeville (Frontier Communications - Commonwealth Tel.), Washingtonville
Boalsburg	Bellefonte, Boalsburg, Centre Hall, Spring Mills, State College
Bolivar	Blairsville, Bolivar, New Florence
Bradford	Bradford, Duke Center (Armstrong North), Eldred, Mount Jewett, Rew, Smethport, Limestone, NY (Verizon - NY)
Brownsville	Brownsville, California, Charleroi, New Salem, Republic, Smock, Uniontown
Buckingham	Buckingham, Carversville, Doylestown, New Hope, Phila. Subn. Zone 45, Wycambe
Burgettstown	Avella, Burgettstown, McDonald, Midway (Windstream), Murdocksville (Armstrong), Paris
Bushkill	Bushkill, Lords Valley, Stroudsburg, Stroudsburg, NJ (Verizon - NJ)

Issued: August 11, 2016

Effective: January 1, 2017

Issued by:

Glen Nelson, VP Marketing and Business Development
New Horizons Communications Corp.
420 Bedford St., Ste. 250
Lexington, Massachusetts 02420

Competitive Local Exchange Carrier**SECTION 10 - RATE GROUPS & EXCHANGE AREAS (CONTINUED)****10.2 Exchange Areas and Local Calling Areas (Continued)****A. Verizon Pennsylvania LLC Local Calling Areas (Continued)**

<i>Originating Exchange</i>	<i>Local Calling Area</i>
California	Belle Vernon, Brownsville, California, Charleroi, Fayette City
Canonsburg	Canonsburg, Hickory (Hickory Tel. Co.), McDonald, McMurray, Pitb. Subn. Zone 13, Washington
Carbondale	Carbondale, Chapman Lake (Verizon North), Clifford (The North-Eastern Pa. Tel. Co.), Forest City (The North-Eastern Pa. Tel. Co.), Jermyn, Olyphant, Scranton, Waymart (The South Canaan Tel. Co.)
Carrolltown	Barnesboro, Carrolltown, Ebensburg, Hastings, Patton
Carversville	Bedminster, Buckingham, Carversville, Doylestown, Dublin, New Hope, Plumsteadville, Wycombe
Catasauqua	Allentown, Bath, Bethlehem, Catasauqua, Easton, Hellertown, Ironton (Ironton Tel. Co.), Nazareth, Northampton, Riegelsville, Slatington, Springtown
Catawissa	Bloomsburg, Catawissa, Danville, Elysburg, Numidia
Center Point	Center Point, Collegeville, Harleysville, Lansdale, Phila. Subn. Zone 30, North Wales, Schwenksville
Centre Hall	Bellefonte, Boalsburg, Centre Hall, Millheim, Spring Mills, State College
Charleroi	Belle Vernon, Brownsville, California, Charleroi, Donora, Fayette City, Monessen, Monongahela
Cherry Tree	Barnesboro, Cherry Tree, Clymer, Glen Campbell
Chester Springs	Chester Springs, Eagle, Exton, Phila. Subn. Zone 28, Phoenixville, Pughtown, Royersford

Issued: August 11, 2016

Effective: January 1, 2017

Issued by:

Glen Nelson, VP Marketing and Business Development
New Horizons Communications Corp.
420 Bedford St., Ste. 250
Lexington, Massachusetts 02420

Competitive Local Exchange Carrier**SECTION 10 - RATE GROUPS & EXCHANGE AREAS (CONTINUED)****10.2 Exchange Areas and Local Calling Areas (Continued)****A. Verizon Pennsylvania LLC Local Calling Areas (Continued)**

<i>Originating Exchange</i>	<i>Local Calling Area</i>
Clairton	Clairton, Elizabeth, Pitb. Subn. Zone 10, Pitb. Subn. Zone 11
Clarion	Clarion, Knox (Windstream), Leeper, Shippenville (Windstream), Sligo (Windstream), Strattanville (Windstream)
Claysville	Claysville, Washington, West Alexander
Clearfield	Clearfield, Curwensville, Frenchville, Osceola Mills, Philipsburg, Winburne
Clymer	Clymer, Indiana
Coatesville	Avondale, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Honey Brook, Kennett Square, Lenape, Mortonville, Parkesburg, Unionville, West Chester, West Grove, Westtown
Collegeville	Center Point, Collegeville, Green Lane, Harleysville, Lansdale, North Wales, Phila. Subn. Zone 29, Phila. Subn. Zone 30, Phila. Subn. Zone 31, Phoenixville, Pottstown, Royersford, Schwenksville, Souderton
Connellsville	Connellsville, Dawson, Mount Pleasant, Scottdale, Uniontown
Coudersport	Austin, Coudersport, Roulette, Ulysses
Cresco	Cresco, Lords Valley, Mount Pocono, Newfoundland, Stroudsburg
Cresson	Altoona, Cresson, Ebensburg, Hollidaysburg, Portage
Curwensville	Clearfield, Curwensville, Mahaffey
Danville	Bloomsburg, Catawissa, Danville, Elysburg, Northumberland, Sunbury, Washingtonville

Issued: August 11, 2016

Effective: January 1, 2017

Issued by:

Glen Nelson, VP Marketing and Business Development
New Horizons Communications Corp.
420 Bedford St., Ste. 250
Lexington, Massachusetts 02420

Competitive Local Exchange Carrier**SECTION 10 - RATE GROUPS & EXCHANGE AREAS (CONTINUED)****10.2 Exchange Areas and Local Calling Areas (Continued)****A. Verizon Pennsylvania LLC Local Calling Areas (Continued)**

<i>Originating Exchange</i>	<i>Local Calling Area</i>
Dauphin	Dauphin, Halifax, Harrisburg Zone 1
Dawson	Connellsville, Dawson, Perryopolis, Scottdale
Derry	Blairsville, Derry, Greensburg, Latrobe
Donora	Belle Vernon, Charleroi, Donora, Elizabeth, Monessen, Monongahela
Downingtown	Chester Springs, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Honey Brook, Lenape, Mortonville, Phila. Subn. Zone 28, Pughtown, West Chester, Westtown
Doylestown	Buckingham, Carversville, Doylestown, Dublin, Line Lexington, Phila. Subn. Zone 45, Plumsteadville, Wycombe
Dublin	Bedminster, Buckingham, Carversville, Doylestown, Dublin, Lansdale, Line Lexington, Perkasio, Plumsteadville, Quakertown, Souderton
DuBois	Brockway (Windstream), DuBois, Luthersburg (Windstream), Penfield (Windstream), Reynoldsville, Sykesville
Eagle	Chester Springs, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Phila. Subn. Zone 28, Phoenixville, Pughtown, Royersford, West Chester
Easton	Allentown, Bethlehem, Bloomsbury, NJ (Verizon - NJ), Catasauqua, Easton, Hellertown, Nazareth, Phillipsburg, NJ (Verizon - NJ), Riegelsville, Springtown, Upper Black Eddy
East Palestine	East Palestine, Pa., East Palestine, O. (AT&T OHIO), New Waterford, O. (AT&T OHIO), Rogers, O. (AT&T OHIO)
Ebensburg	Carrolltown, Colver (Windstream), Cresson, Ebensburg, Nanty-Glo (Verizon North), Johnstown (Verizon North)

Competitive Local Exchange Carrier**SECTION 10 - RATE GROUPS & EXCHANGE AREAS (CONTINUED)****10.2 Exchange Areas and Local Calling Areas (Continued)****A. Verizon Pennsylvania LLC Local Calling Areas (Continued)**

<i>Originating Exchange</i>	<i>Local Calling Area</i>
Eldred (Rate Zone 4)	Bradford, Duke Center (Armstrong North), Eldred, Port Allegheny, Rew, Smethport
Elizabeth	Clairton, Donora, Elizabeth, Monongahela, Pitb. Subn. Zone 10, Pitb. Subn. Zone 11
Ellwood City	Beaver Falls, Ellwood City, New Castle, Portersville (CenturyLink), Wampum, Zelienople
Elysburg	Catawissa, Danville, Elysburg, Kulpmont, Mt. Carmel, Numidia, Shamokin, Sunbury
Endeavor	Endeavor, Tidioute, Tionesta
Exton	Chester Springs, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Lenape, Mortonville, Phila. Subn. Zone 28, Pughtown, West Chester, Westtown
Fairchance	Fairchance, Masontown, McClellandtown, Point Marion, Smithfield, Uniontown
Farmington	Farmington, Uniontown
Fayette City	Belle Vernon, California, Charleroi, Fayette City, Monessen, Perryopolis
Finleyville	Finleyville, McMurray, Monongahela, Pitb. Subn. Zone 11, Pitb. Subn. Zone 12
Fleetwood	Fleetwood, Kutztown, Leesport (Frontier Communications - Commonwealth Tel.), Oley Windstream Conestoga Inc.), Reading, Topton (Windstream Conestoga Inc.)
Frackville	Ashland, Frackville, Girardville, Mahanoy City, Minersville, Pottsville, Saint Clair, Shenandoah

Issued: August 11, 2016

Effective: January 1, 2017

Issued by:

Glen Nelson, VP Marketing and Business Development
New Horizons Communications Corp.
420 Bedford St., Ste. 250
Lexington, Massachusetts 02420

Competitive Local Exchange Carrier**SECTION 10 - RATE GROUPS & EXCHANGE AREAS (CONTINUED)****10.2 Exchange Areas and Local Calling Areas (Continued)****A. Verizon Pennsylvania LLC Local Calling Areas (Continued)**

<i>Originating Exchange</i>	<i>Local Calling Area</i>
Freeland	Freeland, Hazleton, McAdoo, Weatherly, White Haven
Frenchville	Clearfield, Frenchville, Philipsburg, Snow Shoe, Winburne
Galeton	Galeton
Girardville	Ashland, Frackville, Girardville, Mahanoy City, Shenandoah
Glen Campbell	Barnesboro, Cherry Tree, Glen Campbell
Glenmoore	Chester Springs, Coatesville, Downingtown, Eagle, Exton, Green Hills (Windstream Conestoga Inc.), Glenmoore, Honey Brook, Morgantown (Windstream Conestoga Inc.), Parkesburg, Pughtown, West Chester
Glenwillard	Aliquippa, Ambridge, Glenwillard, Pitb. Subn. Zone 15, Pitb. Subn. Zone 16
Green Lane	Center Point, Colledgeville, Green Lane, Harleysville, Lansdale, Pennsburg, Perkasie, Quakertown, Schwenksville, Souderton, Sassamansville (Windstream Conestoga Inc.)
Greensburg	Delmont (Windstream), Greensburg, Herminie, Jeannette, Kecksburg (Citizens Tel. Co. of Kecksburg), Latrobe, New Alexandria (Windstream), Youngwood
Greenville	Greenville, Sharpsville, Sheakleyville (Windstream), Transfer (The Pymatuning Ind. Tel. Co.)
Grove City	Blacktown (CenturyLink), Grove City, Harrisville CenturyLink, Mercer, Wesley (Verizon North)
Halifax	Dauphin, Elizabethville (Frontier Communications - Commonwealth Tel.), Halifax, Harrisburg Zone 1, Millersburg (Frontier Communications - Commonwealth Tel.)

Issued: August 11, 2016

Effective: January 1, 2017

Issued by:

Glen Nelson, VP Marketing and Business Development
New Horizons Communications Corp.
420 Bedford St., Ste. 250
Lexington, Massachusetts 02420

Competitive Local Exchange Carrier**SECTION 10 - RATE GROUPS & EXCHANGE AREAS (CONTINUED)****10.2 Exchange Areas and Local Calling Areas (Continued)****A. Verizon Pennsylvania LLC Local Calling Areas (Continued)**

<i>Originating Exchange</i>	<i>Local Calling Area</i>
Hamburg	Hamburg, Kempton (Verizon North), Leesport (Commonwealth Tel.), Reading
Hamlin	Hamlin, Lake Ariel, Moscow, Newfoundland, Olyphant, Scranton, Wallenpaupack
Harleysville	Center Point, Collegetown, Green Lane, Harleysville, Lansdale, Line Lexington, North Wales, Perkasie, Phila. Subn. Zone 30, Schwenksville, Souderton
Harrisburg	
Zone 1	Dauphin, Enola, Halifax, Harrisburg Zone 1, Harrisburg Zone 2, Hershey (Verizon North), Hummelstown, Lewisberry (Frontier Communications - Commonwealth Tel.), Marysville (CenturyLink), Mechanicsburg, Middletown, New Cumberland, Shellsville (Verizon North)
Zone 2	Harrisburg Zone 1, Harrisburg Zone 2, Hershey (Verizon North), Hummelstown, Middletown
Hastings	Barnesboro, Carrolltown, Hastings, Patton
Hawley	Hawley, Honesdale, Lords Valley, Newfoundland, Wallenpaupack
Hazleton	Conyngham-Drums (Frontier Communications Commonwealth Tel.), Freeland, Hazleton, McAdoo, Nuremburg (Frontier Communications Commonwealth Tel.), Weatherly, White Haven
Hellertown	Allentown, Bethlehem, Catasauqua, Easton, Hellertown, Riegelsville, Springtown
Herminie	Greensburg, Herminie, Jeannette, Pitb. Subn. Zone 23
Hollidaysburg	Altoona, Cresson, Hollidaysburg

Issued: August 11, 2016

Effective: January 1, 2017

Issued by:

Glen Nelson, VP Marketing and Business Development
New Horizons Communications Corp.
420 Bedford St., Ste. 250
Lexington, Massachusetts 02420

Competitive Local Exchange Carrier**SECTION 10 - RATE GROUPS & EXCHANGE AREAS (CONTINUED)****10.2 Exchange Areas and Local Calling Areas (Continued)****A. Verizon Pennsylvania LLC Local Calling Areas (Continued)**

<i>Originating Exchange</i>	<i>Local Calling Area</i>
Homer City	Black Lick, Blairsville, Homer City, Indiana
Honesdale	Beach Lake (Verizon North), Galilee (Verizon North), Hawley, Honesdale, Lake Ariel, Lords Valley, Pleasant Mount (The North-Eastern Pa. Tel.Co.), South Canaan (The South Canaan Tel.Co.), Wallenpaupack, Waymart (The South Canaan Tel. Co.)
Honey Brook	Coatesville, Downingtown, Glenmoore, Green Hills (Windstream Conestoga Inc.), Honey Brook, Morgantown (Windstream Conestoga Inc.), Parkesburg
Hookstown	Aliquippa, Beaver Falls, Chester, W. Va. (Verizon - W. Va.), East Liverpool, O. (AT&T OHIO), Hookstown, Midland, Rochester, Smiths Ferry
Houtzdale	Clearfield, Houtzdale, Osceola Mills, Philipsburg
Hummelstown	Harrisburg Zone 1, Harrisburg Zone 2, Hershey (Verizon North), Hummelstown, Middletown, Palmyra, Shellsville (Verizon North)
Huntingdon	Alexandria, Huntingdon, Marklesburg (CenturyLink), McConnellstown (CenturyLink), Mount Union
Imperial	Imperial, McDonald, Murdocksville (Armstrong), Oakdale, Pitb. Subn. Zone 14, Pitb. Subn. Zone 15
Indiana	Black Lick, Blairsville, Clymer, Elderton (Windstream), Homer City, Indiana, Marion Center, Parkwood
Jeannette	Greensburg, Harrison City (Windstream), Herminie, Jeannette, Pitb. Subn. Zone 23
Jermyn	Carbondale, Chapman Lake (Verizon North), Jermyn, Olyphant, Scranton

Issued: August 11, 2016

Effective: January 1, 2017

Issued by:

Glen Nelson, VP Marketing and Business Development
New Horizons Communications Corp.
420 Bedford St., Ste. 250
Lexington, Massachusetts 02420

Competitive Local Exchange Carrier**SECTION 10 - RATE GROUPS & EXCHANGE AREAS (CONTINUED)****10.2 Exchange Areas and Local Calling Areas (Continued)****A. Verizon Pennsylvania LLC Local Calling Areas (Continued)**

<i>Originating Exchange</i>	<i>Local Calling Area</i>
Jersey Shore	Avis, Jersey Shore, Lock Haven, Oval (Pennsylvania Tel. Co.), Williamsport, Woolrich
Jim Thorpe	Jim Thorpe, Lehighon, Nesquehoning, Weatherly, White Haven
Kane	Kane, Ludlow, Mount Jewett
Kemblesville	Avondale, Kemblesville, Kennett Square, Landenberg, Mendenhall, Oxford, Unionville, West Grove, Hockessin, DE (Verizon - DE), Newark, DE (Verizon - DE)
Kennett Square	Avondale, Coatesville, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Unionville, West Chester, West Grove, Westtown, Hockessin, DE (Verizon - DE), Wilmington, DE (Verizon - DE)
Kingston	Center Moreland (Frontier Communications - Commonwealth Tel.), Dallas (Commonwealth Tel.), Harveys Lake (Frontier -Commonwealth Tel.), Kingston, Mountaintop, Nanticoke, Pittston, Plymouth, Trucksville (Frontier Communications- Commonwealth Tel.), Wilkes-Barre, Wyoming
Kulpmont	Ashland, Elysburg, Kulpmont, Mount Carmel, Shamokin
Kutztown	Allentown, Fleetwood, Kempton (Verizon North), Kutztown, Reading, Topton (Windstream Conestoga Inc.)
Lake Ariel	Hamlin, Honesdale, Lake Ariel, Newfoundland, Olyphant, Scranton, South Canaan (The South Canaan Tel. Co.), Wallenpaupack, Waymart (The South Canaan Tel.Co.)
Lake Como	Lake Como

Issued: August 11, 2016

Effective: January 1, 2017

Issued by:

Glen Nelson, VP Marketing and Business Development
New Horizons Communications Corp.
420 Bedford St., Ste. 250
Lexington, Massachusetts 02420

Competitive Local Exchange Carrier**SECTION 10 - RATE GROUPS & EXCHANGE AREAS (CONTINUED)****10.2 Exchange Areas and Local Calling Areas (Continued)****A. Verizon Pennsylvania LLC Local Calling Areas (Continued)**

<i>Originating Exchange</i>	<i>Local Calling Area</i>
Lancaster	Intercourse (Frontier Comm. Of PA), Lancaster, Landisville, Leola (Frontier Comm. Of PA), Lititz (Windstream D&E Inc.), Manheim (Denver & Ephrata Tel. and Tel. Co.), Millersville, Mount Joy (CenturyLink), Mountville (CenturyLink), New Holland (Frontier Comm. Of PA), Quarryville (Commonwealth Tel.), Rawlinsville (Frontier Communications - Commonwealth Tel.), Strasburg
Landenberg	Avondale, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Oxford, Unionville, West Chester, West Grove, Westtown, Hockessin, DE (Verizon - DE), Newark, DE (Verizon - DE), Wilmington, DE (Verizon - DE)
Landisville	Lancaster, Landisville, Lititz (Windstream D&E Inc.), Manheim (Denver & Ephrata Tel. and Tel. Co.), Millersville, Mount Joy (CenturyLink), Mountville (CenturyLink), Strasburg
Lansdale	Center Point, Harleysville, Lansdale, Line Lexington, North Wales, Souderton
Latrobe	Blairsville, Derry, Greensburg, Kecksburg , Latrobe, Ligonier, New Alexandria
Lebanon	Annville, Frystown (Verizon North), Hershey (Verizon North), Jonestown (Verizon North), Lebanon, Mt. Gretna, Myerstown (Verizon North), Palmyra, Schaefferstown (Verizon North)
Leeper	Clarion, Leeper, Marienville
Lehighton	Jim Thorpe, Lehighton, Nesquehoning, Palmerton (Palmerton Tel. Co.)
Lenape	Avondale, Coatesville, Downingtown, Exton, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Phila. Subn. Zone 10, Phila. Subn. Zone 28, Unionville, West Chester, West Grove, Westtown

Competitive Local Exchange Carrier**SECTION 10 - RATE GROUPS & EXCHANGE AREAS (CONTINUED)****10.2 Exchange Areas and Local Calling Areas (Continued)****A. Verizon Pennsylvania LLC Local Calling Areas (Continued)**

<i>Originating Exchange</i>	<i>Local Calling Area</i>
Lewistown	Belleville (CenturyLink), Lewistown, McVeytown, Mifflintown (CenturyLink), Port Royal (CenturyLink), Reedsville (CenturyLink)
Ligonier	Latrobe, Ligonier, Stahlstown (Laurel Highland Tel. Co.)
Line Lexington	Doylestown, Dublin, Harleysville, Lansdale, Line Lexington, North Wales, Perkasie, Phila. Subn. Zone 45, Souderton
Lock Haven	Avis, Beech Creek (CenturyLink), Jersey Shore, Lock Haven, Mill Hall (CenturyLink), Woolrich
Lords Valley	Bushkill, Cresco, Hawley, Honesdale, Lords Valley, Mount Pocono, Newfoundland, Stroudsburg, Wallenpaupack
Lowellville	Bessemer, Hubbard, O. (AT&T OHIO), Lowellville, Lowellville, O. (AT&T OHIO.), New Castle, North Lima, O. (AT&T OHIO), Youngstown, O. (AT&T OHIO)
Ludlow	Kane, Ludlow
Mahaffey	Mahaffey, Curwensville
Mahanoy City	Frackville, Girardville, Lakewood (Frontier Comm. - Lakewood), Mahanoy City, Shenandoah, Tamaqua
Marchand	Marchand, Punxsutawney
Marienville	Leeper, Marienville
Marion Center	Indiana, Marion Center
Masontown	Fairchance, Masontown, McClellandtown, Point Marion, Smithfield, Uniontown

Issued: August 11, 2016

Effective: January 1, 2017

Issued by:

Glen Nelson, VP Marketing and Business Development
New Horizons Communications Corp.
420 Bedford St., Ste. 250
Lexington, Massachusetts 02420

Competitive Local Exchange Carrier**SECTION 10 - RATE GROUPS & EXCHANGE AREAS (CONTINUED)****10.2 Exchange Areas and Local Calling Areas (Continued)****A. Verizon Pennsylvania LLC Local Calling Areas (Continued)**

<i>Originating Exchange</i>	<i>Local Calling Area</i>
McAdoo	Freeland, Hazleton, McAdoo, Tamaqua, Weatherly
McClellandtown	Fairchance, Masontown, McClellandtown, Smithfield, Uniontown
McDonald	Burgettstown, Canonsburg, Imperial, McDonald, Midway , Oakdale, Pitb. Subn. Zone 13
McMurray	Canonsburg, Finleyville, McMurray, Pitb. Subn. Zone 12, Pitb. Subn. Zone 13
McVeytown	Lewistown, McVeytown
Mechanicsburg	Dillsburg (Verizon North), Harrisburg Zone 1, Lewisberry , Mechanicsburg
Mendenhall	Avondale, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Phila. Subn. Zone 10, Unionville, West Chester, West Grove, Westtown, Hockessin, DE (Verizon - DE), Wilmington, DE (Verizon - DE)
Mercer	Blacktown, Fredonia, Grove City, Mercer, Sharon, Sharpsville, Wesley (Verizon North)
Middletown	Elizabethtown , Harrisburg Zone 1, Harrisburg Zone 2, Hershey (Verizon North), Hummelstown, Middletown
Midland	Beaver Falls, Hookstown, Midland, Rochester, Smiths Ferry
Millersville	Lancaster, Landisville, Millersville, Mountville , Strasburg
Millheim	Bellefonte, Boalsburg, Centre Hall, Millheim, Spring Mills, State College
Millville	Bloomsburg, Millville, Washingtonville

Issued: August 11, 2016

Effective: January 1, 2017

Issued by:

Glen Nelson, VP Marketing and Business Development
New Horizons Communications Corp.
420 Bedford St., Ste. 250
Lexington, Massachusetts 02420

Competitive Local Exchange Carrier**SECTION 10 - RATE GROUPS & EXCHANGE AREAS (CONTINUED)****10.2 Exchange Areas and Local Calling Areas (Continued)****A. Verizon Pennsylvania LLC Local Calling Areas (Continued)**

<i>Originating Exchange</i>	<i>Local Calling Area</i>
Milton	Lewisburg (Windstream Buffalo Valley), Mifflinburg (Windstream Buffalo Valley), Milton, Northumberland, Sunbury, Washingtonville, Watsontown (Windstream)
Minersville	Frackville, Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven, Tremont (Frontier Communications - Commonwealth Tel.)
Monessen	Belle Vernon, Charleroi, Donora, Fayette City, Monessen, Monongahela
Monongahela	Belle Vernon, Charleroi, Donora, Elizabeth, Finleyville, Monessen, Monongahela
Moosic	Moosic, Pittston, Scranton, Taylor, Wyoming
Morrisville	Ewing, NJ (Verizon - NJ), Morrisville, Newtown, Phila. Subn. Zone 42, Phila. Subn. Zone 43, Phila. Subn. Zone 44, Trenton, NJ (Verizon - NJ), Yardley
Mortonville	Avondale, Coatesville, Downingtown, Exton, Kennett Square, Lenape, Mortonville, Parkesburg, Unionville, West Chester, West Grove, Westtown
Moscow	Hamlin, Moscow, Newfoundland, Scranton, Wallenpaupack
Mountaintop	Kingston, Mountaintop, Nanticoke, Nuangola (Frontier Communications -Commonwealth Tel.), Plymouth, Wilkes-Barre
Mount Carmel	Ashland, Elysburg, Kulpmont, Mount Carmel, Shamokin
Mount Gretna	Annvile, Lebanon, Mount Gretna, Palmyra
Mount Jewett	Bradford, Mount Jewett, Kane

Issued: August 11, 2016

Effective: January 1, 2017

Issued by:

Glen Nelson, VP Marketing and Business Development
New Horizons Communications Corp.
420 Bedford St., Ste. 250
Lexington, Massachusetts 02420

Competitive Local Exchange Carrier**SECTION 10 - RATE GROUPS & EXCHANGE AREAS (CONTINUED)****10.2 Exchange Areas and Local Calling Areas (Continued)****A. Verizon Pennsylvania LLC Local Calling Areas (Continued)**

<i>Originating Exchange</i>	<i>Local Calling Area</i>
Mount Pleasant	Connellsville, Greensburg, Kecksburg (Citizens Tel. Co. of Kecksburg), Mount Pleasant, Scottdale, Youngwood
Mount Pocono	Cresco, Lords Valley, Mount Pocono, Newfoundland, Stroudsburg
Mount Union	Huntingdon, McConnells town (CenturyLink), Mount Union
Nanticoke	Kingston, Mountaintop, Nanticoke, Nuangola (Commonwealth Tel.), Plymouth, Wilkes-Barre
Nazareth	Allentown, Bath, Bethlehem, Catasauqua, Easton, Nazareth
Nesquehoning	Jim Thorpe, Lansford (Windstream), Lehigh, Nesquehoning
New Castle	Bessemer, Ellwood City, New Bedford (Verizon North), New Castle, New Wilmington (Verizon North), Plain Grove (CenturyLink), Princeton (Verizon North), Volant (CenturyLink), Wampum
New Florence	Bolivar, Johnstown (Verizon North), New Florence, Seward
Newfoundland	Cresco, Hamlin, Hawley, Lake Ariel, Lords Valley, Moscow, Mount Pocono, Newfoundland, Wallenpaupack
New Hope	Buckingham, Carversville, Doylestown, Lambertville, NJ (Verizon - NJ), New Hope, Newtown, Plumsteadville, Wycombe, Yardley
New Kensington	New Kensington, Pitb. Subn. Zone 20, Springdale, Tarentum
New Philadelphia	Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven, Tamaqua
New Salem	Brownsville, New Salem, Republic, Uniontown

Issued: August 11, 2016

Effective: January 1, 2017

Issued by:

Glen Nelson, VP Marketing and Business Development
New Horizons Communications Corp.
420 Bedford St., Ste. 250
Lexington, Massachusetts 02420

Competitive Local Exchange Carrier**SECTION RATE GROUPS & 10 - EXCHANGE AREAS (CONTINUED)****10.2 Exchange Areas and Local Calling Areas (Continued)****A. Verizon Pennsylvania LLC Local Calling Areas (Continued)**

<i>Originating Exchange</i>	<i>Local Calling Area</i>
Newtown	Newtown, Phila. Subn. Zone 40, Phila. Subn. Zone 43, Wycombe, Yardley
Northampton	Allentown, Bath, Bethlehem, Catasauqua, Ironton (Ironton Tel. Co.), Northampton, Slatington
Northumberland	Danville, Milton, Northumberland, Sunbury
North Wales	Center Point, Harleysville, Lansdale, Line Lexington, North Wales, Phila. Subn. Zone 30, Phila. Subn. Zone 33, Souderton
Numidia	Bloomsburg, Catawissa, Elysburg, Numidia
Oakdale	Imperial, McDonald, Oakdale, Pitb. Subn. Zone 13, Pitb. Subn. Zone 14
Olyphant	Carbondale, Chapman Lake (Verizon North), Hamlin, Jermyn, Lake Ariel, Olyphant, Scranton, Taylor
Orwigsburg	Auburn (Verizon North), Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven
Osceola Mills	Clearfield, Houtzdale, Osceola Mills, Philipsburg
Oxford	Avondale, Kemblesville, Kirkwood (Frontier Communications - Commonwealth Tel.), Landenberg, Oxford, West Grove
Palmyra	Annville, Harrisburg Zone 1, Hershey (Verizon North), Hummelstown, Lebanon, Mount Gretna, Palmyra
Paris	Burgettstown, Paris, Weirton, W. Va. (Verizon - W. Va.)
Parkesburg	Atglen (Commonwealth Tel.), Coatesville, Gap (Frontier Communications - Commonwealth Tel.), Glenmoore, Honey Brook, Mortonville, Parkesburg, West Grove

Issued: August 11, 2016

Effective: January 1, 2017

Issued by:

Glen Nelson, VP Marketing and Business Development
New Horizons Communications Corp.
420 Bedford St., Ste. 250
Lexington, Massachusetts 02420

Competitive Local Exchange Carrier**SECTION 10 - RATE GROUPS & EXCHANGE AREAS (CONTINUED)****10.2 Exchange Areas and Local Calling Areas (Continued)****A. Verizon Pennsylvania LLC Local Calling Areas (Continued)**

<i>Originating Exchange</i>	<i>Local Calling Area</i>
Parkwood	Indiana, Parkwood
Patton	Altoona, Barnesboro, Carrolltown, Hastings, Patton
Pennsburg	Bally (Windstream Conestoga Inc.), Green Lane, Pennsburg, Perkasio, Quakertown, Sassamansville (Windstream Conestoga Inc.), Souderton
Perkasie	Bedminster, Doylestown, Dublin, Green Lane, Harleysville, Lansdale, Line Lexington, Pennsburg, Perkasie, Plumsteadville, Quakertown, Schwenksville, Souderton
Perryopolis	Belle Vernon, Dawson, Fayette City, Perryopolis, Uniontown
Philipsburg	Clearfield, Frenchville, Houtzdale, Osceola Mills, Philipsburg, Winburne
Phoenixville	Chester Springs, Collegeville, Eagle, Phila. Subn. Zone 28, Phila. Subn. Zone 29, Phoenixville, Pughtown, Royersford
Pittston	Harding (Frontier Communications - Commonwealth Tel.), Kingston, Moosic, Pittston, Scranton, Taylor, Wilkes-Barre, Wyoming
Plumsteadville	Bedminster, Buckingham, Carversville, Doylestown, Dublin, Ferndale (Commonwealth Tel.), Line Lexington, New Hope, Perkasie, Plumsteadville, Quakertown
Plymouth	Kingston, Mountaintop, Nanticoke, Plymouth, Wilkes-Barre
Point Marion	Cheat Lake (Verizon - W. Va.), Fairchance, Masontown, Point Marion, Morgantown, W. Va. (Verizon - W. Va.), Smithfield, Uniontown
Portage	Cresson, Ebensburg, Johnston, Portage, Southfork

Issued: August 11, 2016

Effective: January 1, 2017

Issued by:

Glen Nelson, VP Marketing and Business Development
New Horizons Communications Corp.
420 Bedford St., Ste. 250
Lexington, Massachusetts 02420

Competitive Local Exchange Carrier**SECTION 10 - RATE GROUPS & EXCHANGE AREAS (CONTINUED)****10.2 Exchange Areas and Local Calling Areas (Continued)****A. Verizon Pennsylvania LLC Local Calling Areas (Continued)**

<i>Originating Exchange</i>	<i>Local Calling Area</i>
Port Allegany	Eldred, Port Allegany, Roulette, Smethport
Pottstown	Boyertown (Windstream Conestoga Inc.), Collegeville, Douglassville (The Conestoga Tel. and Tel. Co.), Phoenixville, Pottstown, Pughtown, Royersford, Sassamansville (Windstream Conestoga Inc.), Schwenksville
Pottsville	Auburn (Verizon North), Frackville, Friedensburg (Verizon North), Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven, Tamaqua
Pughtown	Chester Springs, Downingtown, Eagle, Exton, Glenmoore, Green Hills (The Conestoga Tel. and Tel. Co.), Morgantown (The Conestoga Tel. and Tel. Co.), Phoenixville, Pottstown, Pughtown, Royersford
Punxsutawney	Big Run, Marchand, Punxsutawney
Quakertown	Bedminster, Dublin, Ferndale (Frontier Communications - Commonwealth Tel.), Green Lane, Pennsburg, Perkasie, Plumsteadville, Quakertown, Souderton, Springtown
Reading	Adamstown (Windstream D&E, Inc.), Bernville (Verizon North), Birdsboro (Windstream Conestoga Inc.), Fleetwood, Green Hills (Windstream Conestoga Inc.), Hamburg, Kutztown, Leesport (Frontier Communications - Commonwealth Tel.), Morgantown (Windstream Conestoga Inc.), Oley (Windstream Conestoga Inc.), Reading, Robesonia (Verizon North), Topton (Windstream Conestoga Inc.), Womelsdorf (Verizon North), Yellow House (Windstream Conestoga Inc.)
Renovo	Renovo
Republic	Brownsville, New Salem, Republic, Uniontown

Competitive Local Exchange Carrier**SECTION 10 - RATE GROUPS & EXCHANGE AREAS (CONTINUED)****10.2 Exchange Areas and Local Calling Areas (Continued)****A. Verizon Pennsylvania LLC Local Calling Areas (Continued)**

<i>Originating Exchange</i>	<i>Local Calling Area</i>
Rew	Bradford, Duke Center (Armstrong North), Eldred, Limestone, NY (Verizon - NY), Rew, Smethport
Reynoldsville	DuBois, Reynoldsville, Sykesville
Riegelsville	Allentown, Bethlehem, Catasauqua, Easton, Ferndale (Commonwealth Tel.), Hellertown, Milford, NJ (Verizon - NJ), Phillipsburg, NJ (Verizon - NJ), Riegelsville, Springtown, Upper Black Eddy
Rochester	Aliquippa, Ambridge, Baden, Beaver Falls, Hookstown, Midland, Rochester
Roulette	Coudersport, Port Allegany, Roulette
Royersford	Center Point, Chester Springs, Collegeville, Eagle, Phila. Subn. Zone 29, Phila. Subn. Zone 30, Phoenixville, Pottstown, Pughtown, Royersford, Schwenksville
Russell	Russell, Sugar Grove, Warren, Youngsville
Saint Clair	Frackville, Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven
Saxton	Hopewell (CenturyLink), Saxton
Schuylkill Haven	Auburn (Verizon North), Friedensburg (Verizon North), Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven
Schwenksville	Center Point, Collegeville, Green Lane, Harleysville, Lansdale, Perkasie, Phila. Subn. Zone 30, Pottstown, Royersford, Sassamansville (Windstream Conestoga Inc.), Schwenksville, Souderton

Issued: August 11, 2016

Effective: January 1, 2017

Issued by:

Glen Nelson, VP Marketing and Business Development
New Horizons Communications Corp.
420 Bedford St., Ste. 250
Lexington, Massachusetts 02420

Competitive Local Exchange Carrier**SECTION 10 - RATE GROUPS & EXCHANGE AREAS (CONTINUED)****10.2 Exchange Areas and Local Calling Areas (Continued)****A. Verizon Pennsylvania LLC Local Calling Areas (Continued)**

<i>Originating Exchange</i>	<i>Local Calling Area</i>
Scottsdale	Connellsville, Dawson, Mount Pleasant, Scottsdale
Scranton	Clarks Summit (Frontier Communications - Commonwealth Tel.), Dalton (Frontier Communications - Commonwealth Tel.), Factoryville (Frontier Communications - Commonwealth Tel.), Hamlin, Jermyn, Lake Ariel, Lake Winola (Frontier Communications - Commonwealth Tel.), Moosic, Moscow, Olyphant, Pittston, Scranton, Taylor, Wyoming
Shamokin	Elysburg, Kulpmont, Mount Carmel, Shamokin, Sunbury, Trevorton
Sharon	Mercer, Sharon, O. (AT&T OHIO), Sharon, PA, Sharpsville, Transfer (The Pymatuning Ind. Tel. Co.), West Middlesex
Sharpsville	Greenville, Mercer, Sharon, O. (AT&T OHIO), Sharon, PA, Sharpsville, Transfer (The Pymatuning Ind. Tel. Co.), West Middlesex
Shenandoah	Ashland, Frackville, Girardsville, Mahanoy City, Ringtown (Frontier Communications - Commonwealth Tel.), Shenandoah
Slatington	Allentown, Bath, Bethlehem, Catasauqua, Ironton (Ironton Tel. Co.), New Tripoli (Verizon North), Northampton, Slatington
Smethport	Bradford, Eldred, Port Allegany, Rew, Smethport
Smithfield	Fairchance, Masontown, McClellandtown, Point Marion, Smithfield, Uniontown
Smiths Ferry	Chester, W. Va. (Verizon - W. Va.), East Liverpool, O. (AT&T OHIO), Hookstown, Midland, Rochester, Smiths Ferry
Smock	Brownsville, Smock, Uniontown
Snow Shoe	Bellefonte, Frenchville, Snow Shoe

Issued: August 11, 2016

Effective: January 1, 2017

Issued by:

Glen Nelson, VP Marketing and Business Development
New Horizons Communications Corp.
420 Bedford St., Ste. 250
Lexington, Massachusetts 02420

Competitive Local Exchange Carrier**SECTION 10 - RATE GROUPS & EXCHANGE AREAS (CONTINUED)****10.2 Exchange Areas and Local Calling Areas (Continued)****A. Verizon Pennsylvania LLC Local Calling Areas (Continued)**

<i>Originating Exchange</i>	<i>Local Calling Area</i>
Souderton	Center Point, Colledgeville, Doylestown, Dublin, Green Lane, Harleysville, Lansdale, Line Lexington, North Wales, Pennsburg, Perkasio, Quakertown, Schwenksville, Souderton
Springdale	New Kensington, Pitb. Subn. Zone 19, Pitb. Subn. Zone 20, Springdale, Tarentum
Spring Mills	Bellefonte, Boalsburg, Centre Hall, Millheim, Spring Mills, State College
Springtown	Allentown, Bethlehem, Catasauqua, Easton, Ferndale (Frontier Communications - Commonwealth Tel.), Hellertown, Milford, NJ (Verizon - NJ), Quakertown, Riegelsville, Springtown, Upper Black Eddy
State College	Bellefonte, Boalsburg, Centre Hall, Port Matilda (Windstream), Spring Mills, State College
Strasburg	Gap (Frontier Communications - Commonwealth Tel.), Intercourse (Frontier Comm. Of PA), Lancaster, Landisville, Millersville, Quarryville (Commonwealth Tel.), Rawlinsville (Frontier Communications - Commonwealth Tel.), Strasburg
Stroudsburg	Bushkill, Cresco, Lords Valley, Mount Pocono, Saylorsburg (Frontier Communications - Commonwealth Tel.), Stroudsburg, Stroudsburg, NJ (Verizon - NJ)
Sugar Grove	Russell, Sugar Grove, Warren, Youngsville
Sunbury	Danville, Elysburg, Milton, Northumberland, Selinsgrove (Verizon North), Shamokin, Sunbury
Sykesville	DuBois, Luthersburg (Windstream), Reynoldsville, Sykesville
Tamaqua	Lakewood (Frontier Comm. - Lakewood), Lansford (Windstream), Mahanoy City, McAdoo, New Philadelphia, Pottsville, Tamaqua

Issued: August 11, 2016

Effective: January 1, 2017

Issued by:

Glen Nelson, VP Marketing and Business Development
New Horizons Communications Corp.
420 Bedford St., Ste. 250
Lexington, Massachusetts 02420

Competitive Local Exchange Carrier**SECTION 10 - RATE GROUPS & EXCHANGE AREAS (CONTINUED)****10.2 Exchange Areas and Local Calling Areas (Continued)****A. Verizon Pennsylvania LLC Local Calling Areas (Continued)**

<i>Originating Exchange</i>	<i>Local Calling Area</i>
Tarentum	New Kensington, Pitb. Subn. Zone 20, Springdale, Tarentum
Taylor	Moosic, Olyphant, Pittston, Scranton, Taylor, Wyoming
Tidioute	Endeavor, Tidioute, Tionesta, Warren
Tyrone	Altoona, Bellwood, Tyrone, Warriors Mark (Windstream)
Tionesta	Endeavor, Tidioute, Tionesta
Ulysses	Coudersport, Ulysses
Uniontown	Brownsville, Connellsville, Fairchance, Farmington, Masontown, McClellandtown, New Salem, Point Marion, Republic, Smithfield, Smock, Uniontown
Unionville	Avondale, Coatesville, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Unionville, West Chester, West Grove, Westtown
Upper Black Eddy	Easton, Ferndale (Frontier Communications - Commonwealth Tel.), Frenchtown, NJ (Verizon - NJ), Milford, NJ (Verizon - NJ), Riegelsville, Springtown, Uhlerstown (Frontier Communications - Commonwealth Tel.), Upper Black Eddy
Wallenpaupack	Hamlin, Hawley, Honesdale, Lake Ariel, Lords Valley, Moscow, Newfoundland, Wallenpaupack
Wampum	Beaver Falls, Ellwood City, New Castle, Wampum
Warren	Russell, Sheffield (Windstream), Sugar Grove, Tidioute, Warren, Youngsville
Washington	Avella, Buffalo (Verizon North), Canonsburg, Claysville, Hickory (Hickory Tel. Co.), McMurray, Taylorstown (Verizon North), Washington, West Alexander

Issued: August 11, 2016

Effective: January 1, 2017

Issued by:

Glen Nelson, VP Marketing and Business Development
New Horizons Communications Corp.
420 Bedford St., Ste. 250
Lexington, Massachusetts 02420

Competitive Local Exchange Carrier**SECTION 10 - RATE GROUPS & EXCHANGE AREAS (CONTINUED)****10.2 Exchange Areas and Local Calling Areas (Continued)****A. Verizon Pennsylvania LLC Local Calling Areas (Continued)**

<i>Originating Exchange</i>	<i>Local Calling Area</i>
Washingtonville	Bloomsburg, Danville, Millville, Milton, Turbotville (Windstream), Washingtonville
Weatherly	Freeland, Hazleton, Jim Thorpe, McAdoo, Weatherly, White Haven
West Alexander	Claysville, Washington, West Alexander
West Chester	Downingtown, Exton, Lenape, Mendenhall, Mortonville, Phila. Subn. Zone 28, West Chester, Westtown
West Grove	Avondale, Coatesville, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Oxford, Parkesburg, Unionville, West Chester, West Grove, Westtown, Hockessin, DE (Verizon - DE)
West Middlesex	Sharon, Sharon, O. (AMERITECH, O.), Sharpsville, West Middlesex
West Newton	Belle Vernon, West Newton, Yukon (Yukon-Waltz Tel. Co.)
Westtown	Lenape, Phila. Subn. Zone 10, Mendenhall, West Chester, Westtown
White Haven	Freeland, Hazleton, Jim Thorpe, Weatherly, White Haven
Wilkes-Barre	Center Moreland (Frontier Communications Commonwealth Tel.), Dallas (Frontier Communications - Commonwealth Tel.), Harveys Lake (Frontier Communications Commonwealth Tel.), Kingston, Mountaintop, Nanticoke, Nuangola (Frontier Communications - Commonwealth Tel.), Pittston, Plymouth, Trucksville (Frontier Communications - Commonwealth Tel.), Wilkes-Barre, Wyoming
Williamsport	Jersey Shore, Loyalsock (Verizon North), Oval (Pennsylvania Tel. Co.), Trout Run (Verizon North), Williamsport

Issued: August 11, 2016

Effective: January 1, 2017

Issued by:

Glen Nelson, VP Marketing and Business Development
New Horizons Communications Corp.
420 Bedford St., Ste. 250
Lexington, Massachusetts 02420

Competitive Local Exchange Carrier**SECTION 10 - RATE GROUPS & EXCHANGE AREAS (CONTINUED)****10.2 Exchange Areas and Local Calling Areas (Continued)****A. Verizon Pennsylvania LLC Local Calling Areas (Continued)**

<i>Originating Exchange</i>	<i>Local Calling Area</i>
Winburne	Clearfield, Frenchville, Philipsburg, Winburne
Woolrich	Avis, Jersey Shore, Lock Haven, Woolrich
Wycombe	Buckingham, Doylestown, New Hope, Newtown, Phila. Subn. Zone 40, Phila. Subn. Zone 45, Wycombe
Wyoming	Kingston, Moosic, Pittston, Scranton, Taylor, Wilkes-Barre, Wyoming
Yardley	Ewing, NJ (Verizon - NJ), Morrisville, New Hope, Newtown, Phila. Subn. Zone 42, Phila. Subn. Zone 43, Phila. Subn. Zone 44, Trenton, NJ (Verizon - NJ), Wycombe, Yardley
Youngsville	Russell, Sugar Grove, Warren, Youngsville
Youngwood	Greensburg, Mount Pleasant, Youngwood
Zelienople	Beaver Falls, Criders Corners (Consolidated Communications Co., of PA), Ellwood City, Evans City (CenturyLink), Zelienople

Competitive Local Exchange Carrier

SECTION 10 - RATE GROUPS & EXCHANGE AREAS (CONTINUED)

10.2 Exchange Areas and Local Calling Areas (Continued)

A. Verizon Pennsylvania LLC Local Calling Areas (Continued)

Philadelphia Exchange Areas

<i>Originating Exchange</i>	<i>Local Calling Area</i>
<p>Philadelphia Zone 1</p> <p>Central Office Districts:</p> <p>Baldwin, Poplar, Regent, Locust, Market, Dewey, Pennypacker</p>	<p>Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone 4</p>
<p>Philadelphia Zone 2</p> <p>Central Office Districts:</p> <p>Trinity, City-West, Overbrook, Eastwick, Saratoga, University City</p>	<p>Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone 4, Phila. Sub. Zone 14, Phila. Sub. Zone 17, Phila. Sub. Zone 21, Phila. Sub. Zone 23, Phila. Sub. Zone 24</p>
<p>Philadelphia Zone 3</p> <p>Central Office Districts:</p> <p>Oak Lane, Chestnut Hill, Manayunk, Germantown, Davenport (Logan)</p>	<p>Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone 4, Phila. Sub. Zone 23, Phila. Sub. Zone 31, Phila. Sub. Zone 32, Phila. Sub. Zone 34</p>
<p>Philadelphia Zone 4</p> <p>Central Office Districts:</p> <p>Fox Chase, Toresdale, Bustleton, Frankford, Mayfair</p>	<p>Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone 4, Phila. Sub. Zone 34, Phila. Sub. Zone 37, Phila. Sub. Zone 40, Phila. Sub. Zone 41</p>

Competitive Local Exchange Carrier**SECTION 10 - RATE GROUPS & EXCHANGE AREAS (CONTINUED)****10.2 Exchange Areas and Local Calling Areas (Continued)****A. Verizon Pennsylvania LLC Local Calling Areas (Continued)****Philadelphia Suburban Exchanges**

<i>Originating Exchange</i>	<i>Local Calling Area</i>
Chester Heights (Phil. Suburban Zone 10)	Chester, Chester Heights, Holly Oak, DE (Verizon - DE), Lenape, Media, Mendenhall, West Chester, Westtown, Wilmington, DE (Verizon - DE)
Chester (Phil. Suburban Zone 11)	Chester, Chester Heights, Darby-Ridley Park-Sharon Hill, Holly Oak, DE (Verizon - DE), Media, Swarthmore
Media (Phil. Suburban Zone 12)	Broomall-Newtown Square, Chester, Chester Heights, Media, Swarthmore
Swarthmore (Phil. Suburban Zone 13)	Broomall-Newtown Square, Chester, Darby-Ridley Park-Sharon Hill, Havertown-Manoa, Media, Swarthmore, Upper Darby
Darby-Ridley Park-Sharon Hill (Phil. Suburban Zone 14)	Chester, Darby-Ridley Park-Sharon Hill, Phila. Zone 2, Swarthmore, Upper Darby
Upper Darby (Phil. Suburban Zone 17)	Darby-Ridley Park-Sharon Hill, Havertown-Manoa, Phila. Zone 2, Swarthmore, Upper Darby
Havertown-Manoa (Phil. Suburban Zone 21)	Ardmore, Broomall-Newtown Square, Havertown-Manoa, Phila. Zone 2, Swarthmore, Upper Darby
Broomall-Newtown Square (Phil. Suburban Zone 22)	Ardmore, Broomall-Newtown Square, Bryn Mawr, Havertown-Manoa, Media, Paoli-Malvern-Berwyn, Swarthmore, Wayne
Cynwyd-Narberth (Phil. Suburban Zone 23)	Ardmore, Bryn Mawr, Cynwyd-Narberth, Phila. Zone 2, Phila. Zone 3
Ardmore (Phil. Suburban Zone 24)	Ardmore, Broomall-Newtown Square, Bryn Mawr, Conshohocken, Cynwyd-Narberth, Havertown-Manoa, Phila. Zone 2, Wayne

Competitive Local Exchange Carrier**SECTION 10 - RATE GROUPS & EXCHANGE AREAS (CONTINUED)****10.2 Exchange Areas and Local Calling Areas (Continued)****A. Verizon Pennsylvania LLC Local Calling Areas (Continued)****Philadelphia Suburban Exchanges (Continued)**

<i>Originating Exchange</i>	<i>Local Calling Area</i>
Bryn Mawr (Phil. Suburban Zone 25)	Ardmore, Broomall-Newtown Square, Bryn Mawr, Conshohocken, Cynwyd-Narberth, Wayne
Wayne (Phil. Suburban Zone 26)	Ardmore, Broomall-Newtown Square, Bryn Mawr, Conshohocken, Norristown, Paoli-Malvern-Berwyn, Valley Forge, Wayne
Paoli-Malvern-Berwyn (Phil. Suburban Zone 28)	Broomall-Newtown Square, Chester Springs, Downingtown, Eagle, Exton, Lenape, Paoli-Malvern-Berwyn, Phoenixville, Valley Forge, Wayne, West Chester, Westtown
Valley Forge (Phil. Suburban Zone 29)	Collegeville, Norristown, Paoli-Malvern-Berwyn, Phoenixville, Royersford, Valley Forge, Wayne
Norristown (Phil. Suburban Zone 30)	Ambler, Center Point, Collegeville, Conshohocken, Harleysville, Lansdale, Norristown, North Wales, Phoenixville, Royersford, Schwenksville, Valley Forge, Wayne
Conshohocken (Phil. Suburban Zone 31)	Ambler, Ardmore, Bryn Mawr, Center Point, Collegeville, Conshohocken, Flourtown, Norristown, Phila. Zone 3, Wayne
Flourtown (Phil. Suburban Zone 32)	Ambler, Cheltenham-Elkins Park-Jenkintown, Conshohocken, Flourtown, Phila. Zone 3
Ambler (Phil. Suburban Zone 33)	Ambler, Cheltenham-Elkins Park-Jenkintown, Conshohocken, Flourtown, Hatboro, Norristown, North Wales, Warrington, Willow Grove
Cheltenham-Elkins Park-Jenkintown (Phil. Suburban Zone 34)	Ambler, Bethayres-Huntingdon, Cheltenham-Elkins Park-Jenkintown, Flourtown, Hatboro, North Wales, Phila. Zone 3, Phila. Zone 4, Willow Grove

Competitive Local Exchange Carrier**SECTION 10 - RATE GROUPS & EXCHANGE AREAS (CONTINUED)****10.2 Exchange Areas and Local Calling Areas (Continued)****A. Verizon Pennsylvania LLC Local Calling Areas (Continued)****Philadelphia Suburban Exchanges (Continued)**

<i>Originating Exchange</i>	<i>Local Calling Area</i>
Bethayres-Huntingdon (Phil. Suburban Zone 37)	Bethayres-Huntingdon, Cheltenham-Elkins Park-Jenkintown, Feasterville-Churchville, Hatboro, Phila. Zone 4, Warrington, Willow Grove
Willow Grove (Phil. Suburban Zone 38)	Ambler, Bethayres-Huntingdon, Cheltenham-Elkins Park-Jenkintown, Feasterville-Churchville, Hatboro, Warrington, Willow Grove
Hatboro (Phil. Suburban Zone 39)	Ambler, Bethayres-Huntingdon, Cheltenham-Elkins Park-Jenkintown, Feasterville-Churchville, Hatboro, Warrington, Willow Grove
Feasterville-Churchville (Phil. Suburban Zone 40)	Bethayres-Huntingdon, Eddington-Cornwells Heights, Feasterville-Churchville, Hatboro, Langhorne, Newtown, Phila. Zone 4, Warrington, Willow Grove, Wycombe
Eddington-Cornwells Heights (Phil. Suburban Zone 41)	Bristol, Eddington-Cornwells Heights, Feasterville-Churchville, Langhorne, Phila. Zone 4
Bristol (Phil. Suburban Zone 42)	Bristol, Eddington-Cornwells Heights, Langhorne, Levittown, Morrisville, Yardley
Langhorne (Phil. Suburban Zone 43)	Bristol, Eddington-Cornwells Heights, Feasterville-Churchville, Langhorne, Levittown, Morrisville, Newtown, Yardley
Levittown (Phil. Suburban Zone 44)	Bristol, Langhorne, Levittown, Morrisville, Newtown, Yardley
Warrington (Phil. Suburban Zone 45)	Ambler, Bethayres-Huntingdon, Buckingham, Doylestown, Feasterville-Churchville, Hatboro, Line Lexington, Warrington, Willow Grove, Wycombe

Competitive Local Exchange Carrier**SECTION 10 - RATE GROUPS & EXCHANGE AREAS (CONTINUED)****10.2 Exchange Areas and Local Calling Areas (Continued)****A. Verizon Pennsylvania LLC Local Calling Areas (Continued)****Pittsburgh Exchange Areas**

<i>Originating Exchange</i>	<i>Local Calling Area</i>
Bellevue (Includes West View)	Bellevue, Braddock, Carrick, Coraopolis, Crafton, East Liberty, Homestead, Millvale, Perrysville, Pittsburgh
Braddock (Includes Wilkinsburg)	Bellevue, Braddock, Carrick, Crafton, East Liberty, Homestead, Millvale, Monroeville, Penn Hills, Pittsburgh
Carrick (Includes Mt. Lebanon)	Bellevue, Bethel Park, Braddock, Bridgeville, Carnegie, Carrick, Crafton, East Liberty, Homestead, Millvale, Pittsburgh, Pleasant Hills
Crafton (Includes McKees Rocks)	Bellevue, Braddock, Carnegie, Carrick, Coraopolis, Crafton, East Liberty, Homestead, Millvale, Pittsburgh
East Liberty	Bellevue, Braddock, Carrick, Crafton, East Liberty, Fox Chapel, Homestead, Millvale, Oakmont, Pittsburgh
Homestead	Bellevue, Braddock, Carrick, Crafton, East Liberty, Homestead, McKeesport, Millvale, Pittsburgh, Pleasant Hills
Millvale (Includes Sharpsburg)	Bellevue, Braddock, Carrick, Crafton, East Liberty, Fox Chapel, Glenshaw, Homestead, Millvale, Oakmont, Pittsburgh
Pittsburgh	Bellevue, Braddock, Carrick, Crafton, East Liberty, Homestead, Millvale, Pittsburgh

Competitive Local Exchange Carrier**SECTION 10 - RATE GROUPS & EXCHANGE AREAS (CONTINUED)****10.2 Exchange Areas and Local Calling Areas (Continued)****A. Verizon Pennsylvania LLC Local Calling Areas (Continued)****Pittsburgh Suburban Exchanges**

<i>Originating Exchange</i>	<i>Local Calling Area</i>
Bethel Park (Pitt. Sub. 12)	Bethel Park, Bridgeville, Carrick, Finleyville, McMurray, Pleasant Hills
Bridgeville (Pitt. Sub. 13)	Bethel Park, Bridgeville, Canonsburg, Carnegie, Carrick, McDonald, McMurray, Oakdale
Carnegie (Pitt. Sub. 14)	Bridgeville, Carnegie, Carrick, Coraopolis, Crafton, Imperial, Oakdale
Coraopolis (Pitt. Sub. 15)	Coraopolis, Carnegie, Sewickley, Bellevue, West View, Crafton, McKees Rocks, Ambridge, Glenwillard, Imperial
Fox Chapel (Includes Dorseyville) (Pitt. Sub. 19)	East Liberty, Fox Chapel, Glenshaw, Millvale, Oakmont, Springdale
Glenshaw (Pitt. Sub. 18)	Fox Chapel, Glenshaw, Millvale, Perrysville
Irwin (Pitt. Sub. 23)	Irwin, McKees Rocks, Monroeville, Greensburg, Harrison City (Windstream), Hermine, Jeannette
McKeesport (Pitt. Sub. 10)	McKeesport, Pleasant Hills, Bethel Park, Monroeville, Irwin, Clairton, Elizabeth, Homestead
Monroeville (Includes Turtle Creek) (Pitt. Sub. 22)	Braddock, Export, Harrison City, Irwin, McKeesport, Monroeville, Penn Hills
Oakmont (Pitt. Sub. 20)	East Liberty, Fox Chapel, Millvale, New Kensington, Oakmont, Penn Hills, Springdale, Tarentum
Penn Hills (Pitt. Sub. 21)	Braddock, Export, Monroeville, Oakmont Penn Hills
Perrysville (Pitt. Sub. 17)	Bellevue, Glenshaw, Perrysville, Wexford
Pleasant Hills (Pitt. Sub. 11)	Bethel Park, Carrick, Clairton, Elizabeth, Homestead, McKeesport, Pleasant Hills
Sewickley (Pitt. Sub. 16)	Sewickley, Coraopolis, Ambridge, Aliquippa, Glenwillard

Competitive Local Exchange Carrier**SECTION 10 - RATE GROUPS & EXCHANGE AREAS (CONTINUED)****10.2 Exchange Areas and Local Calling Areas (Continued)****B. Verizon North, LLC Local Calling Areas**

<i>Originating Exchange</i>	<i>Local Calling Area</i>
Airville	Brogue, Delta, Red Lion
Auburn	Friedensburg, Orwigsburg, Pine Grove, Pottsville, Schuylkill Haven
Avonmore	Apollo (Windstream), Saltsburg, Vandergrift
Beach Lake	Galilee, Honesdale, Narrowsburg, NY (Citizens Tel.)
Beaver Springs	Middleburg, Mount Pleasant Mills, Selinsgrove
Beaverdale	Johnstown, South Fork
Berlin	Meyersdale, Rockwood, Somerset, Stoystown
Bernville	Frystown, Hamburg, Robesonia, Womelsdorf, Reading
Boswell	Hooversville, Johnstown, Somerset, Stoystown
Brogue	Airville, Red Lion, York
Brookside	Jersey Shore, Trout Run, Williamsport
Buffalo	Avella, Canonsburg, Taylorstown, Washington
Cambridge Springs	Edinboro, Meadville, Saegertown (Windstream)
Central City	Berlin, Johnstown, Somerset, Windber
Chapman Lake	Carbondale, Clark Summit (Commonwealth Telephone Co.), Jermyn, Olyphant, Scranton
Clintonville	Franklin, Wesley

Competitive Local Exchange Carrier**SECTION 10 - RATE GROUPS & EXCHANGE AREAS (CONTINUED)****10.2 Exchange Areas and Local Calling Areas (Continued)****B. Verizon North, LLC Local Calling Areas (Continued)**

<i>Originating Exchange</i>	<i>Local Calling Area</i>
Confluence	Rockwood, Salisbury
Cooperstown	Franklin, Oil City
Corry	Spartansburg, Union City, Wattsburg
Davidsville	Johnstown
Delta	Airville, Fawn Grove, Cardiff, Md. (Verizon - Md.)
Dillsburg	Dover, Harrisburg Zone 1, Mechanicsburg
Dingman's Ferry	Milford/Log Tavern, Montague, NJ (CenturyLink)
East Berlin	Dover, Hanover (CenturyLink), New Oxford (CenturyLink), York
Edinboro	Cambridge Springs, Erie, McKean
Elkland	Knoxville, Lawrenceville (Commonwealth Telephone Co.), Westfield
Emmaus	Allentown, Bethlehem, Ironton (Ironton Telephone Co.)
Erie	Edinboro, Fairview, Girard, McKean, North East, Waterford, Wattsburg
Fairview	Erie, Girard, McKean
Fawn Grove	Delta, Stewartstown, Jarrettsville, Md. (Service to NXX 692 and 941 only), Cardiff, Md. (Verizon - MD)
Franklin	Cooperstown, Oil City
Friedensburg	Auburn, Orwigsburg, Pine Grove, Pottsville, Schuylkill Haven

Competitive Local Exchange Carrier**SECTION 10 - RATE GROUPS & EXCHANGE AREAS (CONTINUED)****10.2 Exchange Areas and Local Calling Areas (Continued)****B. Verizon North, Inc. Local Calling Areas (Continued)**

<i>Originating Exchange</i>	<i>Local Calling Area</i>
Frystown	Bernville, Jonestown, Myerstown, Lebanon
Galilee	Beach Lake, Callicoon (Verizon - NY), Honesdale, Narrowsburg, NY (Citizens Tel.)
Girard	Erie, Fairview
Glen Rock	Jefferson, Loganville, Stewartstown, York
Grand Valley	Pleasantville, Titusville, Youngsville
Harrison Valley	Ulysses, Westfield
Hershey	Annville, Elizabethtown (CenturyLink), Harrisburg Zone 1 and 2, Hummelstown, Lebanon, Middletown, Palmyra, Shellsville, Steelton
Hooversville	Boswell, Johnstown, Stoystown, Somerset
Jefferson	Glen Rock, Hanover (CenturyLink), Spring Grove, York
Johnstown	Beaverdale, Davidsville, Nanty Glo, Seward, South Fork, Windber
Jonestown	Frystown, Shellsville, Annville, Lebanon
Kempton	Allentown, Hamburg, Kutztown, New Smithville, New Tripoli
Knoxville	Elkland
Lincolntown	Union City, Spartansburg, Townville (Windstream)
Loganville	Glen Rock, Red Lion, York
Loyalsock	Muncy, Trout Run, Williamsport

Competitive Local Exchange Carrier**SECTION 10 - RATE GROUPS & EXCHANGE AREAS (CONTINUED)****10.2 Exchange Areas and Local Calling Areas (Continued)****B. Verizon North, LLC Local Calling Areas (Continued)**

<i>Originating Exchange</i>	<i>Local Calling Area</i>
Manchester	Dover, York
Mantzville	Lehighton, McKeansburg, Tamaqua
Matamoras	Cuddebackville, NY (Verizon - NY), Milford/Log Tavern, Montague, NJ (CenturyLink), Port Jervis, NY (Verizon - NY)
McKean	Edinboro, Erie, Fairview
McKeansburg	Mantzville, Orwigsburg, Pottsville, Schuylkill Haven
Meyersdale	Berlin, Rockwood, Salisbury, Somerset
Middleburg	Beaver Springs, Mifflinburg (Windstream Buffalo Valley), Mount Pleasant Mills, Selinsgrove
Milford/Log Tavern	Cuddebackville, NY (Verizon - NY), Dingman's Ferry, Matamoras, Montague, NJ (CenturyLink), Port Jervis, NY (Verizon - NY)
Mount Pleasant Mills	Beaver Springs, Middleburg, Selinsgrove
Myerstown	Frystown, Schaefferstown, Womelsdorf, Lebanon
Nanty Glo	Ebensburg, Johnstown
New Bedford	New Castle, New Wilmington
New Smithville	Allentown, Ironton (Ironton Telephone Co.), Kempton, New Tripoli
New Tripoli	Allentown, Kempton, New Smithville, Slatington
New Wilmington	New Bedford, New Castle, Sharon, Volant (CenturyLink)
North East	Erie, South Ripley, NY (Verizon - NY), Wattsburg

Competitive Local Exchange Carrier**SECTION 10 - RATE GROUPS & EXCHANGE AREAS (CONTINUED)****10.2 Exchange Areas and Local Calling Areas (Continued)****B. Verizon North, LLC Local Calling Areas (Continued)**

<i>Originating Exchange</i>	<i>Local Calling Area</i>
Oil City	Cooperstown, Franklin, Pleasantville, Titusville
Pine Grove	Auburn, Friedensburg, Tremont (Commonwealth Telephone Co.)
Pleasantville	Grand Valley, Oil City, Titusville
Princeton	New Castle, Portersville (CenturyLink), Ellwood City
Red Lion	Broque, Loganville, York
Robesonia	Bernville, Womelsdorf, Reading
Rockwood	Berlin, Confluence, Meyersdale, Somerset
Sabinsville	Westfield
Salisbury	Confluence, Meyersdale, Grantsville, Md. (Verizon - Md.)
Saltsburg	Avonmore
Sayre	Waverly, NY (Verizon - NY)
Schaefferstown	Myerstown, Womelsdorf, Lebanon
Selinsgrove	Beaver Springs, Middleburg, Mount Pleasant Mills, Sunbury
Selinsgrove - Shamokin Dam	Beaver Springs, Middleburg, Mount Pleasant Mills, Sunbury
Seward	Johnstown, New Florence
Shellsville	Jonestown, Harrisburg Zone 1, Hummelstown, Hershey
Shohola	Barryville, NY (Verizon - NY), Milford/Log Tavern

Competitive Local Exchange Carrier**SECTION 10 - RATE GROUPS & EXCHANGE AREAS (CONTINUED)****10.2 Exchange Areas and Local Calling Areas (Continued)****B. Verizon North, LLC Local Calling Areas (Continued)**

<i>Originating Exchange</i>	<i>Local Calling Area</i>
Somerset	Berlin, Boswell, Rockwood, Stoystown
South Fork	Beaverdale, Johnstown
Spartansburg	Corry, Lincolnville, Titusville, Townville (Windstream)
Spring Grove	Hanover (CenturyLink), Jefferson, York
Stewartstown	Fawn Grove, Glen Rock, Red Lion, York, Jarrettsville, Md. (Service to NXX 941 only)
Stoystown	Berlin, Boswell, Hooversville, Somerset
Taylorstown	Buffalo, Claysville, Washington
Titusville	Grand Valley, Oil City, Pleasantville, Spartansburg
Trout Run	Brookside, Loyalsock, Williamsport
Union City	Corry, Erie, Lincolnville, Waterford, Wattsburg
Vandergrift	Apollo (Windstream), Avonmore, Leechburg (Windstream)
Waterford	Erie, Union City, Wattsburg
Wattsburg	Corry, Erie, North East, Union City, Waterford
Wellersburg	Mt. Savage, Md., Cumberland, Md., Frostburg, Md. (Verizon - Md.), Meyersdale, Hyndman (CenturyLink)
Wesley	Clintonville, Harrisville (CenturyLink), Grove City, Mercer
Westfield	Elkland, Harrison Valley, Knoxville, Sabinsville
Windber	Central City, Johnstown

Competitive Local Exchange Carrier

SECTION 10 - RATE GROUPS & EXCHANGE AREAS (CONTINUED)**10.2 Exchange Areas and Local Calling Areas (Continued)****B. Verizon North, LLC Local Calling Areas (Continued)**

<i>Originating Exchange</i>	<i>Local Calling Area</i>
Womelsdorf	Bernville, Myerstown, Robesonia, Schaefferstown, Reading
Wrightsville	Red Lion, York, Columbia (CenturyLink)
York (South & West)	Dover, Loganville, Manchester, Red Lion, Spring Grove, Wrightsville

Competitive Local Exchange Carrier**SECTION 10 - RATE GROUPS & EXCHANGE AREAS (CONTINUED)****10.2 Exchange Areas and Local Calling Areas (Continued)****C. United Telephone Company of Pennsylvania d/b/a CenturyLink Local Calling Areas**

<i>Originating Exchange</i>	<i>Local Calling Area</i>
Allensville	Allensville, Belleville, Huntingdon (Verizon Pa.), Lewistown (Verizon Pa.)
Bedford	Bedford, Charlesville, Everett, Fishertown, Osterburg, Schellsburg
Bedford Valley	Bedford, Bedford Valley, Hyndman
Beech Creek	Beech Creek, Howard, Lock Haven (Verizon Pa.), Mill Hall
Belleville	Allensville, Belleville, Lewistown (Verizon Pa.), Reedsville
Biglerville	Biglerville, Gettysburg, York Springs
Blacktown	Blacktown, Plain Grove, Volant, Grove City (Verizon Pa.), Mercer (Verizon Pa.)
Blain	Blain, East Waterford, Loysville
Blue Ridge Summit	Blue Ridge Summit, Highfield, Md. (Verizon-MD), Waynesboro
Bruin	Chicora, North Washington, Parker, Petrolia, Bruin
Butler	Chicora, Connoquenessing, Meridian, Nixon, Prospect, West Sunbury, Butler
Carlisle	Carlisle, Mount Holly Springs, Newville

Issued: August 11, 2016

Effective: January 1, 2017

Issued by:

Glen Nelson, VP Marketing and Business Development
New Horizons Communications Corp.
420 Bedford St., Ste. 250
Lexington, Massachusetts 02420

Competitive Local Exchange Carrier**SECTION 10 - RATE GROUPS & EXCHANGE AREAS (CONTINUED)****10.2 Exchange Areas and Local Calling Areas (Continued)****C. United Telephone Company of Pennsylvania d/b/a CenturyLink Local Calling Areas (Continued)**

<i>Originating Exchange</i>	<i>Local Calling Area</i>
Chambersburg	Chambersburg, Fayetteville, Marion, Saint Thomas
Charlesville	Bedford, Charlesville, Everett
Chicora	Bruin, Butler, North Washington, Petrolia, Chicora
Claysburg	Altoona (Verizon Pa.), Claysburg, Hollidaysburg (Verizon Pa.), Osterburg, Roaring Spring
Clearville	Bedford, Clearville, Everett
Columbia	Columbia, Elizabethtown, Lancaster (Verizon Pa.), Marietta, Mount Joy, Mountville, Wrightsville (Verizon North)
Connoquenessing	Butler, Evans City, Meridian, Nixon, Prospect, Connoquenessing
Dry Run	Chambersburg, Dry Run
Duncannon	Duncannon, Harrisburg Zone 1, Marysville, New Bloomfield, Newport
East Waterford	Blain, East Waterford, Mifflintown, Port Royal
Eau Claire	Emlenton, Foxburg, North Washington, Parker, Eau Claire
Elizabethtown	Elizabethtown, Columbia, Hershey (Verizon North), Lancaster (Verizon Pa.), Marietta, Mt. Joy, Middletown (Verizon Pa.)

Issued: August 11, 2016

Effective: January 1, 2017

Issued by:

Glen Nelson, VP Marketing and Business Development
New Horizons Communications Corp.
420 Bedford St., Ste. 250
Lexington, Massachusetts 02420

Competitive Local Exchange Carrier**SECTION 10 - RATE GROUPS & EXCHANGE AREAS (CONTINUED)****10.2 Exchange Areas and Local Calling Areas (Continued)****C. United Telephone Company of Pennsylvania d/b/a CenturyLink Local Calling Areas (Continued)**

<i>Originating Exchange</i>	<i>Local Calling Area</i>
Emlenton	Eau Claire, Foxburg, Parker, Rockland (Windstream), Emlenton
Evans City	Butler, Connoquenessing, Criders Corners (Consolidated Communications Company of PA), Nixon, Zelienople (Verizon Pa.), Evans City
Everett	Bedford, Breezewood (Breezewood Tel. Co.), Clearville, Everett
Fairfield	Emmitsburg, Md. (Verizon-MD.), Fairfield, Gettysburg
Fayetteville	Chambersburg, Fayetteville
Fishertown	Bedford, Fishertown, Osterburg, Schellsburg
Foxburg	Eau Claire, Emlenton, Parker, Foxburg
Gettysburg	Biglerville, Fairfield, Gettysburg
Greencastle	Chambersburg, Greencastle, Marion, Waynesboro
Hanover	Hanover, Jefferson (Verizon North), Littlestown, New Oxford
Harrisville	Plain Grove, Portersville, Slippery Rock, Volant, West Sunbury, Wesley (Verizon North), Harrisville, Grove City (Verizon Pa.)
Hewitt	Cumberland, Md. (Verizon MD), Flintstone, Md. (Verizon MD), Hewitt, Oldtown, Md. (Verizon MD), Ridgeley, W. Va. (Verizon WVA), State Line

Issued: August 11, 2016

Effective: January 1, 2017

Issued by:

Glen Nelson, VP Marketing and Business Development
New Horizons Communications Corp.
420 Bedford St., Ste. 250
Lexington, Massachusetts 02420

Competitive Local Exchange Carrier**SECTION 10 - RATE GROUPS & EXCHANGE AREAS (CONTINUED)****10.2 Exchange Areas and Local Calling Areas (Continued)****C. United Telephone Company of Pennsylvania d/b/a CenturyLink Local Calling Areas (Continued)**

<i>Originating Exchange (Rate Band)</i>	<i>Local Calling Area</i>
Hopewell	Everett, Hopewell, Saxton (Verizon Pa.)
Howard	Beech Creek, Bellefonte (Verizon Pa.), Howard, State College (Verizon Pa.), Zion
Hyndman	Bedford, Bedford Valley, Hyndman
Ickesburg	Ickesburg, Loysville, Millerstown, New Bloomfield, Newport, Port Royal
Littlestown	Gettysburg, Hanover, Littlestown, New Oxford, Silver Run, Md. (Verizon-MD.)
Liverpool	Liverpool, Millerstown, Newport
Loysburg	Loysburg, Martinsburg, Roaring Spring
Loysville	Blain, Ickesburg, Loysville, New Bloomfield
Marietta	Columbia, Elizabethtown, Lancaster (Verizon Pa.), Marietta, Mt. Joy, Mountville
Marion	Chambersburg, Greencastle, Marion
Marklesburg	McConnellstown, Huntingdon (Verizon Pa.), Marklesburg
Martinsburg	Altoona (Verizon Pa.), Hollidaysburg (Verizon Pa.), Loysburg, Martinsburg, Roaring Spring, Williamsburg
Marysville	Duncannon, Harrisburg Zone 1 (Verizon Pa.), Marysville

Issued: August 11, 2016

Effective: January 1, 2017

Issued by:

Glen Nelson, VP Marketing and Business Development
New Horizons Communications Corp.
420 Bedford St., Ste. 250
Lexington, Massachusetts 02420

Competitive Local Exchange Carrier**SECTION 10 - RATE GROUPS & EXCHANGE AREAS (CONTINUED)****10.2 Exchange Areas and Local Calling Areas (Continued)****C. United Telephone Company of Pennsylvania d/b/a CenturyLink Local Calling Areas (Continued)**

<i>Originating Exchange (Rate Band)</i>	<i>Local Calling Area</i>
McAlisterville	McAlisterville, Mifflintown, Port Royal, Richfield, Thompsontown
McConnellstown	Alexandria (Verizon Pa.), Huntingdon (Verizon Pa.), Mount Union (Verizon Pa.), Marklesburg, McConnellstown
McConnellsburg	McConnellsburg
Mercersburg	Chambersburg, Greencastle, Marion, Mercersburg, Saint Thomas
Meridian	Butler, Connoquenessing, Nixon, Prospect, Meridian
Mifflintown	East Waterford, Lewistown (Verizon Pa.), McAlisterville, Mifflintown, Port Royal, Thompsontown
Millerstown	Ickesburg, Liverpool, Millerstown, New Bloomfield, Newport, Thompsontown
Mill Hall	Beech Creek, Lock Haven (Verizon Pa.), Mill Hall
Mount Joy	Mount Joy, Columbia, Elizabethtown, Marietta, Mountville, Lancaster (Verizon Pa.), Landisville (Verizon Pa.), Manheim (Windstream D&E Inc.)
Mountville	Mountville, Columbia, Marietta, Millersville (Verizon Pa.), Mount Joy, Lancaster (Verizon Pa.), Landisville (Verizon Pa.)

Issued: August 11, 2016

Effective: January 1, 2017

Issued by:

Glen Nelson, VP Marketing and Business Development
New Horizons Communications Corp.
420 Bedford St., Ste. 250
Lexington, Massachusetts 02420

Competitive Local Exchange Carrier**SECTION 10 - RATE GROUPS & EXCHANGE AREAS (CONTINUED)****10.2 Exchange Areas and Local Calling Areas (Continued)****C. United Telephone Company of Pennsylvania d/b/a CenturyLink Local Calling Areas (Continued)**

<i>Originating Exchange</i>	<i>Local Calling Area</i>
Mt. Holly Springs	Carlisle, Mt. Holly Springs
New Bloomfield	Duncannon, Ickesburg, Loysville, Millerstown, New Bloomfield, Newport
Newburg	Chambersburg, Newburg, Newville, Shippensburg
New Oxford	East Berlin (Verizon North), Hanover, Littlestown, New Oxford, Gettysburg
Newport	Duncannon, Ickesburg, Liverpool, Millerstown, New Bloomfield, Newport
Newville	Carlisle, Newburg, Newville
Nixon	Butler, Connoquenessing, Evans City, Meridian, Nixon, Saxonburg (Consolidated Communications Company of PA)
North Washington	Bruin, Butler, Chicora, Eau Claire, Petrolia, West Sunbury, North Washington
Orbisonia	Orbisonia, Mt. Union (Verizon Pa.), Shade Gap, Three Springs
Osterburg	Bedford, Claysburg, Fishertown, Osterburg
Parker	Bruin, Eau Claire, Emlenton, Foxburg, Petrolia, Callensburg (Alltel Brookville Tel. Co.), Parker
Petrolia	Bruin, Butler, Chicora, North Washington, Parker, Petrolia

Issued: August 11, 2016

Effective: January 1, 2017

Issued by:

Glen Nelson, VP Marketing and Business Development
New Horizons Communications Corp.
420 Bedford St., Ste. 250
Lexington, Massachusetts 02420

Competitive Local Exchange Carrier**SECTION 10 - RATE GROUPS & EXCHANGE AREAS (CONTINUED)****10.2 Exchange Areas and Local Calling Areas (Continued)****C. United Telephone Company of Pennsylvania d/b/a CenturyLink Local Calling Areas (Continued)**

<i>Originating Exchange (Rate Band)</i>	<i>Local Calling Area</i>
Plain Grove	Harrisville, Portersville, Slippery Rock, Volant, Blacktown, Grove City (Verizon Pa.)
Portersville	Butler, Harrisville, Plain Grove, Prospect, Volant, Slippery Rock, Princeton (Verizon North), Elwood City (Verizon Pa.), Portersville, Zelenople (Verizon Pa.)
Port Royal	East Waterford, Ickesburg, Lewistown (Verizon Pa.), McAlisterville, Mifflintown, Port Royal, Thompsontown
Prospect	Butler, Connoquenessing, Meridian, Portersville, Prospect
Reedsville	Belleville, Lewistown (Verizon Pa.), Reedsville
Richfield	McAlisterville, Mt. Pleasant Mills (Verizon North), Richfield
Roaring Spring	Altoona (Verizon Pa.), Claysburg, Hollidaysburg (Verizon Pa.), Loysburg, Martinsburg, Roaring Spring
Saint Thomas	Chambersburg, Mercersburg, Saint Thomas
Schellsburg	Bedford, Fishertown, Schellsburg
Shade Gap	Orbisonia, Shade Gap, Three Springs
Shippensburg	Chambersburg, Newburg, Shippensburg

Issued: August 11, 2016

Effective: January 1, 2017

Issued by:

Glen Nelson, VP Marketing and Business Development
New Horizons Communications Corp.
420 Bedford St., Ste. 250
Lexington, Massachusetts 02420

Competitive Local Exchange Carrier**SECTION 10 - RATE GROUPS & EXCHANGE AREAS (CONTINUED)****10.2 Exchange Areas and Local Calling Areas (Continued)****C. United Telephone Company of Pennsylvania d/b/a CenturyLink Local Calling Areas (Continued)**

<i>Originating Exchange (Rate Band)</i>	<i>Local Calling Area</i>
Slippery Rock	Butler, Harrisville, Plain Grove, Portersville, Volant, West Sunbury, Slippery Rock
State Line	Cumberland, Md. (Verizon MD), Flintstone, Md. (Verizon MD), Hewitt, Oldtown, Md. (Verizon MD), Ridgeley, W. Va. (Verizon WVA) State Line
Thompsontown	McAlisterville, Mifflintown, Millerstown, Port Royal, Thompsontown
Three Springs	Orbisonia, Shade Gap, Three Springs, Huntingdon (Verizon Pa.)
Volant	Harrisville, Plain Grove, Portersville, Slippery Rock, New Castle (Verizon Pa.), Blacktown, New Wilmington (Verizon North), Volant
Waynesboro	Blue Ridge Summit, Greencastle, Highfield, Md. (Verizon-MD), Waynesboro, Chambersburg
West Sunbury	Butler, Harrisville, North Washington, Slippery Rock, West Sunbury
Williamsburg	Altoona, Hollidaysburg (Verizon Pa.), Martinsburg, Williamsburg
York Springs	Biglerville, Gettysburg, York Springs
Zion	Bellefonte (Verizon Pa.), Howard, State College (Verizon Pa.), Zion

Issued: August 11, 2016

Effective: January 1, 2017

Issued by:

Glen Nelson, VP Marketing and Business Development
New Horizons Communications Corp.
420 Bedford St., Ste. 250
Lexington, Massachusetts 02420

Competitive Local Exchange Carrier

SECTION 11.0 - MISCELLANEOUS SERVICES**11.1 Toll Presubscription**

- (A) Toll Presubscription is a procedure whereby a customer designates to the Telephone Company the IntraLATA and InterLATA Toll Providers, i.e., Interexchange Carriers (IXCs) which the customer wishes to be the carriers of choice for toll calls. Such calls are automatically directed to the designated carrier(s) without the need to use carrier access codes or additional dialing to direct the calls to the designated carrier. Toll presubscription does not prevent a customer, who has presubscribed to a toll carrier, from using carrier access codes or additional dialing to direct calls to an alternative toll carrier on a per call basis.

Each carrier will have one or more access codes assigned to it for various types of service. When an end user selects a carrier as its preferred IXC, only one access code of that carrier may be incorporated into the switching system of the Telephone Company permitting access to that carrier by the end user without dialing an access code. Should the same end user wish to use other services of the same carrier, it will be necessary for the end user to dial the necessary access code(s) to reach that carrier's other service(s).

An IXCs must use Feature Group D (FGD) Switched Access Service to qualify as a presubscription toll provider unless prior arrangements have been made with or by the Telephone Company. IXCs must submit an Access Service Request (ASR) to the Telephone Company.

Selection of toll presubscription provider by an end user is subject to the terms and conditions following.

- (B) At the option of the IXCs, the nonrecurring charge for a change in toll presubscription, as provided herein, may be billed to the IXCs, instead of the end user. This may involve charges resulting from end-user initial free choice Preferred Interexchange Carrier (PIC), as specified in C.1 following.
- (C) Presubscription Charge Application
- (1) End user choices for toll presubscription:
- Designating an intraLATA and interLATA IXC(s) as primary carrier(s) thereby requiring no access code to access those IXCs' service. End users are not required to choose the same IXC for intraLATA and interLATA toll presubscription. Other nonpresubscribed IXCs are accessed by dialing 10XXX, 101XXXX, or other required codes.
 - Choosing no carrier as a primary carrier thus requiring 10XXX or 101XXXX code dialing to access all IXCs.

Competitive Local Exchange Carrier

SECTION 11.0 – MISCELLANEOUS SERVICES (CONTINUED)**11.1 Toll Presubscription, (Continued)****(C) Presubscription Charge Application (cont'd)**

- (2) If a new customer cannot decide upon presubscription IXCs, the Telephone Company may extend a 30-day period following completion of the initial service request to make a choice without charge. In the interim, the customer will be assigned as a 'No-PIC' and must dial an access code to make toll calls.
- (3) If an IXC elects to discontinue Feature Group, the IXC is obligated to contact, in writing, all end users who have selected the canceling IXC as their preferred toll provider. The IXC must inform the end users that it is canceling its Feature Group D Service, request that the end user select a new IXC, and state that the canceling IXC will pay the PIC change charge as provided herein. The IXC must provide written notification to the Telephone Company that this activity has taken place.

Following the IXC's discontinuance of service, the Telephone Company will bill the canceling IXC the change charge for each end user that is currently designated to the IXC at the time of discontinuance.

- (4) An unauthorized PIC change is a change in the presubscribed IXC that the end user denies authorizing. PIC disputes for end users are resolved through an investigative process.

If an unauthorized change in toll presubscription occurs, the IXC making the unauthorized change will be assessed a charge for unauthorized change in presubscription as provided in G.2 following. In addition, the IXC will be assessed the applicable charge for returning the end user to the preferred IXC.

If an unauthorized change in intraLATA and interLATA presubscription occurs at the same time, on the same Business/Residence line, and the presubscribed IXC is the same carrier for intraLATA and interLATA, presubscription change charges as provided herein and the Telephone Company's corresponding F.C.C. Access Tariff apply. In addition, the IXC will be assessed the applicable charges for returning the end user to the preferred IXC as herein and in the Telephone Company's corresponding F.C.C. Tariff.

Competitive Local Exchange Carrier

SECTION 11.0 - MISCELLANEOUS SERVICES (CONTINUED)**11.1 Toll Presubscription, (Continued)****(D) End User Charge Discrepancy**

(1) When a discrepancy is determined regarding an end user's designation of a presubscription IXC, the following applies depending upon the situation described:

- A signed letter of authorization takes precedence over any order other than subsequent, direct customer contact with the Telephone Company.
- When two or more orders are received for an end user line generated by telemarketing, the date field on the mechanized record used to transmit PIC change information will be used as the PIC authorization date. The order with the latest application date/time determines customer choice.
- If an end user denies requesting a change in toll presubscription as submitted by an IXC, and the IXC is unable to produce a letter of authorization, signed by the end user, the IXC will be assessed all applicable change charges. The nonrecurring change charges are provided herein. The IXC will also be assessed the presubscription change charge as specified herein, which was previously billed to the end user.

(2) Verification of Orders for Telemarketing

Neither the IXC or the Telephone Company shall submit a PIC change order generated by outbound telemarketing unless and until the order has first been confirmed in accordance with the F.C.C.'s current anti-slamming practices and procedures.

Competitive Local Exchange Carrier**SECTION 11.0 - MISCELLANEOUS SERVICES (CONTINUED)****11.1 Toll Presubscription, (Continued)****(E) PIC Switchback Option-Business/Residence**

PIC Switchback is an option under which no investigation activities are performed by the Telephone Company when an end user denies requesting a change in primary toll carrier submitted by the IXCs. The IXC participating in PIC Switchback will be billed the PIC Switchback Charge, and the presubscription change charge, as specified herein, to switch the end user to the end user's previous carrier.

When the Telephone Company is contacted by an end user who denies requesting a change in primary toll carrier, the end user will be credited the charge assessed for the disputed change in carrier, and will be switched back to the previous IXC at no charge. If this service is made available by the Telephone Company, IXCs may subscribe to or cancel PIC Switchback Service on thirty (30) days notice to the Telephone Company by submitting a written request. A letter of authorization from the IXC will not be requested or accepted at a later date in the event of dispute of the charges assessed under the PIC Switchback option.

This option in no way relieves an IXC of the F.C.C. requirements for verifying all PIC orders obtained by outbound telemarketing prior to submitting those orders, or instituting steps to obtain verification of orders submitted to the Telephone Company.

In addition, the end user has the option of initiating a complaint to the F.C.C. or the Pennsylvania Public Utility Commission's Bureau of Consumer Services concerning unauthorized changes in toll presubscription.

(F) Presubscription Charges**(1) Application of Charges**

After a Customer's initial selection for a presubscribed toll carrier and as detailed in Section 11.0(C)(1), for any change thereafter, a Presubscription Change Charge, as set forth below will apply. Customers who request a change in intraLATA and interLATA carriers with the same order will be assessed a single charge per line.

(2) Nonrecurring Charges

Per business or residence line, trunk, or port
 Initial Line, or Trunk or Port \$5.00
 Additional Line, Trunk or Port \$5.00

Competitive Local Exchange Carrier

SECTION 12.0 - PROMOTIONAL OFFERINGS / CONTRACTS & ICB**12.1 Special Promotions**

The Company may from time to time engage in special promotional trial service offerings of limited duration (not to exceed ninety days on a per Customer basis for non-optional, recurring charges) designed to attract new subscribers or to increase subscriber awareness of a particular tariff offering. Customers will be notified of promotions via bill inserts and advertising campaigns. Requests for promotional offerings will be presented to the Commission on one (1) day notice for its review and will be submitted as a supplement to the tariff for Commission approval.

12.2 Contract Rates / Individual Case Basis (ICB) Arrangements

ICB arrangements will be developed on a case-by-case basis in response to a bona fide business customer or prospective business customer to develop a competitive bid for a service offered under this tariff. Rates quoted in response to such competitive requests may be different than those specified for such services in this tariff. ICB rates will be offered to the business customer in writing and on a nondiscriminatory basis