Yealink BH72 Headset

Revision History

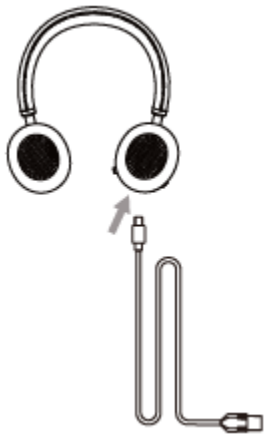| Revision	Date	Description	Initials
1.0	3/14/22	First published version.	JN

Version 1.0

Overview

Guide to help assist with using The Yealink BH72 Headset.

How to Connect BH72 To PC

Using Cable

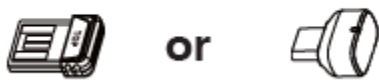

1: Connect one end of the USB cable to the USB-C port on the Headset.

2: Connect other end of USB cable to USB port on PC

Note this can also be used with a Yealink phone or most other phones with usb port using same steps. Compatibility with phones other than Yealink may vary.

Using Bluetooth Adapter

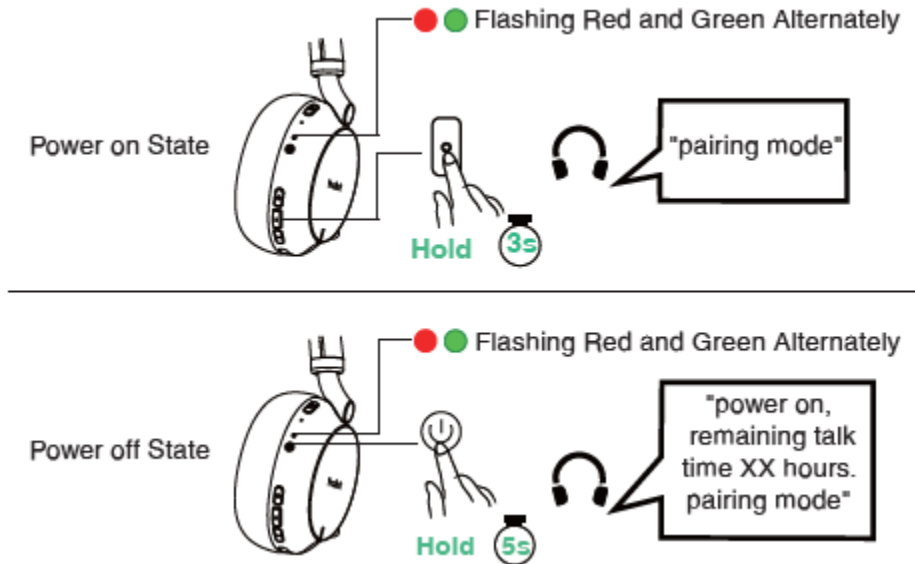Bluetooth adapter that comes headset is already paired with Headset.

1: Insert Bluetooth Adapter in USB port of PC.

Make sure adapter is inserted correctly Top label on adapter faces up.
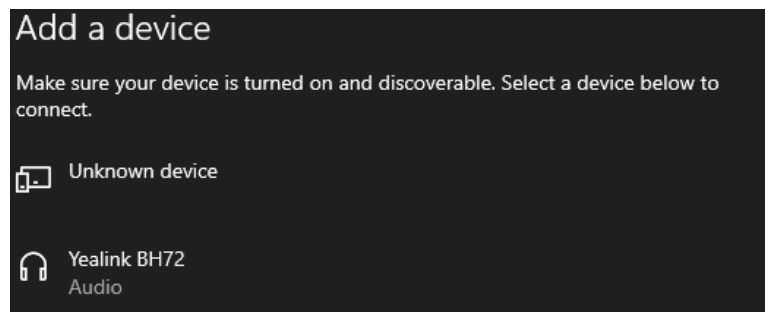
2: Turn on Headset power.

Note Headset can also be used with a Yealink phone. It can be used with most other phones with usb port using same steps. Compatibility with phones other than Yealink may vary.

Using Bluetooth

Power on State — Flashing Red and Green Alternately — Hold 3s — "pairing mode"

Power off State — Flashing Red and Green Alternately — Hold 5s — "power on, remaining talk time XX hours. pairing mode"

1: Enter pairing mode on headset

2: On PC go to Bluetooth Menu (Settings ->Devices -> Bluetooth and other devices - >Add Bluetooth or other device)

Add a device

Make sure your device is turned on and discoverable. Select a device below to connect.
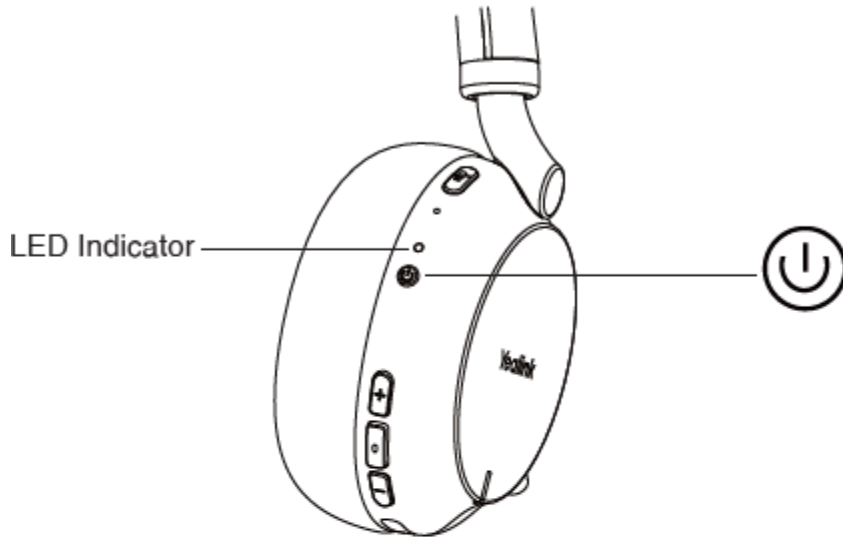
Unknown device

Yealink BH72
Audio

3: From List choose Yealink BH 72

Note this can also be used with a Yealink phone with a Bluetooth radio installed. See phone documents for Bluetooth instructions. Compatibility with phones other than Yealink may vary.

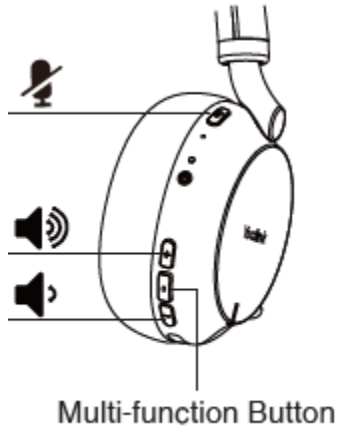# BH72 Lights Buttons and Controls

Power on

LED Indicator

Power on		Green	"power on, remaining talk time XX hours"
Power off	Hold 2s	Red	"power off"

1: To power on Press Power button.

2: To power off Press Power button and hold for 2 seconds.

Controls

Multi-function Button

Call controls such as hang up and answer do not work with NHC UC Max soft phone.

Change Volume

To Raise Volume press ◀)) button.

To Lower Volume press ◀› button.

Mute Call

There are 2 ways to Mute the call on this headset.

Push the Boom Mic back inside the headset or press the 🎤̸ button.

Busy Light Status

Busylight

Flash Red   Incoming Call

Solid Red   On Call

If Teams Enabled and using Teams

Flash Purple   Connecting to Teams
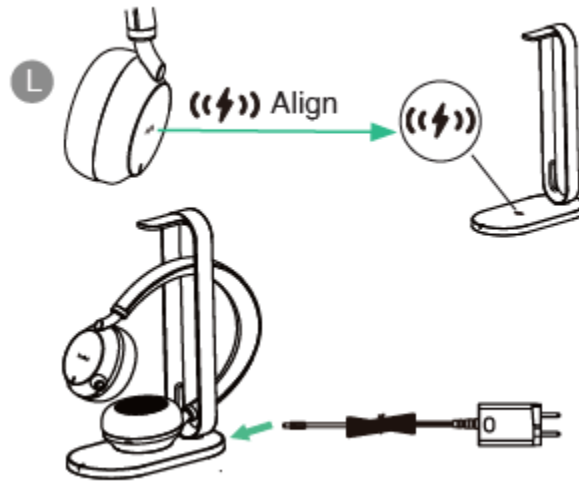
Solid Purple   Connected to Teams

Charging Headset

Charging
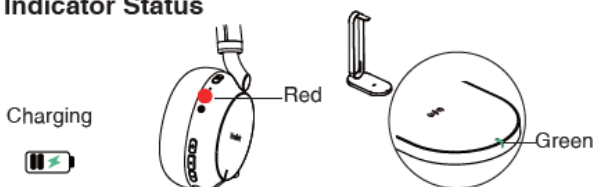

USB Charging   Wireless Charging (optional)

USB Charging

1: Connect one end of the USB cable to the USB-C port on the Headset.

2: Connect other end of USB cable to USB port on PC (Or 5V USB power brick)

Wireless Charging

1: Place Left earcup with ((⚡)) symbol on QI enabled Yealink charging stand with the same symbol.

2: Light will go red indicating that wireless charging has started. See LED charging status below.

LED Indicator Status

Charging — Red — Green

Fully Charged — Green

Yealink USB Connect

(Recommended)

Yealink USB Connect is a computer software designed to manage Yealink USB devices.

With Yealink USB Connect you can:

- Get an overview of connected Yealink USB devices
- Manage your Yealink USB devices (for example, change basic/advanced settings, BT50 pair management)
- Update your Yealink USB device to enhance its performance and features • Give feedback on your Yealink USB device
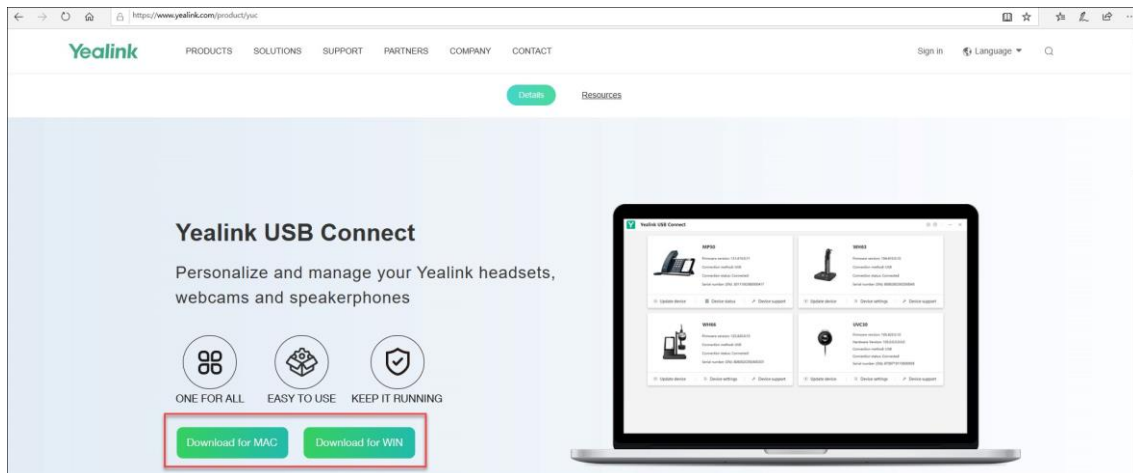
Download and Install

Before you begin
Connect the base to your PC.

Procedure

1. Download from https://www.yealink.com/product/yuc

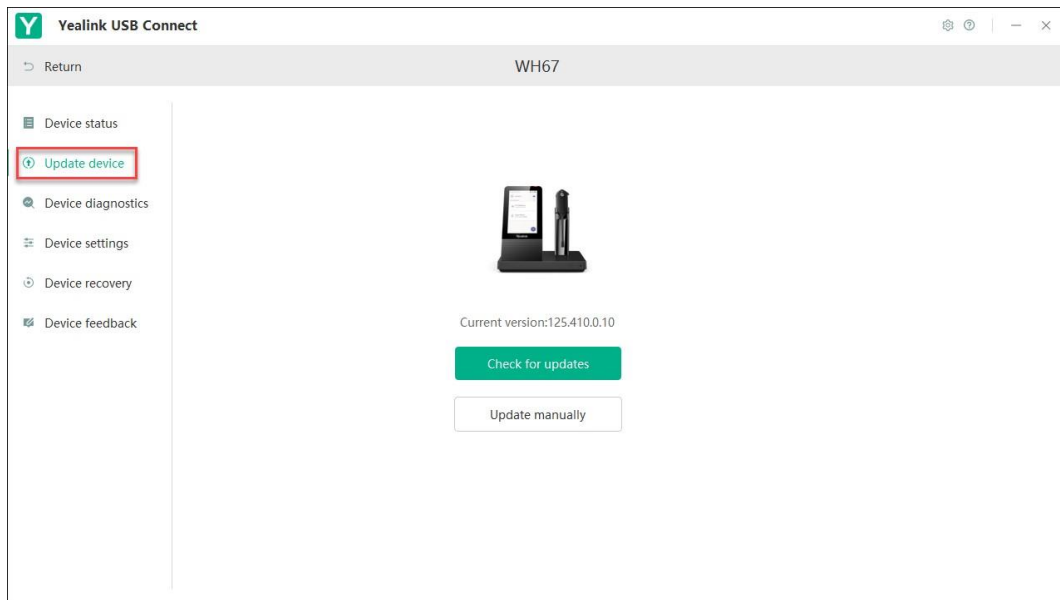2. Download and install the Yealink USB Connect on the web page.

Yealink Update Firmware

1. Connect the base to the power supply and PC.

2. Dock the headset in a base.

3. Update the base firmware via Yealink USB Connect.

   Click - Check for updates (cloud)

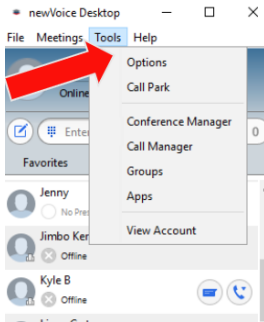   Or - Update manually (manual FW File on PC)

(!) **Important:** You need to connect the PC to the micro-USB port of the headset marked with the text "PC".

📝 **Note:** Do not undock the headset or power off the base during the upgrade, otherwise the headset upgrade will fail. You can dock the headset in a base to upgrade again.
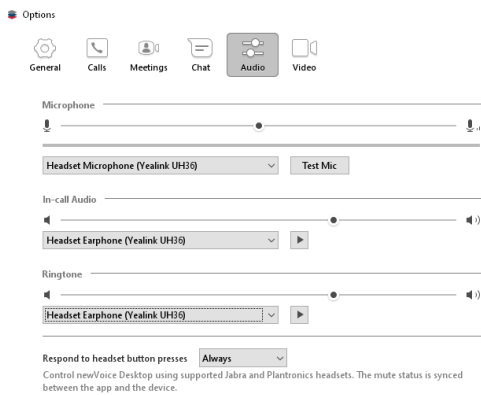
Selecting BH72 from newVoice Desktop

Click on Tools

Then Select Options

Click On Audio Options

Select Yealink BH72 (BT51 if using Bluetooth Adapter) from drop down menus for Microphone and In-call Audio

Select a source from the drop down list you wish the notification and ringing to play.